



# VERDUGO FIRE COMMUNICATIONS

## ASSIGNED UNIT NOTIFICATION SYSTEM (AUN)

06-01-2021

The Verdugo Computer Aided Dispatch System (CAD) has the functionality to *automatically* send incident information via text message (SMS) to a cell/smart phone at the time a call is dispatched. The AUN System will send an incident text page to **personnel logged-on to front-line apparatus**, when the front-line unit is dispatched to an incident. When the front-line unit does not have an MCT, logged-on personnel will still receive an incident page. To be included in the AUN, provide the information listed below and email to Verdugo:

NAME: \_\_\_\_\_ DEPT: \_\_\_\_\_ RANK: \_\_\_\_\_

CELL PHONE NUMBER: \_\_\_\_\_ CELL PHONE CARRIER: \_\_\_\_\_ CAD ID: \_\_\_\_\_

**NOTE:** The Assigned Unit Notification System will include incident dispatch information available at the time the incident was entered for dispatch. **Incident updates are not sent.**

Shown below is a screen shot of an incident page sent to a smart phone:

```
Verdugo: /10/21/20  
15:09:20/1/FLOW/  
1050 SECO ST  
#102 ,PAS/btwn 901  
PROSPECT BLVD &  
1069 LINCOLN AVE//  
RED2//PAS20064650/  
Remarks: FIRE  
SPRINKLER  
ACTIVATED - UNK  
CAUSE - NO SMK/FIRE  
SEEN CURRENTLY  
stop
```

The following is the description of the information contained in the text page shown above:

- A. **Verdugo** = Sender
- B. **10/21/20 15:09:20** = Date and time incident was *dispatched*
- C. **1** = Alarm level
- D. **FLOW** = Type code (type of incident)
- E. **1050 SECO ST #102, PAS** = Incident location
- F. **btwn PROSPECT BLVD & LINCOLN AVE** = Low and high cross streets
- G. **RED2** = Tactical channel assignment
- H. **PAS20064650** = Incident number (this is not the city RUN/case number)
- I. **REMARKS** = Additional comments regarding the incident
- J. **STOP** = End of text message