

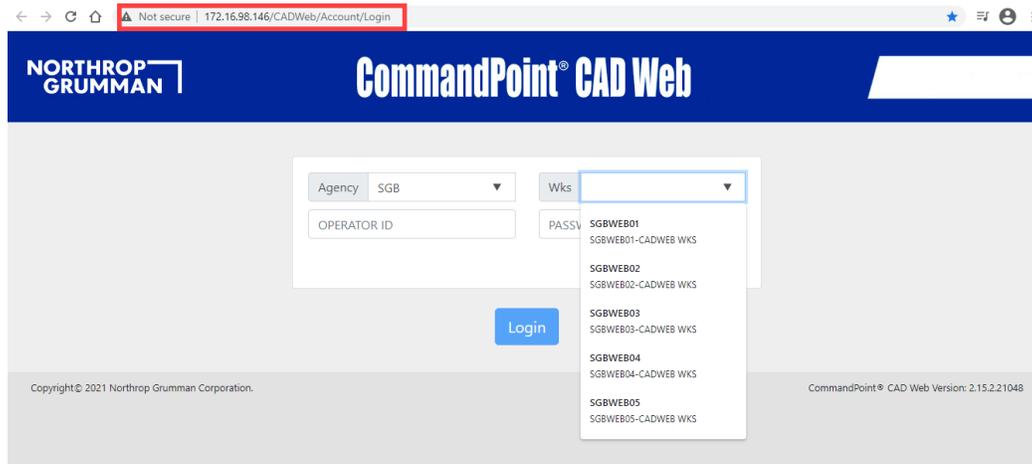


# VERDUGO FIRE COMMUNICATIONS CADWEB QUERIES

04/01/2021

## LOG-IN TO CADWEB

1. GO TO CADWEB (<http://172.16.98.146/CADWeb>)
  - a. In the **AGENCY** field, select your agency from the drop-down list;
  - b. In the **WKS** (workstation) select an available workstation;
  - c. In the **OPERATOR ID** field, enter your Verdugo System CAD ID;
  - d. In the **PASSWORD** field, enter your Verdugo System CAD password;
  - e. Click on **LOGIN**;



**NOTE:** You can only access **CADWEB** from a workstation connected to the Verdugo System network.

## UNIT SUMMARY

To create a **UNIT SUMMARY** (*unit history*) in CADWEB:

1. Log-in to CADWEB (<http://172.16.98.146/CADWeb>)
2. Click-on Queries; click-on **UNIT SUMMARY**. **NOTE:** Unit summary will only display information for the current date:



- In the **UNIT** field, insert the unit ID to be researched; click-on query:

CommandPoint® CAD Web

Agency/Id: VFC/VF03  
Agency/Wks: VFC/VFC-WEB3

Home Monitor Action Queries Admin Logout

### Unit Summary

Special Status Home Response Area Class Event Number

Agency Workstation **Unit E105** Dispatch Group

Personnel ID Type Capability Status

Query Reset

- Click-on the **UNIT ID** to display the unit summary:

CommandPoint® CAD Web

Agency/Id: VFC/VF03  
Agency/Wks: VFC/VFC-WEB3

Home Monitor Action Queries Admin Logout

### 1 Units Found

Unit	Status	Elapsed Time	DG	RAR	Event Number	Event Type	Location	Logon Date/Time
E105	AIQ	00:09:47	ARC	105				03/31/2021 05:00:01

New Query New Summary

## UNIT QUERY

To create a **UNIT QUERY** in **CADWEB**:

- Log in to CADWEB (<http://172.16.98.146/CADWeb>)



2. In the **LOGON DATE TIME** fields insert date or date-range for search:
  - a. In the **UNIT ID** field insert unit ID to be researched;
  - b. Click-on query:

The screenshot shows the 'Unit Query' form in the CommandPoint CAD Web interface. The 'LogOn Date Time' section has 'From' and 'Thru' fields with dates '03/25/2021 00:00:00' and '03/31/2021 23:59:59' respectively. The 'Unit ID' field contains 'E31'. Other fields include Class, Agency, Dispatch Group, Activity Code, Home Response Area, Shift, Event Type, Capability, Radio Asset ID, Vehicle ID, and Officer Name. A 'Query' button is highlighted with a red arrow.

3. Click-on **UNIT ID** to display respective line-item:

The screenshot shows the results of a unit query, displaying '4 Units Found'. The table below lists the units with their respective logon and logoff dates, agency, dispatch group, and RAR.

Agency	Unit	Logon Date/Time	Logoff Date/Time	DG	RAR	Vehicle ID
PAS	E31	03/31/2021 05:00:01	01/01/0001 00:00:00	PAS	31	
PAS	E31	03/29/2021 05:00:01	03/31/2021 05:00:01	PAS	31	
PAS	E31	03/27/2021 05:00:01	03/29/2021 05:00:01	PAS	31	
PAS	E31	03/25/2021 05:00:02	03/27/2021 05:00:01	PAS	31	

Buttons for 'New Query' and 'New Summary' are visible below the table.

