

May 25, 2017

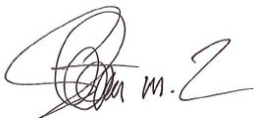
Dear Valued Customer,

The Glendale Water & Power Department (GWP) is continuing our utility modernization efforts through the improvement of our electric distribution system throughout Glendale. This letter is to notify you that these improvements will be coming to the Adams Hill area as part of our **4kV/12kV Conversion Program**. This project consists of the reconstruction and upgrade of our current overhead electrical system to a higher voltage in order to provide a more reliable delivery of power to our customers. This higher voltage and new equipment, including the replacement of over 200 power poles and 168 transformers will increase capacity and efficiency by allowing more power to flow through the system, thereby increasing our ability to meet demand and to decrease the amount of energy loss we experience with the older less efficient system.

The proposed work will begin on June 19, 2017 and conclude in June 2020. All of the work will be performed by Glendale Water & Power electrical line crews, using heavy equipment including, bucket trucks and cranes. Crews will work within the hours of 7:30 a.m. to 5:00 p.m. and possibly on some weekends to complete the work as expeditiously as possible. Due to the nature of this work, we do not anticipate any extended interruptions in service. However, sporadic and minimal electrical outages may occur. In addition, the work will require us to restrict access on selected streets in the project area for certain periods of time. As indicated the work consists of upgrading the power lines and replacing power poles; therefore we will need unimpeded access to the power poles that are on the street and in the backyards of many homes. GWP crews will make contact with each of the affected homeowners at their property to let them know that we will need to access their backyard. Our crews will be wearing proper GWP identification tags and uniforms. Crews will NOT be entering homes and will only need access to the backyards depending on where power poles are located.

On the back of this letter you will find facts and detailed information about this project. Enclosed is a map of the different phases of this project. Prior to starting work on your street or neighborhood, you will be notified via postcard and/or door hanger for any anticipated interruptions, street closures and any work that will require access in your backyard. Information and progress of this project will be on Twitter @AdamsHillGWP, and on GWP's website www.GlendaleWaterAndPower.com, click on "Projects" on the left side, then choose "Current Projects" and choose Adams Hill 4kV/12kV Conversion Project. If you would like to be contacted via e-mail for any updates or information, please provide your e-mail address to Ms. Atineh Haroutunian at Aharoutunian@glendaleca.gov (818) 548-3381. For specific questions about this project please contact Burhan Alshanti, Electrical Engineer II, at (818) 551-6921 or at Balshanti@glendaleca.gov. Thank you in advance for your understanding and cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen M. Zurn".

Stephen M. Zurn
General Manager, Glendale Water & Power

Adams Hill 4kV/12kV Conversion Project Facts & Information

Why: To replace over 200 aging power poles, 168 transformers, and an aging 4,000 volt distribution system. Upgrades will improve power distribution and provide more efficient and reliable delivery of power.

When: The project begins on June 19, 2017, and will last through June 2020. Construction will be conducted in phases, starting with Phase 1. Please see the enclosed map for phase information. Each phase could take between six to nine months.

Who: Work will be conducted by Glendale Water & Power Electric Line Mechanics.

