

# FROM THE SOURCE

## Glendale Water & Power News

February/March 2020

Volume 18, Issue 1

[Pay Your Bill / Access Your Account](#)

[View Your Electric Usage](#)

[View Your Water Usage](#)

**Call Us**

855-550-4497

**Email Us**

[GWPCustomerService@Glendaleca.gov](mailto:GWPCustomerService@Glendaleca.gov)



## Let Us Make Your Home More Energy & Water Efficient

It's free, and it takes an hour. Through our Smart Home Upgrade Program, our certified contractors will perform a free energy and water audit, generate an on-site report, install free energy and water saving devices, help you set your irrigation controller, and find problem areas in your home. Each recommendation will include anticipated annual energy and water savings.

The list of measures installed may include:

- Indoor & outdoor LED lights
- LED screw-on light bulbs
- LED tubes
- Motion sensors
- Appliance timers
- Tier 2 advanced power strips
- Faucet aerators
- Dual flushometer retrofits
- Shower heads
- Sprinkler head replacements

Call and Schedule an Appointment! GWP has contracted Richard Heath and Associates (RHA) for the Smart Home Upgrade Program. Schedule an appointment with RHA by calling 1-800-263-9313.



## Turf Removal Class



On February 1st, we invited the Metropolitan Water District to visit GWP and host an educational landscape class teaching residents how to have a more efficient and water friendly garden. The turnout was great and a follow up class was requested, so we have scheduled a Turf Replacement class on Saturday, March 21st from 9:00am – 12:00pm. This class teaches residents turf replacement methods, how to replace their lawns with California friendly plants, and what incentives are given for this transformation on behalf of the Metropolitan Water District. [Click here](#) to sign up.



## Solar Discovery Faire

Join GWP and Solar Schoolhouse on Saturday, March 28 for the annual Solar Discovery Faire. Learn about the benefits of solar power through activities such as solar cooking, solar etching, making solar chargers, medallions and many other activities and demonstrations! Students will also be displaying projects they have made through the Solar Schoolhouse Program. Join us on...

March 28, 2020  
10:00 a.m. - 2:00 p.m.  
Roosevelt Middle School  
222 E. Acacia Ave., Glendale, 91205

The Solar Schoolhouse Program provides solar energy education opportunities to Glendale teachers by providing professional development workshops, classroom

materials, project development, and classroom assistance towards the goal of increasing solar literacy. Over 100 teachers have attended workshops and have received up to \$1500 in solar classroom teaching materials to continue teaching about solar energy.

On Wednesday, February 19, GWP held a free Solar Battery Charger Workshop at the Glendale Central Library as part of the Solar Schoolhouse program. The workshop provided materials for attendees to build their own solar charger which can be used for cellphones, power banks, and lights in emergency situations. Mayor Najarian and Councilmember Agajanian welcomed attendees to the workshop and expressed their support for GWP's Solar Schoolhouse program.



## Rain Barrel Event

On Sunday, April 5th from 9:00am – 12:00pm at the Lanternman Auditorium in La Canada, join us to learn how to harvest your rainwater, and take home a pre-ordered rain barrel. Pre-order your rain barrel for \$65+tax at [RainBarrelsIntl.com](http://RainBarrelsIntl.com). Under the events tab, select the event 'Foothill Municipal Water District' and follow the directions. Rebates of \$35 per rain barrel (2 rebates maximum) are available from the Metropolitan Water District. You can apply for a rebate [here](#) after you purchase rain barrels.

Rainwater Harvesting Class & Rain Barrel Truckload Sale  
Sunday, April 5, 2020  
Lanternman Auditorium  
4491 Cornishon Ave.  
La Cañada Flintridge, CA 91011

Rain Harvesting Class - 9:00 a.m. - 10:00 a.m.  
Rain Barrel Distribution - 10:00 a.m. - 12:00 p.m.

We hope to see you there!





