# City of Glendale Budget Study Session #2 May 9, 2017



### Agenda

- FY 2017-18
  - Study Session #1 Follow Up Items
    - Service Level Adjustments Detail
    - Citywide Fund Balances
    - Sample Salary & Benefits by Position
    - Citywide Vacancies
    - Revenue Updates
  - Departmental Dashboards
  - Strategic Goals
  - Budget Adoption Calendar



# FY 2017-18 Proposed Budget – General Fund Departmental Service Level Adjustments



# FY 2017-18 General Fund Proposed Budget Proposed Service Level Adjustments Recap

		Recurring djustments	ne-Time justments	Total
Administrative Services	\$	46,000	\$ 1 - 1 - 200	\$ 46,000
City Attorney		141,398	-	141,398
City Clerk		156,420	25,000	181,420
Community Development	Ä.	215,554	488,833	704,387
Comm. Services & Parks		186,879	34,500	221,379
Fire		503,321	561,843	1,065,164
Human Resources		20,000	-	20,000
Innovation, Performance & Audit		552,523	-   -	552,523
Library, Arts & Culture		214,370	590,000	804,370
Management Services		21,781	14,200	35,981
Police		865,441	300,050	1,165,491
Public Works		71,494	213,500	284,994
Total Adjustments:	\$	2,995,181	\$ 2,227,926	\$ 5,223,107



# FY 2017-18 General Fund Proposed Budget Proposed Service Level Adjustments (1 of 6)

Department	Description	Recurring Adjustments	One-Time Adjustments
Administrative Services	Reallocation of Finance Manager to Deputy Director of Finance (Three positions)	\$ 34,000	\$ -
ALUMAN	GEMT Reimbursement Services	12,000	<u> </u>
Administrative Service	ces Total	\$ 46,000	-
City Attorney	Reallocation of Assistant City Attorney to Senior Assistant City Attorney	\$ 17,173	\$ -
	Overhire expenses for a Legal Fellow position	124,225	
City Attorn	ney Total	\$ 141,398	<u> </u>
City Clerk	Hourly Workers in Admin Hourly Election Workers	\$ 12,420 44,000	\$ -
	Elections Contract	100,000	
	Membership & Dues	-	2,000
	Training		13,000
A STATE OF THE STATE OF	Overtime	-	10,000
City Cle	erk Total	\$ 156,420	\$ 25,000



### FY 2017-18 General Fund Proposed Budget Proposed Service Level Adjustments (2 of 6)

Department	Description		urring tments	One-Time Adjustments
Community Development	Reallocation of Inspector I to Inspector II (One Position)  Additional staffing to maintain current and backlog plan check and inspection requests (\$100K from Econ Dev. Assigned Fund Balance)	\$	5,554 200,000	\$ - -
	Expend Microfilm fees collected in current and previous years		10,000	
	QMATIC Permit Services Center Queuing System			11,800
	12 workstation remodels			12,471
	Community Plan & Project Outreach for South Glendale Community Plan, East & West Community plans, Streetcar Grant.			23,972
	Urban Design Services- Professional Services			50,000
	East/West Community Plan Historic Context & Resource Survey			137,500
	Glendale-Burbank Regional Streetcar Vision Study			250,000
	Driving Training (Every two years)			2,000
	External Scanning Services	100	-	1,090
Community Development T	Total	\$	215,554	\$ 488,833
Community Services & Parks	Open Space Maintenance	\$	10,000	\$ -
	Hourly City Worker - Homeless Services Support		48,302	
	One Glendale After School Youth Sports Program -Expansion to include 6th Grade League		44,000	
	Transfer to Nutritional Meals for Senior Nutrition Program		84,577	
	Trails & Open Space Program			34,500
Community Services & Parks T	<sup>-</sup> otal	\$	186,879	\$ 34,500



# FY 2017-18 General Fund Proposed Budget Proposed Service Level Adjustments (3 of 6)

Department	Description Description		ecurring ustments		-Time tments
Fire	Fire Prevention Inspector (Addition of One Position)	\$	95,173	**************************************	-
0	Fire Battalion Chief for Overhire (Addition of One Position)	Ť	318,225	Ť	
	Fire Marshal Position (Elimination of One Position)		(83,232)		
	Emergency Services Coordinator (Elimination of One Position)		(108,261)		
	Reallocation of Staff Assistant- Fire Fighter/Firefighter PM to Administrative Captain (Three Positions)		177,816		
	Hourly Wages - Academy Instructors/Accreditation		103,600		
	SCBA Program - Expiring SCBA Bottle Replacement (Year 2 of 5-years)				53,955
	Repairs to Equipment				6,000
	Small Engine Equipment				8,800
	SCBA Repair Program				30,500
	SCBA Recertification Training to qualify for Repair Program				7,000
	Fire Division GIS Project				5,560
	Arson Investigator Training				13,600
	Contractual Services - Dr. Blum PSA		2		29,700
	Fire Division – Equipment and Outfitting for New Ladder Truck				230,000
	Brush Personal Protective Equipment (PPE) Single Layer				58,600
	Defibrillators- Zoll Warranty				12,500
	3Di Software which will assist the Fire Department in maintaining accurate vegetation management/brush inspection records and provide the ability to bill and collect for inspections through Tyler Munis				72,000
	Three gym grade pinnacle trainer units treadmill stair master combo				21,000
	Response Map Book-GIS/Mapping Project Computer and Mapping Software		- M		12,628
Fire To	otal Control of the C	\$	503,321	\$	561,843



# FY 2017-18 General Fund Proposed Budget Proposed Service Level Adjustments (4 of 6)

Department Description		Recu	rring	One-Time Adjustments	
Department	Description	Adjustments			
Human Resources	Senior Management Training and Development Program	\$	20,000	\$	-
Human Resources T	otal	\$	20,000	\$	-
Innovation, Performance & Audit	New Director of IPA (Addition of one position)	\$	268,832	\$	
	New Project Manager (Addition of one position)		113,729		
	New Hourly Positions		87,081		
	M&O - Various Accounts		82,881		
Innovation, Performance & Audit T	otal	\$	552,523	\$	-
Library, Arts & Culture	Reallocation of Customer Service Assistant to Customer Service Library Rep.	\$	5,370	\$	
	Remembrance Room (Hourly and M&O)		100,000		
	Brand Library Gallery Programming (Hourly and M&O)		109,000		
	Library Book Budget				200,000
	Central Library Increased Hours (Hourly and M&O)				240,000
	Branch Library Increased Hours (Hourly and M&O)				150,000
Library, Arts & Culture T		\$	214,370	\$	590,000
Management Services	Reallocation of Program Supervisor to Sr. Administrative Analyst Annual Contract Cities Association	\$	12,581 5,100	\$	
	Annual Arroyo Verdugo Sub-region - JPA		4,100		-
	Final 12 months of Contract w/ National Captioning Institute		-		14,200
Management Services T	otal	\$	21,781	\$	14,200