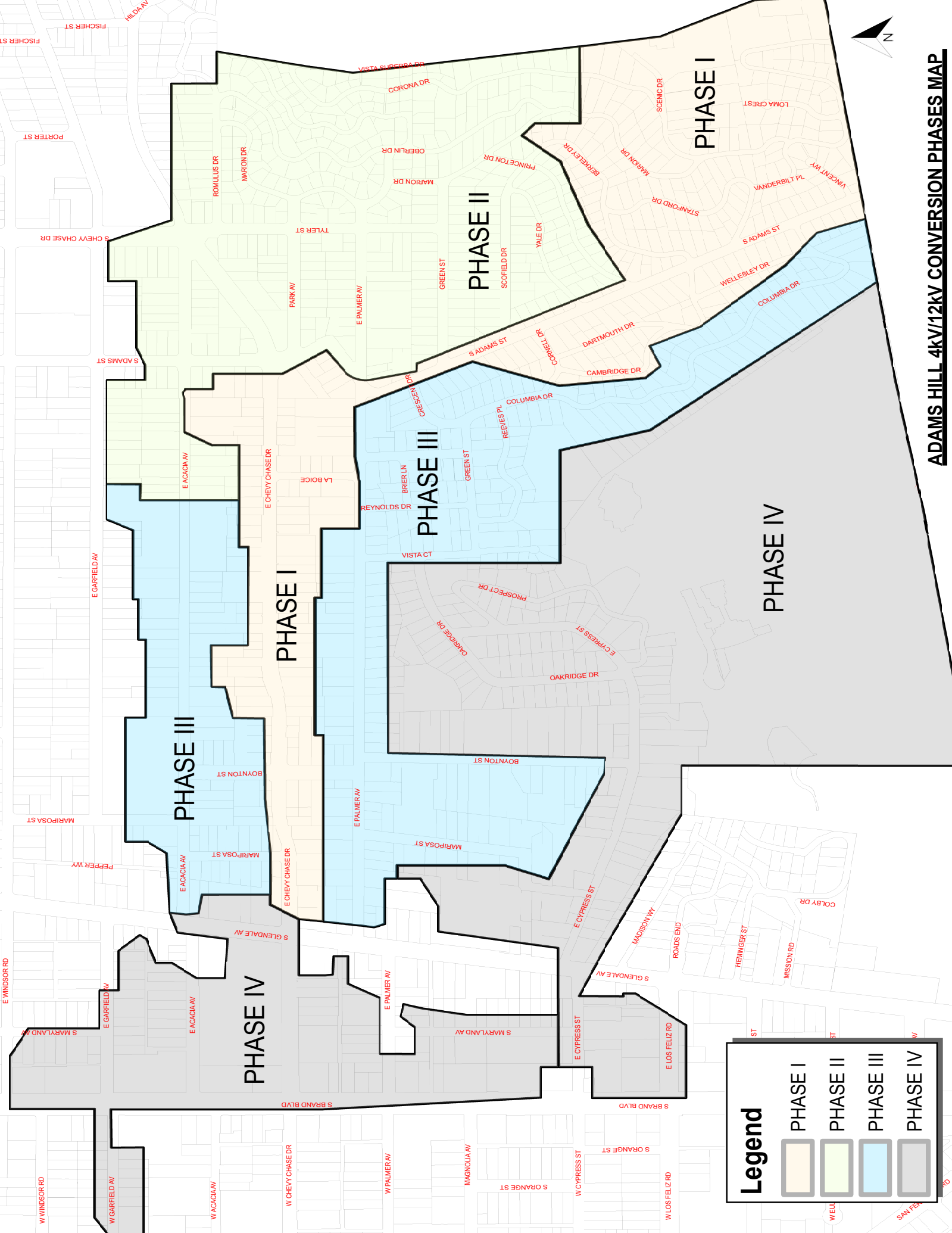
What residents of Adams Hill need to know?

- This project is to improve the power delivery in your area.
- Due to the narrow streets in this area, parking will be affected, sporadic and brief power outages may occur. We don't anticipate long power outages, and if so, you will be notified ahead of time via door hanger.
- GWP crews will need unimpeded access to the power poles and lines in this area, including the ones that are located in backyards of homes. If at any time you have a question regarding crews working in your backyard, you may contact any of the employees located at the bottom of this fact sheet. GWP crews will be in uniform and have GWP identification cards.
- Once this project starts if necessary and depending on the narrowness of streets to fit large cranes in, temporary no parking signs will be posted two days before. There will be no parking from 7:30 a.m. – 5:00 p.m. Monday – Friday in the designated zones. Cars will be cited and towed which will affect project schedules. Pedestrian crossings will be provided as necessary, and maintained, at all times. All streets will be accessible after 5:00 p.m.
- Temporary inconveniences such as noise and dust due to frequent movement of mechanical equipment, restriction to access to properties and traffic detours will occur.
- Trash collection and street sweeping schedules may be affected. Residents will be notified of any new collection schedules.
- GWP staff will attempt to provide access to local residents at all times, but due to the extremely narrow street widths, cranes and equipment, access may not be immediate.
- If you need to call 911 for any emergency, please notify GWP crews working outside your home that you have called in an emergency. Access will be provided to all emergency vehicles at all times.





How can I find out more about this project?

- Follow this project on Twitter @AdamsHillGWP, or on our website www.GlendaleWaterAndPower.com. Click on "Projects" on the left side, then choose "Current Projects" and choose Adams Hill 4kV/12kV Conversion Project.
- Register your e-mail with us for important updates, notifications, and alerts. To register your e-mail, please e-mail or call Ms. Atineh Haroutunian at Aharoutunian@glendaleca.gov, 818-548-3381.
- Call our project manager Burhan Alshanti, Electrical Engineer II, at (818) 551-6921 or at Balshanti@glendaleca.gov.
- Notification postcards will also be mailed to residents affected by the different phases of this conversion project.

ADAMS HILL 4KV/12KV CONVERSION PHASES MAP



Legend

	PHASE I
	PHASE II
	PHASE III
	PHASE IV