



VERDUGO FIRE COMMUNICATIONS CENTER

Task Force Meeting Minutes - March 10, 2022

Present: ALH, ARC, BRK, BUR, GLN, MPK, MTB, SGB, PAS, SNM, SPS, BC Ambrose, FCSS Garrett, Oscar Barrera, Gor Galstyan, Dr. Loza, Gordon Arnold, John Wick-TC

Absent: ARC, HBA, SNM, SMD, Jason Pfau, Oscar Barrera

Meeting Conducted via MS Teams, no votes taken, recording available.

VFCC updates:

- CAD/Operations: Today VFCC had a Verizon Tunnel glitch that affected primary station alerting system for 20 mins.
 - Testing the new version of CAD 3.1 and future versions may be delayed due to staffing
- Tablet Command (John Wickenhaeuser from TC): on-boarding 7 step process presented.
 - Working on ESRI integration (ARCGIS online) maps, layers will be working on TC.
 - PDF Maps/ GEO base maps to be pushed and can be local also.
 - Once in production, would be good to do two weeks operational testing.
 - Configuration of devices (wifi+cellular devices are recommended).
 - New features will be coming soon:
 - User created simulations
 - Admin message panel
 - Some GUI improvements (light mode/dark mode)
 - Incident Management: map view simplified and adding resource on the map is improved
 - Pop ops are changed to be more usable
 - 'What Three Words' support is coming soon
 - Com plans to support multiple frequencies (LACoFD addition)
- Staffing: working to hire two hourly FCO employees. Interviews are set for next week.
- Tech Committee: no update.
- Finance/Data: Budget is in the final stage; official rates will be communicated in few weeks. No significant increase for the contracting agencies. Quick review of Dashboard for response times.
- GIS: no update

Workgroups: (request for volunteers, contact any workgroup member)

- i. Communications Plan – Weddle: - Another Comm group meeting coming up next week. Automatic Voice Dispatch- two quotes received. Exploring the other agencies experience with USDD and Westnet. Discussion on improvements with AVD learned from CONFIRE.
- ii. Mayday/RIC – Brown: No updates (Added to April Agenda)
- iii. QI – Sell/Gor: Will continue to investigate the data quarterly. Working on Tiered Dispatching by the end of 2022. Chief Sell volunteered to replace Chief Alvarez. Ambrose met with CONFIRE which has tiered dispatching and is using a hybrid telemed.
- iv. Emerging technologies: FIRESCOPE EIT: Vehicle and personal location during the wildfires has been focus of the Board of Directors. EIT will be advising. Chief Suen has been voted in to the EIT group.



VERDUGO FIRE COMMUNICATIONS CENTER

Task Force Meeting Minutes - March 10, 2022

Old Business:

- Standards of Command -discussed the feedback from the group.
- Arson: Moved to April Agenda.
- Key Station audit/move ups:
- Low rate type codes for ambulance response: data was reviewed for two weeks.
- PD request/Staging
 - PD Reminders: Captains should monitor PD Frequency.
 - When PD is requested, we always need a reason and code 3 or not.
 - Currently, ASLT, BOMB, DOWN, GSW, HANG, JUMPER, MCI, OD, PSYCH, SHOOTR, STAB and TC all get PD response.

New Business:

- ANF Response: There was a fire, with a county response in foothills just above Pasadena, 5 PAS Engines were dispatched. Discussion on lessons learned.
- It was decided to discontinue Covid questions and Sick 2 tracking.
- ☐ NG911 update: Pasadena Ring will be replaced by NG911 over the next few months.
 - Recent Ring upgrade made VFCC back up site VESTA unusable in terms of phones as State did not cover the cost for these systems. We are working on redundancy locations while NG911 is implemented, which will replace current VESTAs and become operational at DR site.
- GIS for agreements: Oscar is working on GIS map layer for automatic aid agreements for better floor situational awareness.

Significant Event Review:

IHOP IC BRK

March 2nd 1:30 AM

Outside fire that communicated to structure, overhead wires on C-side

Investigation: source was presumed to be from an oily rag

Follow-up contact timer was missed by VFCC

Roundtable:

BRK: Chief Hatch replaced Chief Alvarez and is new DC. New Fire Marshal and BC promotions.

SNM: Standards of Command will go to FCs after the recent comments update.

SPS: recognized Chief Weddle for 3 Alarm fire in MTB.

MPK: presented details of MTB 3 Alarm fire, PD transitioned to ICI, some FF and FFPM vacancies, tests will be out soon.

ALH: interviews for FFPM being held. 5 vacancies will come up soon.

SGB: continues testing for FFPM. Received new Thermal imagers for all personnel.

MTB: two BCs and DC on disability. 8-10 FF interviews, currently testing for Captain position. MPK will help to cover the BC positions.

PAS: New BC promotions and movement. Hiring process for FF and FFPM in place (1000 candidates).

GLN: BC Gano was promoted and appointed to Training.

Dr Loza: advised to still wear surgical masks on incidents. Tourniquet instructions are now given in EMD by VFCC staff where indicated.

NEXT REGULAR MEETING: April 14, 2022, at 10AM