### FY 2017-18 General Fund Proposed Budget Proposed Service Level Adjustments (5 of 6)

Department	Description	curring stments	e-Time stments
Police	DNA Specialist (Addition of One Position)	\$ 105,441	\$
	12 Cadets (Hourly)	200,000	
	Additional Overtime to Field Services Division	500,000	
	Air Support Transfer to fund 602 - Replacement & Inflation cost increases for future helicopter purchases	60,000	
	DNA Lab Software - Gene Mapper Licenses		10,000
	Contract for on-site document shredding		18,000
	Augment funding for medical services performed in the jail		18,000
	Replacement of department AED's (automated external defibrillators)		50,000
	Repair broken/unserviceable built-in chairs		50,000
	Specialized DNA analysis equipment on-site maintenance agreements		84,000
	Add-on for IA Pro Software providing additional database for use-of-force,		
	complaint, vehicle accident and pursuit incidents		13,650
	Replacement of SLR Cameras/camera equipment		16,400
	Replace Cabinets and work surface with lockers in traffic briefing room		40,000
Police	Total	\$ 865,441	\$ 300,050



### FY 2017-18 General Fund Proposed Budget

### Proposed Service Level Adjustments (6 of 6)

Department	Description		Recurring		One-Time	
Department	Description		Adjustments		Adjustments	
Public Works	Reallocation of Sr. Construction Inspector to Construction Supervisor	\$	15,713	\$		
	Reallocation of Engineering Aide to Public Works Assistant		7,768			
	Reallocation of Sr. Office Services Specialist to Public Works Assistant		7,017			
	Reallocation of Civil Engineer I to Civil Engineer II		14,157		<u>.</u>	
	Reallocation of Administrative Assistant to PW Management Analyst (25% in GF)		1,839			
	Request - Consultant Services for Real Property Agent CIP/Land Development		25,000			
	Asphalt for Street Maintenance				10,000	
	Concrete for Sidewalk Maintenance				10,000	
	Citywide Street Tree Reforestation (Remove& Replant)				58,000	
	Los Angeles Region Imagery Acquisition Consortium (LARIAC)				80,000	
	Storm Drain Layer for GIS				40,000	
	Crash Guard Sand Barrel Lifting Hoist				3,500	
	Replacement Mikasa MVC90H Vibrating Plate Compactor				3,000	
	New Mikasa MVC90H Vibrating Plate Compactor				3,000	
	Chainsaws for Forestry Operation				6,000	
Public Works To		\$	71,494	\$		
			100			
Total General Fu	nd Adjustments:	\$	2,995,181	\$	2,227,926	



### Sample Salary & Benefits

Proposed 2017-18 Budget Summary

Classification	Base Salary	PERS	Employee PERS Cost-Share	Other Employer Costs*	Total Salary & Benefits
Administrative Assistant	\$ 60,792	\$ 16,154	\$ (2,432)	\$ 19,604	\$ 94,118
Electric Line Mechanic	113,124	30,059	(3,394)	30,868	170,657
Firefighter Paramedic C	119,207	53,673	(4,768)	46,608	214,720
Librarian	79,800	21,204	(3,192)	21,920	119,732
Planner	103,608	27,531	(4,144)	25,119	152,114
Police Officer	104,541	47,070	(3,659)	42,556	190,508
Police Sergeant	134,675	60,637	(4,714)	51,292	241,890
Sr. Office Services Specialist	55,476	14,741	(2,219)	19,257	87,255

<sup>\*</sup> Other Employer Costs include: Vacation, Sick Leave, Workers' Compensation Insurance, Medical/Dental/Vision Insurance, Disability Insurance, Unemployment Insurance, Medicare, Life Insurance, Post Employment, and Liability Insurance



# Vacancies by Department FY 2017-18

Department	Total Full-Time Positions	%	Total Vacancies	%
Administrative Services	34.35	2.2%	1.00	0.5%
City Attorney	18.31	1.2%	1.00	0.5%
City Clerk	6.30	0.4%	1.00	0.5%
City Treasurer	5.00	0.3%	-	0.0%
Community Development	119.09	7.5%	11.00	6.1%
Community Services & Parks	100.25	6.3%	13.00	7.3%
Fire	209.00	13.2%	28.00	15.6%
GWP	328.50	20.7%	57.00	31.7%
Human Resources	23.90	1.5%	2.95	1.6%
Information Services	42.00	2.6%	3.00	1.7%
Innovation, Performance & Audit*	6.00	0.4%	3.00	1.7%
Library, Arts & Culture	47.00	3.0%	3.00	1.7%
Management Services	22.00	1.4%	-	0.0%
Police	340.60	21.4%	22.00	12.2%
Public Works	284.70	17.9%	34.05	18.9%
Total	1,587.00	100.0%	180.00	100.0%

<sup>\*</sup> New department beginning FY 2017-18 glendal

### Revenue Updates



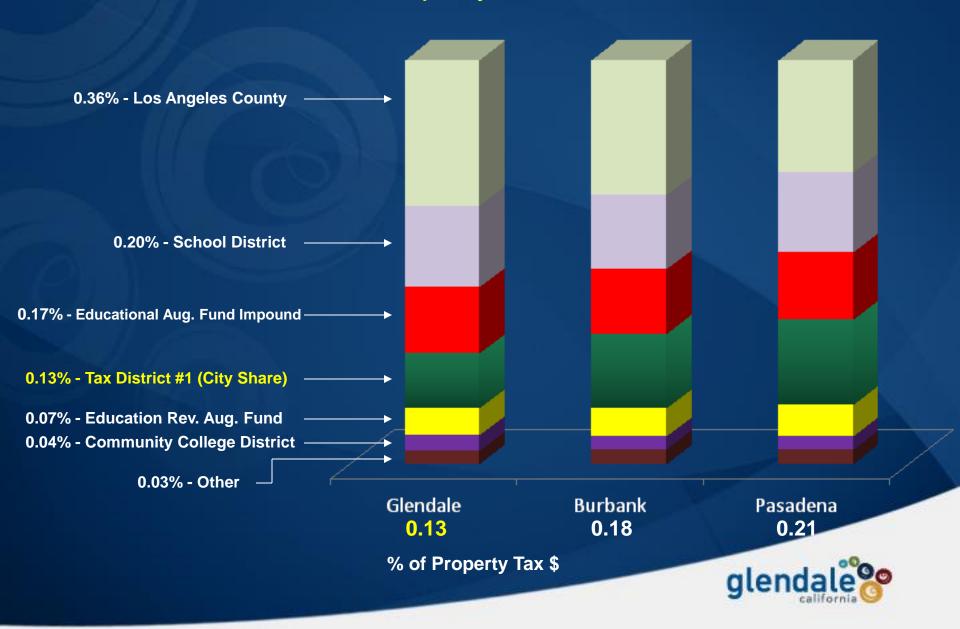
### General Fund Revenues

Approximately 72.5% of the General Fund revenues consist of five revenue sources for <u>FY 2017-18</u> budget:

