VERDUGO FIRE COMMUNICATIONS

AUTOMATIC INCIDENT PAGING SYSTEM

Rev 10-22-2020

The Verdugo Computer Aided Dispatch System (CAD) has the functionality to *automatically* send incident information via text message (SMS) to cell phones or an e-mail address at the time a call is dispatched. These text pages will be sent based on Alarm Level or incident group type (e.g. structure fires, heavy rescues, brush responses, etc.)

> **NOTE:** Automatic Incident Paging is based on information available at time incident was entered for dispatch. Incident updates are not sent.

Shown below is a screen shot of an incident page sent to a smart phone:

Verdugo: /10/21/20
15:09:20/1/FLOW/
1050 SECO ST
#102 ,PAS/btwn 901
PROSPECT BLVD &
1069 LINCOLN AVE//
RED2//PAS20064650/
Remarks: FIRE
SPRINKLER
ACTIVATED - UNK
CAUSE - NO SMK/FIRE
SEEN CURRENTLY
stop

The following is the description of the information contained in the text page shown above:

A. **Verdugo** = Sender

B. **10/21/20 15:09:20** = Date and time incident was *dispatched*

C. **1** = Alarm level

D. **FLOW** = Type code (type of incident)

E. **1050 SECO ST #102, PAS** = Incident location

F. **btwn PROSPECT BLVD & LINCOLN AVE** = Low and high cross streets

G. **RED2** = Tactical channel assignment

H. **PAS20064650** = Incident number (this is not the city RUN/case number)

I. **REMARKS** = Additional comments regarding incident

J. **STOP** = End of text message