



## VERDUGO FIRE COMMUNICATIONS CENTER

### Task Force Meeting Minutes September 14, 2021

**Present:** ALH, ARC, BRK, GLN, HBA, SGB, SNM, SPS, BC Ambrose, Jason Pfau, Oscar Barrera, Gor Galstyan, Gordon Arnold

**Absent:** MPK, SMD, MRV, Dr Loza

Meeting Conducted via MS Teams, no votes taken.

#### Strategic Plan: (Ambrose)

- Review of status of the four plan components, communications, fireground safety, quality improvement, and emerging technologies. Updated status of each project.

#### VFCC updates: (Ambrose)

- CAD/GIS – A failure caused by an MDT sending 30000 pings that slowed down the cad and made the system not-operational for 20 minutes. We are awaiting root cause analysis from Peraton.
- API for Tablet Command is pending Peraton’s API Quote. This has been an ongoing delay with several meetings with both Peraton and TC engineers. The API has been promised for their Q4 sprint although we are concerned with their ability to deliver. Alternative options to be able to deploy sooner are being examined.
- GIS – The contractor used to fix some of the GIS issues with the State Funding has concluded the project on time and within budget.
- Tech Committee – Upgrading Cortex on MCTs. Today between 2:30-4:30 a test on MCTs that might cause loss of connectivity. Another Firewall upgrade will be in October. Each update is reviewed for impact and communications are sent in advance. For non-routine updates which may impact the system we have been ensuring overlap staffing in case of complications.
- Staffing – 4 new FCOs continue with training. Two are now on radio. Our current FCO list has been exhausted and a new recruitment is forthcoming.
- Finance/Data Update (Gor) – HBA agreement renewal is in process for completion by the end of the year. Tableau is going away January and will be replaced by Power BI. A transition plan and training for users will be conducted prior to the end of the year.
- Facility Upgrades – VFCC has been working on planned server upgrade as well as remodel plan to improve HVAC, consoles, server room safety and the Fire Suppression system after vulnerabilities have been identified. There is State money for console upgrades.

#### Workgroups:

- Communications Plan – Weddle – no report
- Mayday/RIC – Chief Brown – RTG plan is done and good to go and will be presented in October. Chief Brown will be setting up a meeting with Ambrose and Weddle to review.
- QI – Alvarez: Nothing new to report. OPS committee met and reviewed the type codes.

#### Old Business:

- SMOKEI -to Executive Committee for approval.
- Standards of Command – Alvarez, some changes took place, the finalized version will be shared in few weeks
- Pre-position- BRUSHA codified using a scoring table similar to OES preposition forms. Chief Rueda requested a draft.
- ISO Documents – Ambrose/Galstyan – a template for ISO is built capturing FY data



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and answers main questions routinely requested. This will to improve the turn-around time for these types of requests.

#### New Business:

- First Watch – a dashboard will show how many rigs are en route/ on-scene to a given hospital including the average and longest wait time. EMS Agency secured the funding through the CARES ACT and has reached out to all of the regional dispatch centers. VFCC will be one of the first to connect data to the First Watch project.
- My three words- is being reviewed. The app generates 3 words for any lat/long and is being used by Metro (LAFD). Ambrose has set up a meeting with LAFD to review their deployment.
- VFCC Captain/BC Training – Ambrose – created a training for new Captains/BC's on VFCC and the CAD system. Contact BC Ambrose for scheduling. Training has been conducted for GLN Captains and is scheduled for PAS.
- Area C BC Training- Rueda – Sep 21, 22, 24 at Fire Station 21 on Active Shooter events. Chief Little from JRIC will be presenting for three days. The training will be live-streamed/recorded and is also open to any Captains.
- Operations Committee Meeting – Type Codes – SMOKEI will be upgraded to Full Structure Fire. There are discussions on how to reduce the number of type codes and improve call processing times and more efficient operations. Ambrose presented data comparisons for how many times type codes were upgraded as well as research from previous task force decisions and type codes from area dispatch centers. Previous pilot studies failed to review results of changes.

#### Roundtable:

- SGB – nothing to report. Down 7 positions
- ALH- will be hiring new 5 FFPMs, new FC recruitment is in process
- MRV- no report. Ambrose discussed train incident where Dover/Ambrose are reviewing the process for shutting down the rail lines. Dover will be setting up a meeting with MTA.
- SPS – Air utility repaired, new CM started, looking for new AU, possibly hybrid/electric
- SNM- nothing to report
- BRK- Lateral FFPM recruiting, promotional exams for Engineers, Captains and BCs
- GLN- promotional exams conducted for Engineers and Captains
- PAS- 13 rookies will graduate this week. New Pierce truck approved by Council, Oct 12-18 BC exams, early next year Cap exam. Hiring Deputy Fire Marshall.
- MTB – Promotional engineers test, also hiring lateral Engineers. Majority of department is on probation.
- ARC – Captains exams postponed to October.

**NEXT REGULAR MEETING: October Task Force – 10/12/2021**