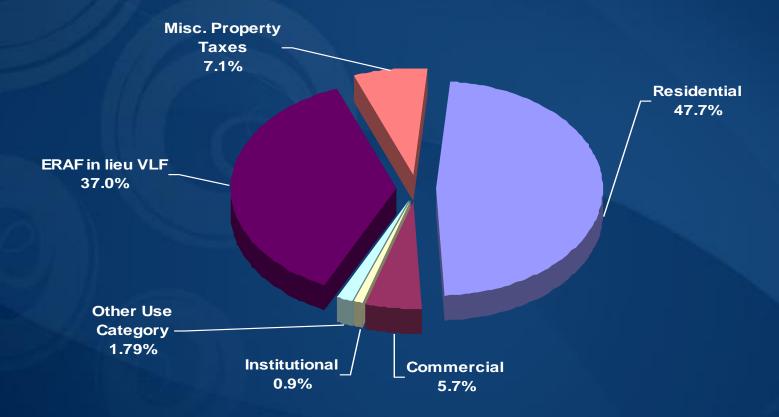
	%	\$
Property Taxes	26.2	56,229,054
Sales Taxes	19.1	41,015,140
Utility User Taxes	14.0	30,054,000
General Fund Transfer (GFT) from Electric Fund	9.4	20,160,000
Transient Occupancy Taxes	3.8	8,058,661



# Tri City Comparison Property Taxes



# FY 2017-18 General Fund Taxes Property Tax Revenues of \$56.2 Million



Other Use Category: Recreational, Industrial, Vacant, Unsecured Parcels

Misc. Property Taxes: Supplemental, Penalties, Delinquencies, H/O Exemptions, (AB 1x26), Admin Fees



### FY 2017-18 General Fund Taxes

### **Property Tax Revenue Trend**

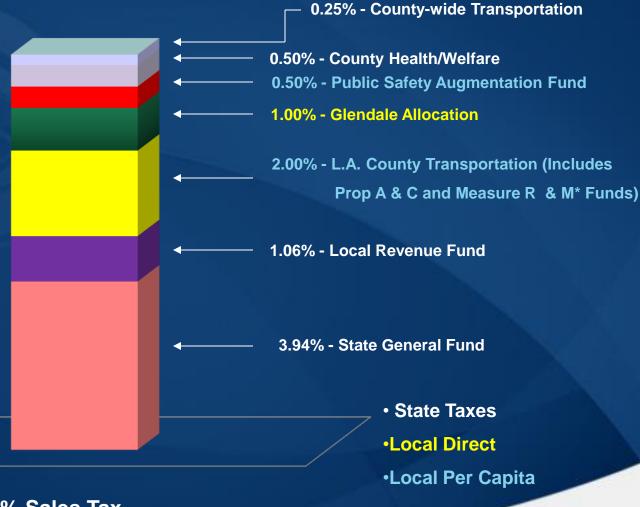


Property taxes category assumes 3.1% average annual growth for the forecasted years



### FY 2017-18 General Fund Taxes

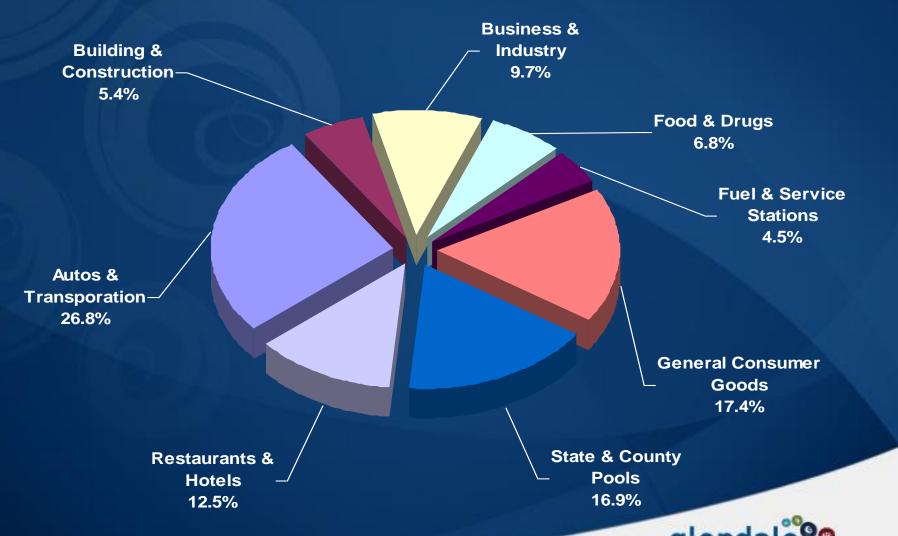
#### Sales Tax Breakdown



9.25% Sales Tax

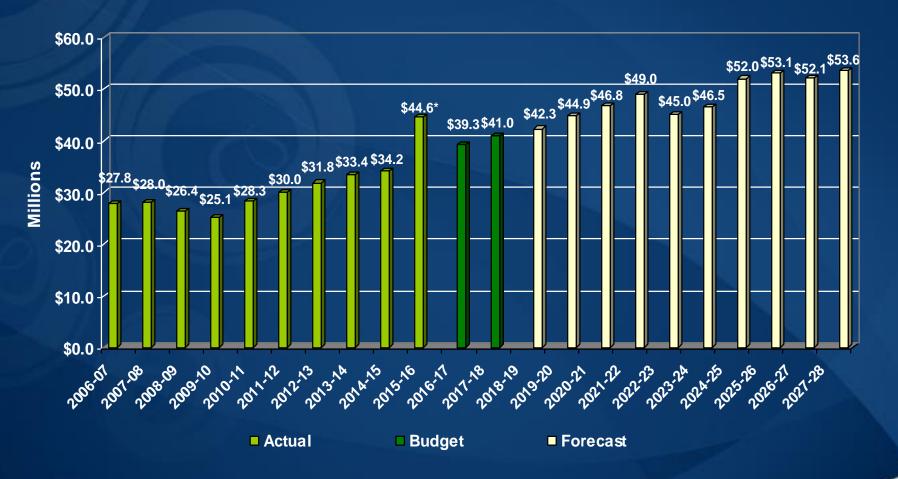


# FY 2017-18 General Fund Taxes Sales Tax Revenues of \$41 Million Major Industry Groups



### FY 2017-18 General Fund Taxes

#### Sales Tax Revenue Trend



Sales taxes category assumes 2.8% average annual growth for the forecasted years

\* FY 2015-16 increase is due to the winding down of Triple-Flip (One-time Revenue)