## EVENT QUERY

To create an **EVENT QUERY** in **CADWEB**:

1. Log in to CADWEB (<http://172.16.98.146/CADWeb>)
2. For each **EVENT** (incident) that is dispatched, CAD will **generate two numbers**:
  - a. **EVENT number**: #PAS21XXXXXX:
    - i. The '#' represents that this is an **EVENT** number;
    - ii. PAS21 represents the year 2021;

iii. XXXXXX represents the 6-digit event number. This is a cumulative number, starting from 000001 on Jan 01, 2021, for **ALL** events dispatched in the Verdugo System;

b. **CASE number:** \$PAS21XXXXXX:

- i. The '\$' represents that this is a **CASE** number;
- ii. PAS21 represent the year 2021;
- iii. XXXXXX represents the 6-digit event number. This is a cumulative number, starting from 000001 on Jan 01, 2021, **for all events dispatched in PAS;**

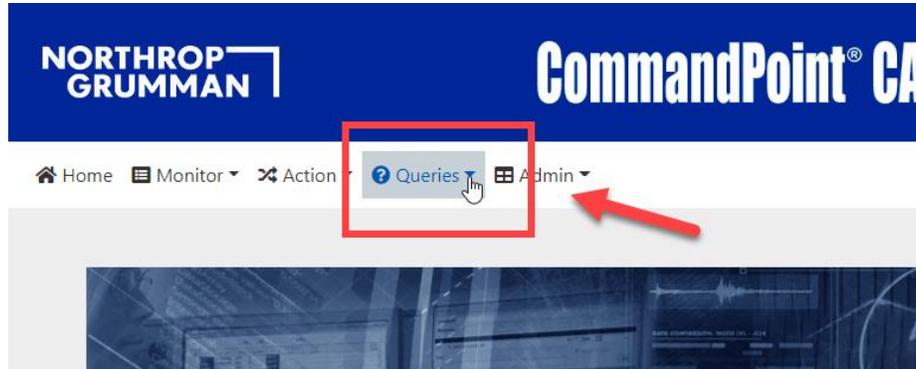
**NOTE:** The EVENT number and CASE number are basically formatted the same, however, the **CASE** number will always be lower numerically than the EVENT number.

**EXAMPLE:** EVENT #PAS210**18287** has a CASE number of \$PAS2100**3793**.

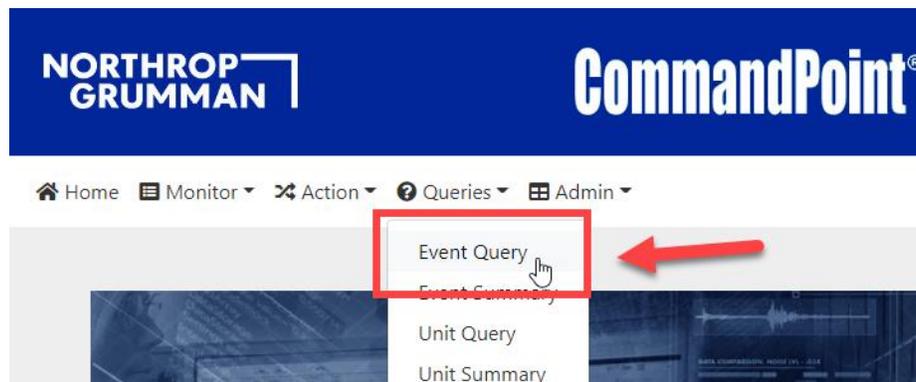
3. To **QUERY** CADWEB for an EVENT, you **should** have the **DATE** of the event **AND** the **CASE** number assigned to the event.

4. The quickest method to query an event in CADWEB:

a. Click-on **QUERIES:**



b. Click-on **EVENT QUERY:**



- c. The **EVENT QUERY** form will display. Select the **DATE** of the event; enter the **CASE** number in the **CASE #** field (omit the prefix of PAS); click-on the **QUERY** button:

- d. The query results will display. Click-on the **EVENT** number in the **EVENT #** column to open the event history:

Event#	PRI	Status	Elapsed Time	Type	Location	DG	RA	Atom	Entry Date	Case Number
PAS21018521	3	CLS	00:43:11	SYNCO	777 N MARENGO AVE #1, PAS	PAS	36	0369	03/24/2021 11:10:06	



5. **ALTERNATE QUERY:** Alternate query's may also be done by inserting various information into the fields of the **EVENT QUERY FORM**. You may have to do this type of query if you do not have the **CASE** number for the event:

**EXAMPLE:**

- Inserting PAS in the **DISPATCH GROUP** field and clicking-on query will return all events in PAS for the specified date (or date range.)
- Inserting a unit ID in the **UNIT ID** field (e.g. E31, RA31, T31, BC3, etc.) will return all events that the specified unit responded on for the specified date (or date range.)
- Inserting PAS in the dispatch group field; selecting BREATH from the drop-down menu in the **TYPE** field will return all BREATH events in PAS for the specified date (or date range.)
- Inserting the **LAST NAME** of a fire personnel in the **OFFICER NAME** field will display all events that the person specified responded on for the specified date (or date range.)
- Inserting the “P” number in the **OFFICER ID** field will display all events that P3XX specified responded on for the specified date (or date range.)
- Inserting the Fire Station number in the **RESPONSE AREA** field will display all events that were dispatched in the specified fire stations’ area.
- Selecting a **SOURCE** from the SOURCE field drop-down menu will display all calls received from the specified SOURCE.

