





# FROM THE SOURCE

## **Glendale Water & Power News**

December 2020 Volume 18, Issue 7

Pay Your Bill / Access Your Account

Call Us

**View Your Electric Usage** 

855-550-4497

**Email Us** 

<u>View Your Water Usage</u> GWPCustomerService@Glendaleca.gov

Don't be a victim of utility scams! We will never call you to demand a payment or threaten disconnection. Click here to learn more about utility phone call scams





**Rain Barrel Distribution Event** 

Rain barrels are a great way to capture rainwater during winter months for use when water is more scarce. If you think a rain barrel can benefit you, why not purchase one through our Rain Barrel Distribution event? Rain barrels will be available from Rain Barrels International for \$65 each, and you may also be eligible to receive a \$35 rebate from the Metropolitan Water District of Southern California (MWD).

Purchased rain barrels will be delivered to you at no additional cost from Friday, Jan 22, 2021 - Monday, Jan 25, 2021 and will be left on your front porch. Delivery times are between 7:00 a.m. and 5:00 p.m.

After you place your order, you will be emailed more information on:

- What is Rainwater Harvesting
- Benefits of a Rain Barrel
- Rain Barrel Installation
- Water-Saving Tips
- Rebate Information
- Mosquito Concerns
- General Questions

## Pre-order your rain barrel here

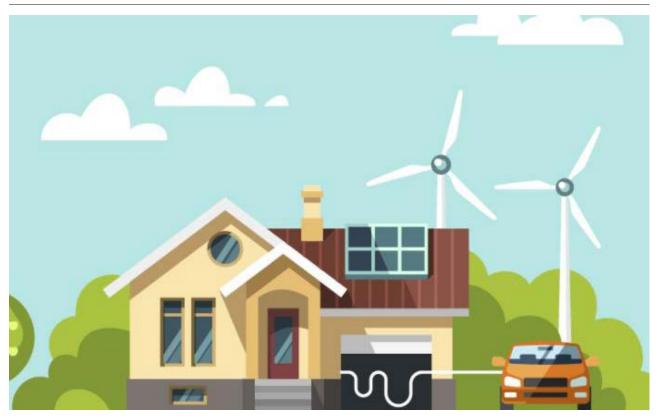
#### More information on Rain barrel rebates from MWD



**GWP Partners with CARB to offer \$1,500 off Electric Vehicles** 

GWP has partnered with the California Air Resources Board (CARB) to offer the Clean Fuel Reward Program. The program provides a point-of-sale refund of up to \$1,500 for consumers who purchase a battery electric or plug-in hybrid vehicle from a participating retailer. The refund is automatically included by the dealer in the purchase transaction, so consumers do not need to do any additional paperwork.

Click here to learn more about the Clean Fuel Reward Program.



**Clean Energy Programs Coming Soon** 

The Glendale City Council has unanimously approved multiple energy efficiency and demand response programs for GWP customers. These clean energy programs will include both residential and commercial demand response and a direct install of energy efficiency measures for commercial customers. Additionally, the Glendale City Council also authorized GWP to proceed with negotiations for the development of a residential virtual power plant program. The programs are expected to launch in 2021. We will have more information in upcoming issues of this newsletter, on our website, and social media platforms.

To read the full press release regarding our Clean Energy Programs, click here.



## **GWP Earns Smart Energy Provider Designation**

Glendale Water & Power earned the Smart Energy Provider (SEP) designation from the American Public Power Association on October 28, 2020. GWP was awarded the designation for demonstrating commitment to and proficiency in energy efficiency, distributed generation, and environmental initiatives that support a goal of providing low-cost, quality, safe, and reliable electric service.

The SEP designation, which lasts for two years (December 1, 2020 to November 30, 2022) recognizes public power utilities for demonstrating leading practices in four key disciplines:

- smart energy program structure
- energy efficiency and distributed energy programs
- environmental and sustainability initiatives
- the customer experience

This year, 27 utilities earned the designation, and in total, 94 public power utilities nationwide hold the Smart Energy Provider designation.



## **GWP Employees Volunteer Their Time from Home**

Glendale Water & Power employees are making a difference in the Glendale community through GWP's D.E.V.O.T.E. employee volunteer program by volunteering their time from home to be guest readers for the Glendale Library.

Staff have taken this opportunity to read stories themed around water, gardening and much more. Sharing great books and stories with children teaches them important skills and motivates them to love reading.

Click here to view the stories under the section "Reading with Glendale Water and Power" and enjoy them with your children at home!



**Mylar Balloon Ordinance** 

The Glendale City Council adopted a new ordinance which prohibits the sale of Mylar balloons in the city of Glendale. Starting on November 13, Mylar balloons can only be sold in Glendale if they are inflated with air and affixed to a decorative structure such as a post or balloon arch. This ordinance aims to help reduce the number of power outages caused from Mylar balloons in Glendale. Mylar balloons can cause power outages when they are let go and get caught in power lines.

Click here to learn more about the Mylar Balloon ordinance.



## **Conservation Tips for the Holidays**

The holiday season is here and that usually means more spending. However, there are many ways in which you can save money by saving energy and water. See below for some saving tips this holiday season:

## Water-saving tips:

- Water your lawn only once a week. The cooler temperatures and longer nights mean that your lawn retains more water.
- Keep sprinklers off for 2 days after it rains. Your garden would have received plenty
  of water from the rain.
- Wash full loads in the dishwasher or washing machine.
- Install a low-flow showerhead.

#### **Energy-Saving tips**

- Use LED holiday lights. LEDs use much less energy than traditional lights. Use a timer for your holiday lights and decorations so you don't forget to turn them off.
- Set thermostat to 68 or lower for heating.
- Keep curtains open and let the sun warm up your home during the day.
- Turn off lights when you leave your home and when you go to bed.
- Unplug unused chargers, when your devices are fully charged.

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#### **Share This Newsletter**

Encourage friends, family and neighbors to sign-up for GWP's From the Source newsletter. To sign up click here.

This is an official publication of the City of Glendale, Water & Power Department distributed by the Conservation & Utility/Business Modernization Division. For inquiries please contact Atineh Haroutunian, From The Source Newsletter editor at <a href="mailto:aharoutunian@glendaleca.gov">aharoutunian@glendaleca.gov</a>.

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