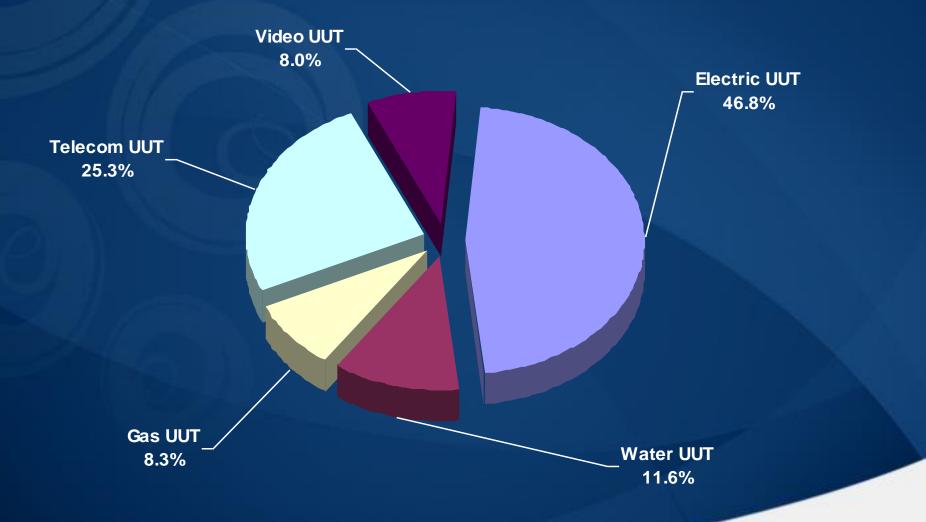
# FY 2017-18 General Fund Taxes Utility Users Tax

	Glendale Tax	FY 2017-18 Proposed Rev.	% of UUT Revenues
Electricity	7.00%	\$ 14,070,000	46.8%
Water	7.00%	3,485,000	11.6%
Gas	7.00%	2,499,000	8.3%
Telecommunication	6.50%	7,600,000	25.3%
Video (Cable)	6.50%	2,400,000	8.0%
Total		\$ 30,054,000	

In 2009 voters approved a rate reduction for Telecommunications and Video (reduced from 7% to 6.5%)



### FY 2017-18 General Fund Taxes Utility Users Tax Revenues of \$30 Million





# FY 2017-18 General Fund Taxes Utility Users Tax Revenue Trend



UUT category assumes 3.1% average annual growth for the forecasted years



# FY 2017-18 General Fund Taxes Transient Occupancy Tax (TOT)

- The TOT is authorized under Glendale Municipal Code (GMC) Chapter 4.32
- Per GMC, hotel/motel operators in the City are required to charge the 12% TOT of the rent charged to 'Transient' guests
  - The TOT rate increase from 10% to 12% was voted on and approved by the residents of Glendale in April 2015
- 'Transient' is any person who exercises occupancy in a hotel/motel for a period of 30 consecutive calendar days or less
- The TOT is also known as a 'bed tax'
- Currently there are 25 hotels/motels in the City

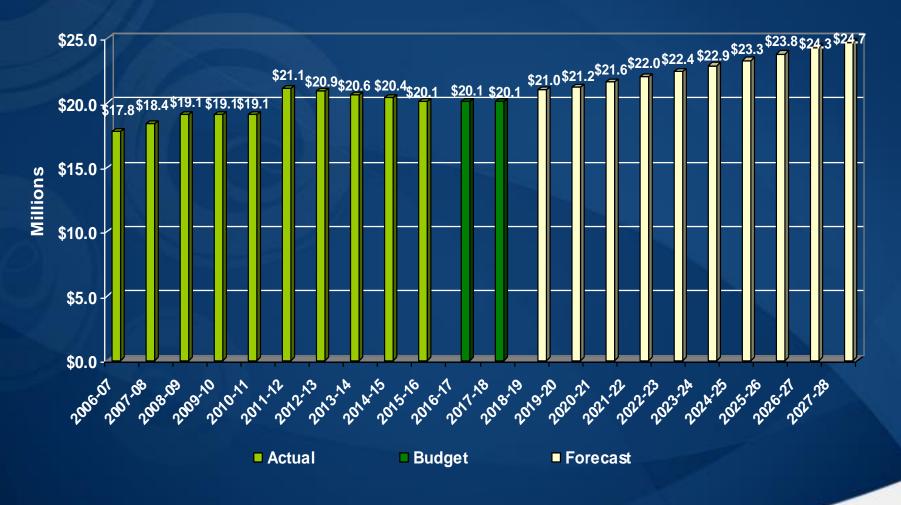
# FY 2017-18 General Fund Taxes TOT Revenue Trend



TOT category assumes 8.3% average annual growth for the forecasted years



# FY 2017-18 General Fund Taxes Electric Fund Transfer Revenue Trend



Electric Fund Transfer category assumes 1.9% average annual revenue growth for the forecasted years



# Tri City Property Tax Comparison City Profile

	Glendale	Burbank	Pasadena
Area	30.58 sq. ml.	17.38 sq. ml.	23.13 sq. ml.
No. of Parcels	44,564	28,901	38,921
Net Taxable Value	\$28,721,609,072	\$21,456,853,618	\$21,939,909,931
% of Taxable Value:			
Residential	70%	55%	70%
Commercial	20%	23%	22%
Industrial	3%	9%	2%
All Other	7%	13%	6%



# Tri City Revenue Comparison – General Fund FY 2016-17 Adopted Budgets

	<u>Glendale</u>	<u>%*</u>	<u>Burbank</u>	<u>%</u>	<u>Pasadena</u>	<u>%</u>
Population:	199,182		105,110		142,250	
Property Tax	\$ 54,592,500	28%	\$ 40,550,000	25%	\$ 56,674,000	24%
Sales Tax	39,208,000	20%	32,197,000	20%	35,469,000	15%
UUT	28,745,000	15%	20,130,000	12%	30,401,000	13%
TOT	6,000,000	3%	9,529,000	6%	14,639,000	6%
Parking Tax			2,960,000	2%		
Business Tax	-		2,405,000	1%	5,875,000	2%
Licenses & Permits	8,953,000	5%	2,515,000	2%	3,487,000	1%
Other Revenues	34,052,797	18%	44,693,000	27%	71,463,000	30%
Subtotal	\$ 171,551,297		\$ 154,979,000		\$ 218,008,000	
Transfers:						
Utilities	21,306,230**	11%	9,183,000	6%	19,830,000	8%
<b>Total Revenues</b>	\$ 192,857,527		\$ 164,162,000	N	\$ 237,838,000	



<sup>\*</sup> Percent of total revenues for each City

<sup>\*\*</sup> Includes Refuse and Electric

# Tri City Per Capita FY 2016-17

	<u>Glendale</u>	<u>Burbank</u>	<u>Pasadena</u>
Population:	198,182	105,110	142,250
Property Tax	\$ 274	\$ 386	\$ 398
Sales Tax	197	306	249
UUT	144	192	214
TOT	30	91	103
Parking Tax	- //	28	
Business Tax	-	23	41
Licenses & Permits	45	24	25
Other Revenues	171	425	502
Subtotal	\$ 861	\$1,474	\$1,533
Transfers:			
Utilities	107	87	139
Total	\$ 968	\$1,562	\$1,672