6. **WILDCARD LOCATION SEARCH:** If you are unsure of an 'address' but know the street name of an event, you can query using a wildcard with the street name:
  - a. Specify a date or date range;
  - b. Specify DISPATCH GROUP **PAS** (do not use PAS1);
  - c. Enter the street name with **ASTERISK'S**; the asterisks denote a 'wildcard' query;
  - d. Click-on query;

**Event Query**

**Entry Date Time**

From 03/22/2021 00:00:00 Thru 03/24/2021 23:59:59 DAILY

Case # # of Events Dispatch Group PAS Type

Status Agency Class

Location \*COLORADO\* Priority Disposition

Response Area Atom Segment Name Event Expired

Source Operator ID Unit ID Officer ID

Officer Name

Query Reset

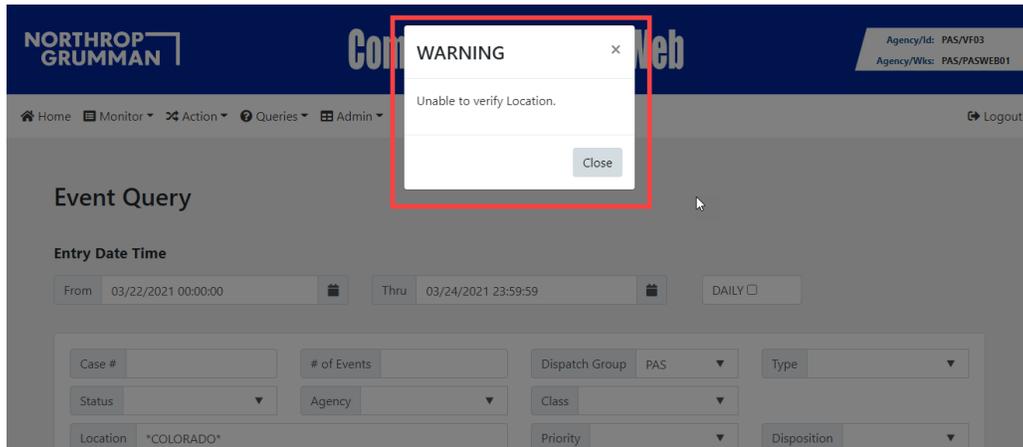
- e. CAD will return a list of all events on **COLORADO** in PAS within the dates specified:
  - i. Clicking on a respective **EVENT #** will open the **EVENT DISPLAY** for the event specified:

**8 Events Found**

Event#	PRI	Status	Elapsed Time	Type	Location	DG	RA	Atom	Entry Date	Case Number
PAS21018442	3	CLS	11:49:36	FALL1	N LAKE AVE / E COLORADO BLVD ,PAS <1,879>	PAS	33	3313	03/24/2021 00:38:45	
PAS21018325	3	CLS	21:09:15	SYNCO	3121 E COLORADO BLVD ,PAS (TARGET)	PAS	37	0373	03/23/2021 15:19:06	
PAS21018190	3	CLS	40:06:51	SEIZ	2355 E COLORADO BLVD ,PAS (VONS MARKET)	PAS	32	0327	03/22/2021 20:21:30	
PAS21018185	7	CLS	40:28:37	REFUSE	N LAKE AVE / E COLORADO BLVD ,PAS <1,879>	PAS	33	3313	03/22/2021 19:59:44	
PAS21018178	7	CLS	41:00:54	ALARM	600 E COLORADO BLVD ,PAS	PAS	33	3313	03/22/2021 19:27:27	
PAS21018161	3	CLS	42:27:30	BREATH	179 E COLORADO BLVD ,PAS	PAS	31	0315	03/22/2021 18:00:51	
PAS21018028	7	CLS	60:13:07	OUT	E COLORADO BLVD / N LAKE AVE ,PAS <879,1>	PAS	33	3313	03/22/2021 00:15:14	
PAS21018027	7	CLS	60:21:26	OUT	E COLORADO BLVD / MADRE ST ,PAS <3401,2>	PAS	37	0373	03/22/2021 00:06:55	

New Query New Summary

**NOTE:** If you receive a “Warning – Unable to verify location”, click-on **CLOSE** and *continue* with your query:



**NOTE:** If you received the following message when querying for events, you must sign-out and log back in to CADWEB:

