

# APPENDIX Y

*Performance Metrics*

City of Glendale

## APPENDIX Y- Performance Metrics

In order to monitor the implementation and measure the effectiveness of the SSMP, the City tracks several performance indicators, including:

<b>Performance Metric</b>	<b>Electronic Master or Hardcopy Located At</b>
1. <b>Number of recordable accidents</b> -experience by sanitary sewer operations and maintenance crews.	G:\1-WASTEWATER\YYYY\Crew Supervisor & WW Supt. Shared\ WW Safety Statistics
2. <b>SSO Rate</b> – SSO's per 100 miles of sanitary sewer -12 month moving average, past 60 months 3. <b>SSO Volume discharged to waters of the state</b> - past 60 months 4. <b>Volume of SSOs that was contained in relation to total volume of SSOs</b> - since spring 2010	G:\1-WASTEWATER\YYYY\Crew Supervisor & WW Supt. Shared\ Sanitary Collection System Performance Metrics
5. <b>Location of all SSOs</b> -over the past 60 months	Pin-board Map Located in the Wastewater shop.
6. <b>Miles of gravity mains cleaned</b> - Annually. 7. <b>Miles of gravity mains inspected</b> - Annually.	G:\1-WASTEWATER\YYYY\Crew Supervisor & WW Supt. Shared\ WW Maintenance ProductivityYY
8. <b>SSOs by cause</b> (e.g. roots, grease, debris, pipe failure, pump station failure, capacity, other) - over the last 60months.	G:\1-WASTEWATER\YYYY\Crew Supervisor & WW Supt. Shared\ SSMP Performance Metric No 8-SSOs by Cause