### Tri City Revenue Comparison Other Taxes & Assessments

	Glendale	Burbank	Pasadena
Occupancy Tax	12%	10%	12.11%
Tourism District Assessment	M.	1%	2.89%
Parking Tax		12%	
Business Tax:			
Flat Charges	-	\$96.95	\$157.93 - \$419.40
Per Employee Charge	-	\$9.00 - \$11.80	\$31.36 - \$209.17
No. of Businesses	9,000	12,000	15,000
No. of Employees	100,000	95,000	110,000



### FY 2017-18 Departmental Dashboards



### **Administrative Services**



# Administrative Services (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 3,922,715
- M&O	994,996
Capital Outlay	
Capital Improvement	
Total Budget	\$ 4,917,711

Personnel						
Executive	1.00	2.9%				
Management	7.80	22.3%				
Non-Management	25.55	73.2%				
Hourly FTE	0.56	1.6%				
Total	34.91	100.0%				

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	2016-17 Actual
1	# of employees with open P-Cards citywide	211	234	243	237	244	241	241
2	Avg. P-Card purchase amount	\$224.69	\$186.26	\$203.93	\$213.89	\$222.09	\$213.03	\$213.03
3	Avg. calendar days from approved requisition to PO issued	16	15	15	17	14	15	15
4	Citywide personnel cost	\$217,712,150	\$221,667,027	\$58,269,619	\$59,727,789	\$59,727,789	\$59,241,732	\$236,966,929
5	Citywide personnel cost to total Operating cost	35%	37%	36%	37%	37%	37%	37%



# Administrative Services (2 of 2) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(Decrease)		
	FY 2016-17	FY 2017-18	\$	%	
101 - General Fund	\$ 5,341,567	\$ 4,917,711	\$ (423,856)	(7.9%)	



# City Attorney glendale

# City Attorney (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 3,869,140
- M&O	7,972,850
Capital Outlay	
Capital Improvement	
Total Budget	\$ 11,841,990

Personnel						
Executive	1.00	5.1%				
Management	8.00	40.5%				
Non-Management	9.31	47.2%				
Hourly FTE	1.42	7.2%				
Total	19.73	100.0%				

Ć	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	# of claims received	232	131	51	57	35	48	191
2	# of claims closed	276	148	62	77	82	74	295
3	# of lawsuits received	22	11	1	5	2	3	11
4	# of lawsuits closed	19	20	11	8	1	7	27
5	# of Legal Service Requests Received	672	306	242	179	185	202	808
6	# of Legal Service Requests Closed	582	270	226	168	186	193	773



# City Attorney (2 of 2) Proposed 2017-18 Budget Summary

	Adopted		Proposed	Increase/(Decrease)		
	FY	2016-17	FY 2017-18	\$	%	
101 - General Fund	\$	3,548,439	\$ 3,693,779	\$ 145,340	4.1%	
612 - Liability Insurance Fund		8,632,422	8,148,211	(484,211)	(5.6%)	
Total Budget	\$	12,180,861	\$ 11,841,990	\$ (338,871)	(2.8%)	



# City Clerk glendale

# City Clerk (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 743,272
• M&O	682,831
Capital Outlay	
Capital Improvement	9, 1
Total Budget	\$ 1,426,103

Personnel							
Executive	1.00	9.9%					
Management	1.00	9.9%					
Non-Management	4.30	42.7%					
Hourly FTE	3.78	37.5%					
Total	10.08	100.0%					

ś	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	2016-17 Actual
1	Total Public Records Requests received	410	702	157	173	188	173	691
2	Total Public Records Requests provided	409	698	156	173	188	172	689
3	# of Filming Permits issued	244	289	78	56	83	72	289
4	# of Special Event Permits issued	169	143	49	38	18	35	140
5	Total # of agenda items processed	227	363	91	87	57	78	313



# City Clerk (2 of 2) Proposed 2017-18 Budget Summary

101 - General Fund

Adopted	Proposed	Increase/(De	crease)
FY 2016-17	FY 2017-18	\$	%
\$ 1.349.630	\$ 1.426.103	\$ 76.473	5.7%



# City Treasurer



# City Treasurer (1 of 2) Proposed 2017-18 Budget Summary

<ul><li>Salaries &amp; Benefits</li></ul>	\$ 639,607
- M&O	111,655
Capital Outlay	-
Capital Improvement	0,
Total Budget	\$ 751,262

Personnel							
Executive	1.00	19.4%					
Management	1.00	19.4%					
Non-Management	3.00	58.1%					
Hourly FTE	0.16	3.1%					
Total	5.16	100.0%					

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Median weighted avg. time for maturity of City portfolio	23.1 months	22.5 months	17.6 months	19.4 months	24.1 months	20.4 months	20.4 months
2	Total investment earnings per quarter (millions)	\$3,955,795	\$5,403,266	\$1,541,252	\$1,684,534	\$1,943,310	\$1,723,032	\$ 6,892,128
3	Rate of return on City Portfolio per quarter (%)	1.08%	1.24%	1.29%	1.37%	1.52%	1.60%	1.45%
4	# of ACH/bank wire payments processed (Incoming)	N/A	N/A	897	1,031	1,096	1,008	4,032
5	# of bank wire payments processed (Outgoing)	N/A	N/A	206	159	178	181	724
6	# of checks processed for deposit	N/A	N/A	4,992	3,857	4,683	4,511	18,043



# City Treasurer (2 of 2) Proposed 2017-18 Budget Summary

101 - General Fund



### **Community Development**



# Community Development (1 of 3) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 16,526,677
- M&O	55,317,450
Capital Outlay	1,230,000
Capital Improvement	2,717,500
Total Budget	\$ 75,791,627

Personnel							
Executive	1.00	0.7%					
Management	17.10	12.0%					
Non-Management	100.99	71.2%					
Hourly FTE	22.81	16.1%					
Total	141.90	100.0%					

1	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Total # of building permits issued (all types)	2,871	3209	849	800	722	790	3,161
2	Avg. valuation per building permit	\$113,723	\$69,880	\$120,759	\$45,118	\$135,121	\$100,333	\$100,333
3	Avg. days to complete building plan check	27 days	27 days	27 days	25 days	33 days	28 days	28 days
4	# of requests for service received	14,333	15,566	2,716	2,612	1,557	2,295	9,180
5	# of code enforcement inspections completed	17,239	19,173	4,391	3,481	2,641	3,504	14,017



