



**Information
Technology**

Global Protect VPN Access for Windows PC Users

141 N. Glendale Ave
Suite 314
Glendale, CA 91206

Help@glendaleca.gov

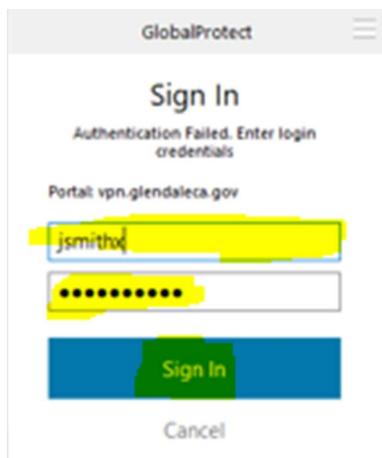
How to connect using Global Protect

i Connect to VPN only when on an outside network (off City network)

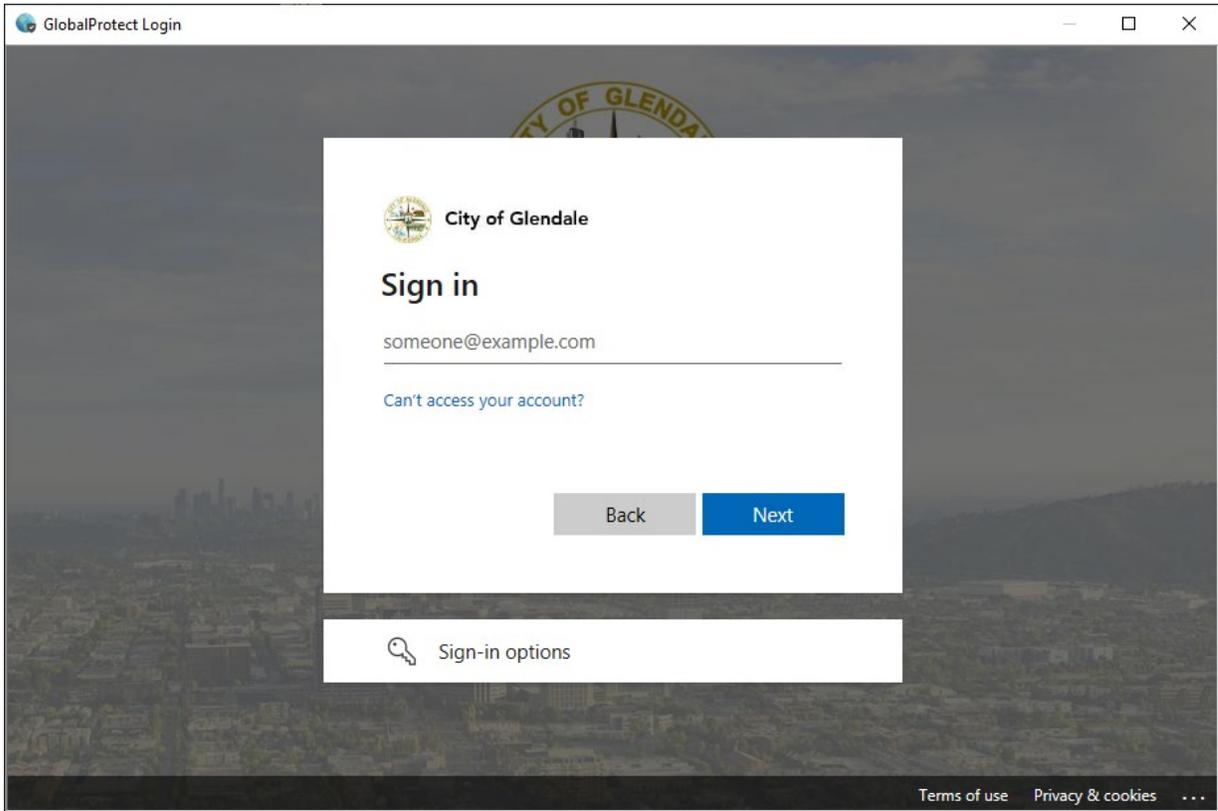
1. From the System Tray in the lower right-hand corner of your screen, click on the up arrow and click the **Global Protect** earth icon.