## **GWP Takes Steps Towards A More Sustainable Future With Two Upcoming Renewable Projects**

### **Solar Energy**

GWP's commitment to a reliable and sustainable future took a leap forward earlier year. We entered into a 25-year agreement with the Southern California Public Power Authority (SCPPA) to provide Glendale with a 12.5% share of renewable solar energy, battery storage, and other environmental attributes from the Eland Solar and Storage Center in Kern County. GWP will receive approximately 25 MW of renewable solar energy and 25 MW/50 MWH of battery storage as part of the agreement.

"This project will be the largest solar and battery energy storage project in the United States, and Glendale is proud to be part of it," said Glendale Mayor Ara Najarian.

We look forward to reaping the benefits of the Eland project and to continue in our efforts to increase our renewable energy portfolio for a greener and cleaner future.

Learn more about our involvement in the Eland Project [here](#).

### **Geothermal Energy**

At the February 26<sup>th</sup> meeting of the Glendale City Council GWP was granted approval to enter into a set of long-term Power Sales Agreements (PSA) with the Southern California Public Power Authority (SCPPA) to purchase geothermal energy. The projects under the management of Open Mountain Energy, LLC located in Nevada, will commence on April

2020 and April 2021 respectively.

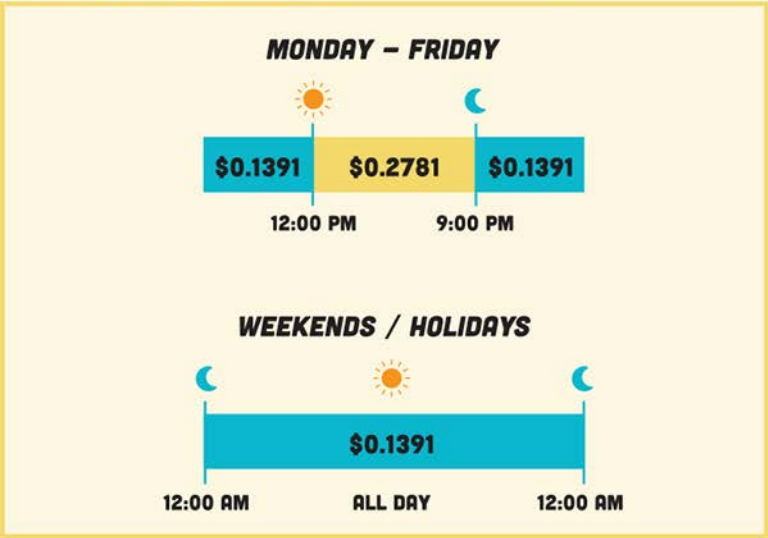
The two projects combined will bring 15.5 MW of 100% renewable energy to Glendale and our GWP customers, and move us significantly further towards meeting the State mandates of SB 100. The projects will equate to an 11% increase in our Renewable Portfolio Standard (RPS) and reduce our carbon emissions by 52,600 metric tons per year. This geothermal energy is consistent and has a high capacity availability at approximately 80% as compared to the intermittent nature of solar and wind at 25% and 34% respectively. This project marks yet another successful milestone for the City of Glendale and GWP in reducing our use of fossil fuels and in bringing environmentally sustainable, reliable and affordable energy alternatives to our customers. Read more about the Geothermal PSA [here](#).

---

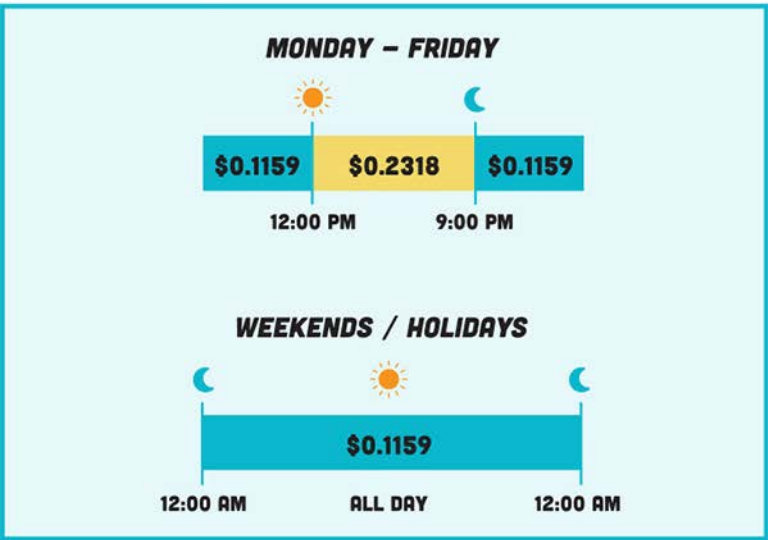
## Do Time-Of-Use Rates Make Sense For You?