# Community Development (2 of 3) Proposed 2017-18 Budget Summary

	Adopted Proposed		Increase/(Decrease)	
	FY 2016-17	FY 2017-18	\$	%
101 - General Fund	\$ 14,943,660	\$ 16,236,475	\$ 1,292,815	8.7%
202 - Housing Assistance Fund	32,780,950	32,511,799	(269,151)	(0.8%)
203 - Home Grant Fund	1,196,718	958,800	(237,918)	(19.9%)
209 - Affordable Housing Trust Fund	1	20,000	20,000	N/A
212 - BEGIN Affordable Homeownership Fund	89,520	300,000	210,480	235.1%
213 – Low & Mod Income Housing Fund	370,658	1,612,257	1,241,599	335.0%
216 - Grant Fund	198,000	923,618	725,618	366.5%
217 - Filming Fund	526,212	481,604	(44,608)	(8.5%)
222 – Measure M Local Return Fund		1,911,100	1,911,100	N/A



# Community Development (3 of 3) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(Deci	rease)
	FY 2016-17	FY 2017-18	\$	%
251 - Air Quality Improvement Fund	\$ 330,089	\$ 326,978	\$ (3,111)	(0.9%)
254 - Measure R Local Return Fund	2,409,800	400,904	(2,008,896)	(83.4%)
256 - Transit Prop A Local Return Fund	7,197,820	4,202,315	(2,995,505)	(41.6%)
257 - Transit Prop C Local Return Fund	3,950,256	4,005,369	55,113	1.4%
258 - Transit Utility Fund	9,604,404	9,944,008	339,604	3.5%
409 – CIP Reimbursement Fund	-	1,556,400	1,556,400	N/A
410 - San Fern. Corr. Tax Share Fund		400,000	400,000	N/A
Total Budget	\$73,598,087	\$ 75,791,627	\$ 2,193,540	3.0%



### Community Services & Parks



### Community Services & Parks (1 of 3) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 15,614,778
• M&O	11,655,171
Capital Outlay	
Capital Improvement	3,985,563
Total Budget	\$ 31,255,512

Р	erson	nel	
Executive		1.00	0.4%
Management		18.10	7.1%
Non-Management		81.15	31.6%
Hourly FTE		156.41	60.9%
	Total -	256.66	100.0%

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Facility Rental Revenue: Non-Sports Fields	\$1,027,667	\$1,096,787	\$254,754	\$192,166	\$262,020	\$236,313	\$945,253
2	Facility Rental Revenue: Sports Fields	\$436,700	\$707,548	\$181,876	\$158,981	\$167,995	\$169,617	\$678,469
3	Duplicated Participants : Contract classes	1,638	1,574	486	324	397	402	1,609
4	Duplicated Participants: Rec. classes	35,538	61,846	25,259	12,153	11,690	16,367	65,469
5a	Avg. starting wage of Verdugo Jobs Ctr. participants <i>before</i> training	\$13.19	\$14.52	\$12.72	\$14.02	\$13.47	\$13.40	\$13.40
5b	Avg. starting wage of Verdugo Jobs Center Participants <u>after</u> Training	\$25.64	\$30.13	\$15.60	\$40.25	\$19.02	\$24.96	\$24.96



### Community Services & Parks (2 of 3) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(Decrease)		
	FY 2016-17	FY 2017-18	\$	%	
101 - General Fund	\$ 12,631,020	\$ 12,303,470	\$ (327,550)	(2.6%)	
201 - CDBG Fund	1,643,605	1,674,621	31,016	1.9%	
204 - Continuum of Care Grant Fund	2,319,804	1,524,809	(794,995)	(34.3%)	
205 - Emergency Solutions Grant Fund	142,237	180,382	38,145	26.8%	
206 - Workforce Innovation & Opportunity Act	5,505,000	5,822,971	317,971	5.8%	
211 - Glendale Youth Alliance Fund	1,905,519	1,904,061	(1,458)	(0.1%)	
270 - Nutritional Meals Grant Fund	430,827	442,712	11,885	2.8%	



# Community Services & Parks (3 of 3) Proposed 2017-18 Budget Summary

	A	dopted	Pro	posed	li	ncrease/(Ded	crease)
		2016-17		2017-18		\$	%
401 - Capital Improvement Fund	\$	1,400,000	\$	3,171,771	\$	1,771,771	126.6%
405 - Parks Mitigation Fee Fund		16,173,000		-	(	16,173,000)	(100.0%)
501 - Recreation Fund		3,579,584		4,230,715		651,131	18.2%
Total Budget	\$	45,730,596	\$	31,255,512	\$ (	14,475,084)	(31.7%)



### Fire Department



# Fire Department (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 52,859,972
- M&O	11,562,734
Capital Outlay	3,240,628
Capital Improvement	698,000
Total Budget	\$ 68,361,334

Personnel				
Executive	1.00	0.4%		
Management	10.00	4.0%		
Non-Management	198.00	78.3%		
Hourly FTE	43.69	17.3%		
Total	252.69	100.0%		

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	2016-17 Actual
1	Total calls for Fire Department service	18,798	19,574	4,798	4,900	5,004	4,901	19,603
2	Avg. return time per plan check submittal (days)	19.5	31	30	35	42	36	36
3	Avg. time to arrive on scene for EMS calls	0:03:49	0:03:51	0:03:50	0:03:54	0:03:54	0:03:53	0:03:53
4	Avg. time to arrive on scene for Fire calls	0:04:19	0:04:29	0:04:26	0:04:35	0:04:32	0:04:31	0:04:31
5	Total overtime hours worked	164,439	186,783	55,604	45,694	42,238	47,845	191,381
6	Total overtime cost	\$7,111,137	\$9,231,712	\$3,008,991	\$2,369,582	\$2,105,342	\$2,494,638	\$9,978,553



# Fire Department (2 of 2) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(De	crease)
	FY 2016-17	FY 2017-18	\$	%
101 - General Fund	\$ 48,702,523	\$ 58,345,524	\$ 9,643,001	19.8%
265 - Fire Grant Fund		4,400	4,400	N/A
266 - Fire Mutual Aid Fund	250,000	300,001	50,001	20.0%
267 - Special Events Fund	5,545	23,523	17,978	324.2%
401 - Capital Improvement Fund	551,000	663,000	112,000	20.3%
510 - Hazardous Disposal Fund	1,534,266	1,640,565	106,299	6.9%
511 – EMS Fund*	5,917,304		(5,917,304)	(100.0%)
701 - Fire Communication Fund	4,342,264	7,384,321	3,042,057	70.1%
Total Budget	\$ 61,302,902	\$ 68,361,334	\$ 7,058,432	11.5%



<sup>\*</sup> Emergency Medical Services Fund will be included in the General Fund beginning FY 2017-18

### Glendale Water & Power



# Glendale Water & Power (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; E</li> </ul>	Benefits	\$ 44,366,092
- M&O		255,658,179
<ul> <li>Capital Out</li> </ul>	lay	2,392,000
<ul> <li>Capital Imp</li> </ul>	rovement	10,367,781
<ul><li>Transfers</li></ul>		20,160,000
	Total Budget	\$ 332,944,052