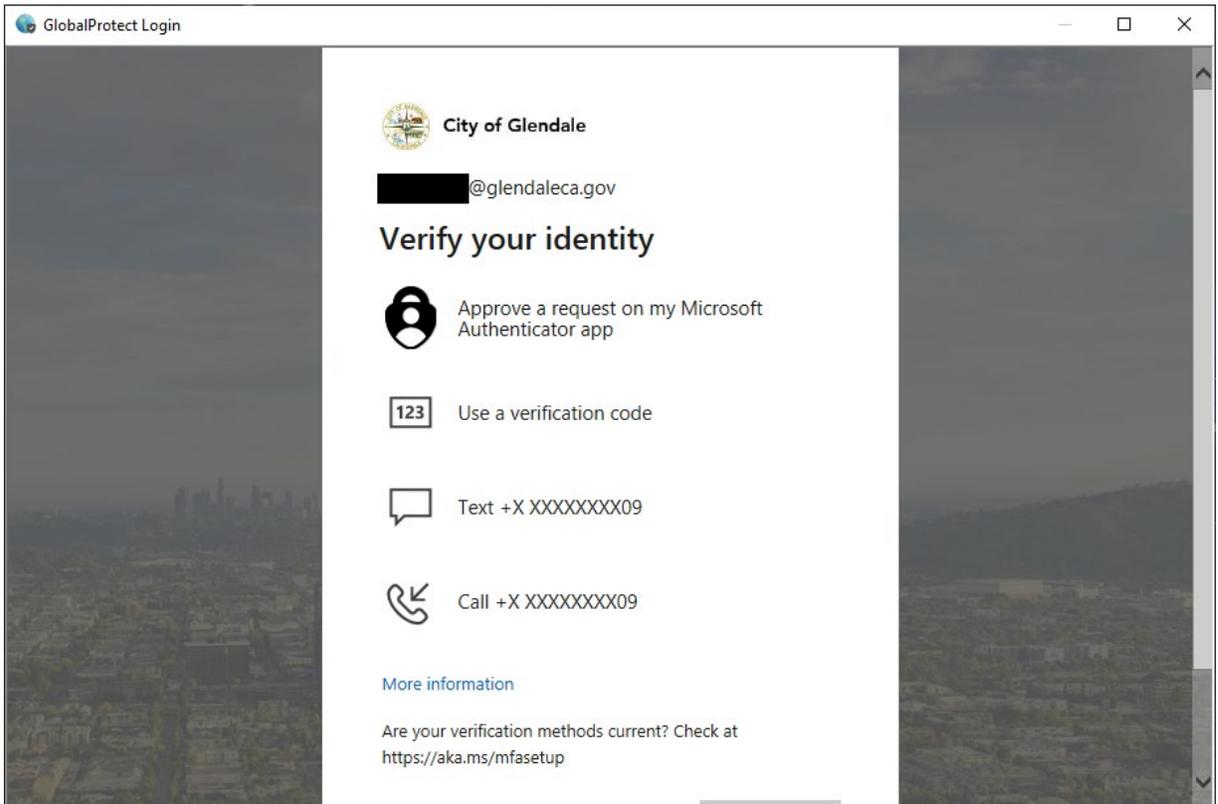
2. From the Sign In window, enter your City of Glendale credentials and click the **Sign In** button.



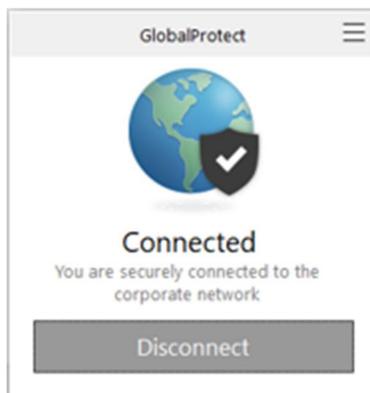
3. A browser window will appear where you will need to enter your City e-mail address and click **Next**.



4. Verify your identity by selecting one of the available verification options.



5. You are now connected to the City network through Global Protect.



Once you are connected, you are able to access file shares, applications, email, the Internet, etc. just the same as if you were in the office. If you have trouble gaining access to a resource that you need, please reach out to the Help Desk for assistance.