Take control of your electric bill by switching over to Time-Of-Use (TOU) rates. TOU rates allow you to reduce your electricity expenses by shifting your energy usage to off-peak hours. Rates during off-peak hours are lower than rates during peak hours, allowing you to save money. TOU rates may benefit you if you can shift most of your electricity use to before noon or after 9:00 p.m. This includes using major appliances during this time and charging your electric vehicle overnight. Below is the chart showing the current TOU rates for residential customers. If you think TOU rates may benefit you, call our Customer Service department at (855) 550-4497, or contact them via email at [GWPCustomerService@GlendaleCA.gov](mailto:GWPCustomerService@GlendaleCA.gov) to get your rate comparison.

# HIGH SEASON JULY – OCTOBER



# LOW SEASON NOVEMBER – JUNE



DAILY CUSTOMER CHARGE IS \$0.82 PER DAY

\* Price per kWh



## Monthly Bill Discounts for Low-Income Residents

Low-income customers may be eligible to receive a discount on your GWP electric bill through the Glendale Care Program. The program provides a \$15 discount on your GWP bill every month, or \$30 on your bi-monthly bill. [Click here](#) to view program guidelines and download an application.



**Coming Spring 2020...**  
**A New GWP Customer Service Portal!**



Glendale Water & Power is in the process of transitioning to a new and improved Customer Service Portal with an upgraded online billing and payment service.

This new portal will be called MYGWP and will be launched Spring 2020. MYGWP will be easier to use, be more modern looking, and have additional payment and engagement options. You'll be hearing more about this upcoming launch in the next few weeks.

In the meantime, we have a temporary safe and secure online billing and payment solution for our customers to continue paying their utility bills. This service is offered on your current online [GWP account](#) by our new partner Invoice Cloud, and will be in place until the new Customer Service Portal is implemented.

We appreciate your patience while we make improvements. If you have any questions regarding your account, please contact Customer Service at [GWPCustomerService@Glendaleca.gov](mailto:GWPCustomerService@Glendaleca.gov) or 1-855-550-4497.



## Get The Latest From GWP & Sign-up for Emergency Alerts!

View the latest news and updates from GWP on Twitter and Facebook. You do not have to have a social media account to view our tweets. Our latest tweets are displayed on the bottom right of our [website homepage](#) to provide you with power outage updates, information about our program & services, and tips to help you conserve water and energy. We also provide information about upcoming events and company news.

It is also important to update your contact information by signing up for the City's Emergency Alert Program or by updating your contact information with our Customer Service Representatives. This system enables us to provide you with critical information quickly in a variety of emergency situations with an automated calling system, by email, text messages and more. You pick where, you pick how. By updating your information with our Customer Service Representatives, we can also email you with important information or alerts happening in your area. [Click here](#) to sign up for City of Glendale's Emergency Alert Program or call 855-550-4497 to update your contact information.

[Click here to follow us on Twitter](#)

[Click here to like us on Facebook](#)

[Click here to follow us on Instagram](#)

## Share This Newsletter

Encourage friends, family and neighbors to sign-up for GWP's From the Source newsletter. To sign up click [here](#).

This is an official publication of the City of Glendale, Water & Power Department distributed by the Conservation & Utility/Business Modernization Division. For inquiries please contact Atineh Haroutunian, From the Source Newsletter Editor, [aharoutunian@glendaleca.gov](mailto:aharoutunian@glendaleca.gov).

Contributing writers: Varsenik Avetisian, Andres Azarian, Annette Baban