Personnel				
Executive	1.00	0.3%		
Management	24.00	7.0%		
Non-Management	303.50	88.0%		
Hourly FTE	16.26	4.7%		
Total	344.76	100.0%		

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Water produced from Verdugo Basin (acre ft.)	1,104	951	188	223	234	215	859
2	Water imported from MWD (acre ft.)	17,060	13,992	4,276	3,421	2,585	3,427	13,709
3	# of unscheduled water outages	9	11	1	5	6	4	16
4	Total O&M expense per KwH sold	\$0.15	\$0.18	\$0.16	\$0.19	\$0.19	\$0.18	\$0.18
5	# of preventable electrical outages	0	2	1	4	0	2	7
6	# of transformer failures	13	19	0	3	7	3	13



### Glendale Water & Power (2 of 2) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(Dec	crease)
	FY 2016-17	FY 2017-18	\$	%
291 – Elec. Public Benefit Fund*	\$ 7,711,563	\$ 8,284,181	\$ 572,618	7.4%
582 – Elec. Works Rev. Fund*	251,103,371	258,624,130	7,520,759	3.0%
583 – Elec. Depreciation Fund*	15,768,182	6,485,320	(9,282,862)	(58.9%)
585 – Elec. Customer Capt'l. Fund*	1,894,751	1,819,781	(74,970)	(4.0%)
592 - Water Works Rev. Fund*	51,977,680	53,275,960	1,298,280	2.5%
593 - Water Depreciation Fund*	4,222,618	2,983,680	(1,238,938)	(29.3%)
595 - Water Customer Capt'l. Fund*	1,469,640	1,471,000	1,360	0.1%
Total Budget	\$ 334,147,805	\$ 332,944,052	\$(1,203,753)	(0.4%)



### **Human Resources**



# Human Resources (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 3,261,461
■ M&O	48,362,908
Capital Outlay	
<ul> <li>Capital Improvement</li> </ul>	
Total Budget	\$ 51,624,369

Personnel						
Executive	1.00	3.9%				
Management	4.00	15.6%				
Non-Management	18.90	73.6%				
Hourly FTE	1.77	6.9%				
Tota	25.67	100.0%				

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Citywide management percentage	14%	13%	11%	11%	11%	11%	11%
2	Total # of employment applications filed	9,615	11,328	2,538	2,120	3,361	2673	10,692
3	# of Glendale University classes offered	74	108	16	41	18	25	100
4	Total # of sick leave hours used	65,358	75,876	16,240	18,278	17,266	17,261	69,045
5	# of new workers' comp. claims	214	247	52	66	47	55	220
6	Median incurred per open workers' comp. claim	\$50,312	\$52,305	\$49,567	\$64,722	\$71,098	\$61,796	\$61,796



# Human Resources (2 of 2) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(De	crease)
	FY 2016-17	FY 2017-18	\$	%
101 - General Fund	\$ 2,654,861	\$ 2,997,059	\$ 342,198	12.9%
610 - Unemployment Ins. Fund	78,243	75,020	(3,223)	(4.1%)
614 - Compensation Ins. Fund	12,928,223	13,513,294	585,071	4.5%
615 - Dental Ins. Fund	1,655,291	1,490,082	(165,209)	(10.0%)
616 - Medical Ins. Fund	35,101,482	25,774,990	(9,326,492)	(26.6%)
617 - Vision Ins. Fund	294,568	261,840	(32,728)	(11.1%)
640 - Compensated Absences	4,317,791	5,261,012	943,221	21.8%
641 - RHSP Benefits Fund	2,017,690	2,028,643	10,953	0.5%
642 - Post Emp. Benefits	2,220,175	222,429	(1,997,746)	(90.0%)
Total Budget	\$ 61,268,324	\$ 51,624,369	\$ (9,643,955)	(15.7%)



### **Information Services**



# Information Services (1 of 2) Proposed 2017-18 Budget Summary

<ul><li>Salaries &amp; Benefits</li></ul>	\$ 6,646,129
• M&O	15,290,915
Capital Outlay	2,151,582
Capital Improvement	5
Total Budget	\$ 24,088,626

Personnel						
Executive	1.00	2.2%				
Management	6.00	13.1%				
Non-Management	35.00	76.4%				
Hourly FTE	3.78	8.3%				
Total	45.78	100.0%				

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Percentage of staffing costs to IS department budget	28%	27%	32%	29%	28%	30%	30%
2	ISD Department budget as a % of citywide budget	3.5%	2.8%	2%	2%	2%	2%	2%
3	Avg. time to close an AIMS ticket (in minutes)	69.0	60.3	75	72	60	69	69
4	# of calls received by the Help Desk	7,270	6,565	1,679	1,474	1,373	1,509	6,035



# Information Services (2 of 2) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(Dec	rease)
	FY 2016-17	FY 2017-18	\$	%
603 - ISD Infrastructure Fund	\$ 7,773,035	\$ 8,507,798	\$ 734,763	9.5%
604 - ISD Applications Fund	6,498,261	11,241,365	4,743,104	73.0%
660 - ISD Wireless Fund	3,192,028	4,339,463	1,147,435	35.9%
Total Budget	\$ 17,463,324	\$ 24,088,626	\$ 6,625,302	37.9%



### Innovation, Performance & Audit



# Innovation, Performance & Audit (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 1,119,353
- M&O	134,028
Capital Outlay	
Capital Improvement	
Total Budget	\$ 1,253,381

Personnel					
Executive	1.00	12.5%			
Management	1.00	12.5%			
Non-Management	4.00	50.0%			
Hourly FTE	2.00	25.0%			
Total	8.00	100.0%			

d	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Audits completed	11	8	0	1	1	4	3
2	Audit close-out rate	19%	21%	20%	45%	21%	29%	29%
3	Avg. # of open audit issues	39	33	24	14	11	16	16



# Innovation, Performance & Audit (2 of 2) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(Ded	ecrease)	
	FY 2016-17	FY 2017-18	\$	%	
101 - General Fund	\$ -	\$ 1,253,381	\$ 1,253,381	N/A*	



<sup>\*</sup> The budget for Internal Audit was previously under Administrative Services. The new department is effective 7/1/2017 and has a net impact of \$552K to the FY 2017-18 Proposed Budget.

