

# **APPENDIX Y**

*Performance Metrics*

City of Glendale

## APPENDIX Y- Performance Metrics

In order to monitor the implementation and measure the effectiveness of the SSMP, the City tracks several performance indicators, including:

| <b>Performance Metric</b>   | <b>Electronic Master or Hardcopy Located At</b>  |
|---|--|
| 1. <b>Number of recordable accidents</b> -experience by sanitary sewer operations and maintenance crews.  | G:\1-WASTEWATER\YYYY\Crew Supervisor & WW Supt. Shared\ WW Safety Statistics                           |
| 2. <b>SSO Rate</b> – SSO's per 100 miles of sanitary sewer -12 month moving average, past 60 months<br>3. <b>SSO Volume discharged to waters of the state</b> - past 60 months<br>4. <b>Volume of SSOs that was contained in relation to total volume of SSOs</b> - since spring 2010 | G:\1-WASTEWATER\YYYY\Crew Supervisor & WW Supt. Shared\ Sanitary Collection System Performance Metrics |
| 5. <b>Location of all SSOs</b> -over the past 60 months   | Pin-board Map Located in the Wastewater shop.  |
| 6. <b>Miles of gravity mains cleaned</b> - Annually.<br>7. <b>Miles of gravity mains inspected</b> - Annually.  | G:\1-WASTEWATER\YYYY\Crew Supervisor & WW Supt. Shared\ WW Maintenance ProductivityYY                  |
| 8. <b>SSOs by cause</b> (e.g. roots, grease, debris, pipe failure, pump station failure, capacity, other) - over the last 60months.   | G:\1-WASTEWATER\YYYY\Crew Supervisor & WW Supt. Shared\ SSMP Performance Metric No 8-SSOs by Cause     |