### Library, Arts & Culture



# Library, Arts & Culture (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 6,657,950
- M&O	4,865,677
Capital Outlay	
- Capital Improvement	450,000
Total Budget	\$ 11,973,627

Personnel						
Executive	1.00	1.2%				
Management	12.00	14.1%				
Non-Management	34.00	40.1%				
Hourly FTE	37.87	44.6%				
Total	84.87	100.0%				

Ą	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Total circulation per capita	1.71	1.25	1.4	1.0	1.0	1.13	1.13
2	Avg. cost per operating hour	\$3,174	\$3,760	\$5,819	\$1,704	\$1,395	\$2,973	\$2,973
3	Total children's program attendance	35,164	37,075	8,505	15,706	16,015	13,409	53,635
4	Total adult program attendance	14,626	13,004	3,228	2,661	2,187	2,692	10,768
5	Total # of visits to the Library website	766,494	604,730	143,175	111,703	131,740	128,873	515,491



# Library, Arts & Culture (2 of 2) Proposed 2017-18 Budget Summary

	A	Adopted	Proposed	Increase/(D	ecrease)
	FY	2016-17	FY 2017-18	\$	%
101 - General Fund	\$	9,594,695	\$ 10,536,152	\$ 941,457	9.8%
210 - Urban Art Fund		235,000	292,850	57,850	24.6%
275 - Library Fund		245,214	694,625	449,411	183.3%
401 - Capital Improvement Fund		350,000	200,000	(150,000)	(42.9%)
407 - Library Mitigation Fee Fund		555,000	250,000	(305,000)	(55.0%)
Total Budget	\$	10,979,909	\$ 11,973,627	\$ 993,718	9.1%



### **Management Services**



# Management Services (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$ 3,156,802
- M&O	1,219,321
Capital Outlay	27
Capital Improvement	
Total Budget	\$ 4,376,123

Personnel					
Council	5.00	18.4%			
Executive	4.00	14.7%			
Management	2.00	7.4%			
Non-Management	11.00	40.4%			
Hourly FTE	5.21	19.1%			
Total	27.21	100.0%			

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Total # of citizen service requests	340	509	184	196	207	196	783
2	% of citizen requests responded to in 10 days	99%	99%	100%	99%	98%	99%	99%
3	# of press releases distributed	122	182	51	40	50	47	188
4	# of GTV6 programs produced	124	124	38	34	28	33	133
5	Local govt. meetings broadcast (1st run)	168	180	42	42	48	44	176



# Management Services (2 of 2) Proposed 2017-18 Budget Summary

Adopted	Proposed	Increase/(Decre	ease)
FY 2016-17	FY 2017-18	\$	%
\$ 4.392.282	\$ 4.376.123	\$ (16.159)	(0.4%)

101 - General Fund



### Police Department



# Police Department (1 of 2) Proposed 2017-18 Budget Summary

<ul> <li>Salaries &amp; Benefits</li> </ul>	\$69,317,826
- M&O	17,589,029
Capital Outlay	1,640,000
Capital Improvement	450,000
Total Budget	\$88 006 855

Personnel					
Executive	1.00	0.3%			
Management	17.60	5.1%			
Non-Management	322.00	92.2%			
Hourly FTE	8.50	2.4%			
Total	349.10	100.0%			

6	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	# of part 1 crimes – violent	198	210	57	57	81	65	260
2	# of part 1 crimes – property	3,212	3,617	809	846	792	816	3,263
3	Total felony arrests made	1,946	1,633	300	346	378	341	1,365
4	Total calls for service	126,894	121,157	29,227	26,777	29,586	28,530	114,120
5	Percentage of 911 calls answered within 10 seconds	98.26%	98.79%	99.51%	98.83%	98.89%	99.08%	99.08%
6	# of traffic incidents involving a pedestrian	116	113	13	24	27	21	85



# Police Department (2 of 2) Proposed 2017-18 Budget Summary

	Adopted		Proposed		Increase/(Decrease		crease)
	F	Y 2016-17	FY	2017-18		\$	%
101 - General Fund	\$	72,730,666	\$	80,621,340	\$	7,890,674	10.8%
260 - Asset Forfeiture Fund		568,473		775,200		206,727	36.4%
261 - Police Special Grants Fund		363,528		781,536		418,008	115.0%
262 - Supplemental Law Enf. Fund		397,501		436,196		38,695	9.7%
267 - Special Events Fund		301,940		457,771		155,831	51.6%
303 - Police Bldg. Project Fund		3,010,000		2,222,150		(787,850)	(26.2%)
401 - Capital Improvement Fund		-		450,000		450,000	N/A
602 - Joint Helicopter Operation		1,626,652		3,252,662		1,626,010	100.0%
Total Budget	\$	78,998,760	\$	88,996,855	\$	9,998,095	12.7%



## Public Works



# Public Works (1 of 2) Proposed 2017-18 Budget Summary

<ul><li>Salaries &amp; Bene</li></ul>	fits \$	28,820,752
- M&O		62,225,280
Capital Outlay		9,665,000
<ul> <li>Capital Improve</li> </ul>	ment	20,366,550
<ul> <li>Transfers</li> </ul>		1,150,000
Tota	l Budget \$	122,227,582

Personnel								
Executive	1.00	0.3%						
Management	24.40	8.1%						
Non-Management	259.30	85.7%						
Hourly FTE	17.80	5.9%						
Total	302.50	100.0%						

	Key Performance Indicator	2014-15 Actual	2015-16 Actual	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	Projected 4 <sup>th</sup> Quarter	Projected 2016-17 Actual
1	Total square feet of sidewalk replaced	203,171	67,003	22,881	25,000	15,793	21,225	84,899
2	% of scheduled vs. non-scheduled vehicle repairs	44%	45%	49%	48%	49%	49%	49%
3	Total square feet of potholes filled	14,553	9,923	2,219	2,596	3,074	2,630	10,519
4	Total tons of bulky and abandoned items collected	1,781	2,102	554	724	650	643	2,571



# Public Works (2 of 2) Proposed 2017-18 Budget Summary

	Adopted	Proposed	Increase/(Dec	rease)
	FY 2016-17	FY 2017-18	\$	%
101 - General Fund	\$ 14,184,318	\$ 14,900,243	\$ 715,925	5.0%
253 - San Fern. Landscape Dist. Fund	89,986	91,457	1,471	1.6%
255 - Measure R Reg. Return Fund		1,765,000	1,765,000	N/A
401 - Capital Improvement Fund	2,479,000	2,616,100	137,100	5.5%
402 - State Gas Tax Fund	1,854,000	4,135,000	2,281,000	123.0%
409 - CIP Reimbursement Fund	-	566,550	566,550	N/A
520 - Parking Fund	8,829,655	9,853,989	1,024,334	11.6%
525 - Sewer Fund	30,480,999	32,803,047	2,322,048	7.6%
530 - Refuse Disposal Fund	24,657,570	28,721,438	4,063,868	16.5%
601 - Fleet Management Fund	16,023,658	18,228,087	2,204,429	13.8%
607 - Building Maintenance Fund	7,472,899	8,546,671	1,073,772	14.4%
Total Budget	\$ 106,072,085	\$ 122,227,582	\$ 16,155,497	15.2%



### FY 2017-18 Budget Adoption Calendar

- May 16, Budget Study Session #3
  - Capital Improvement Program
  - Proposed New Fees & Increases
- June 6, Budget Hearing, 6:00 p.m.
- June 13, Budget Adoption, 6:00 p.m.



### **Questions & Comments**

