

1) A demonstration of how the jurisdiction has coordinated, and will continue to coordinate, with other jurisdictions, including the specific role of each applicant in relation to other applicants in the region.

The City of Glendale (City) has established an ongoing commitment to engage regional and citywide entities working collaboratively to develop and implement solutions to address homelessness.

For example, the [San Fernando Valley Council of Government](#) (SFVCOG) was established with the adoption of the Joint Powers Agreement (JPA) by the City and County of Los Angeles along with the cities of Burbank, Glendale, San Fernando and Santa Clarita. The SFVCOG explores areas of intergovernmental cooperation, program coordination and recommends solutions to address issues of common concern to its members. The SFVCOG jointly conducts studies and projects designed to coordinate and improve government's response throughout the San Fernando valley and the subregion.

Regarding homelessness, the SFVCOG convenes monthly to discuss the issue, hosts educational forums and events throughout the Service Planning Area 2 (SPA 2) community as well as develops and implements subregional homelessness policies and plans that are unique to the greater San Fernando Valley region. City staff participate in the monthly SPA 2 homelessness workgroup to share new programs, updates, and challenges in the region.

The [Glendale Continuum of Care](#) (CoC) convenes every other month and is attended by all community service agencies working to address homelessness in Glendale and the SPA 2 region. The CoC meeting agenda consists of new funding opportunities, resource sharing between agencies, updates from existing programs, and strategic planning for future funding opportunities. The Glendale CoC is also part of the [Southern California Continuum of Care Alliance](#) which consists of 13 CoC's officially recognized by the U.S. Department of Housing and Urban Development (HUD) that participate in regional efforts to prevent and end homelessness in Southern California.

The Glendale CoC is a member of the [Los Angeles Homeless Services Authority's \(LAHSA\) Coordinated Entry System \(CES\) Policy Council](#) and workgroups. Through this body, Glendale CoC continues to partner with tri-city regional implementation of the HMIS system along with LAHSA, the City of Pasadena, and the CES Council to facilitate regional HMIS management throughout SPA 2. Through these partnerships, the City has access to data to support how funding opportunities are prioritized and implemented.

Lastly, the City participates in the CoC collaborative group for Los Angeles County, the Los Angeles County Homeless Initiative committee, and the LA County CES Collaborative. These forums allow for collaboration and resource sharing with planning around funding.

2) A demonstration of the applicant's partnership with, or plans to use funding to increase partnership with:

- **Local health care and managed care plans**
- **Public health systems**
- **Behavioral health**
- **Social services**
- **Justice entities**
- **People with lived experiences of homelessness**
- **Other (workforce system, services for older adults and people with disabilities, Child Welfare, education system)**

The Glendale Continuum of Care (CoC) promotes a community-wide commitment to ending homelessness and regularly convenes to provide direction, guidance, approve funding, review strategic operational plans and coordinate CoC partners. The CoC Board consists of community leaders and individuals with lived experience committed to ending homelessness. The CoC Board reviews all requests for funding applications and determines awards based on its relative merits and the agency's prior experience serving the homeless community.

To this end, the City of Glendale (City) requires that a homeless or formerly homeless person must participate on our CoC Board and in January 2021, a formerly homeless individual was appointed as a CoC Board member. Additionally, the majority of the CoC partner organizations mandate the participation of homeless/formerly homeless persons in their decision-making processes, policy-setting and in the provision of services, if appropriate.

For example, the CoC's lead agency for homeless individuals, Ascencia, currently employs outreach staff that were formerly homeless, and Home Again LA (formerly Family Promise of the Verdugos), is the lead agency for families in the Glendale CoC, currently has case managers on the staff with lived homelessness experience. Additionally, the City engages homeless and formerly homeless persons to conduct the annual PIT homeless counts.

The City will use HHAP funding to support continuation services for youth experiencing homelessness as well as secure housing and employment necessary to sustain housing stability. Glendale Youth Alliance (GYA) services include paid work experience, employment skills training, and job placement assistance as well as rapid re-housing and motel voucher services for homeless youth ages 12 to 24.

3. A description of specific actions the applicant will take to ensure racial and gender equity in service delivery, housing placements, and housing retention and changes to procurement or other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.

The Glendale Coordinated Entry System (CES) operates to promote fair and open access to all available housing and services within CES. The system affords all eligible persons' access to CES regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, or limited English proficiency.

The Glendale CES does not use data collected from the assessment process to discriminate against anyone. The Glendale CES will not prioritize individuals or households for housing and services on the exclusive basis of characteristics or protected classes outlined in the CES Nondiscrimination Policy. Furthermore, the City of Glendale (City) welcomes the opportunity to participate in available TA from the state to increase the use of practices that assist with ensuring a racial equity lens is utilized for future planning.

Additionally, the City's CES processes ensures that all people experiencing homelessness in different populations and subpopulations including people experiencing chronic homelessness, veterans, families with children, youth, persons involved with the criminal justice system, and persons who are fleeing, or attempting to flee, domestic violence, sexual assault, dating violence, stalking, or other dangerous or life-threatening conditions including human trafficking, will have fair and open access to the coordinated entry process.

In order to identify who is experiencing homelessness at disproportionate rates, the Glendale CoC recently conducted a data-based assessment of racial disparities which integrated national census data (American Community Survey [ACS]) and compared it with results from the most recent point-in-time count and client information captured in HMIS.

The Glendale CES affirmatively markets housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency or who are least likely to apply in the absence of specialized outreach to promote every individual's participation in CES.

All promotional materials (both printed materials and digital media) describing CES services, processes, and policies shall include clear and concise language directly describing how CES processes are available to all eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency, or are least likely to apply in the absence of special outreach or accommodation.

CES participating agencies are required to market their housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency, or who are least likely to apply in the absence of special outreach. All CES participating agencies shall retain copies of marketing materials with evidence of affirmatively furthering fair and equal access to all CES processes. Copies of marketing materials are provided upon request by funders, partners, and participants in CES services.

Given the relatively limited geographic dimension of the Glendale CoC, all homeless service providers in the City participate in the Glendale CoC and take part in the Coordinated Entry System. It is necessary, however, for the Glendale CoC to institutionally establish a process through which organizations that serve ethnic groups are systematically consulted and provide

input. The following are some of the steps that the City, as a key partner in the Glendale CoC, is taking:

- YWCA of Glendale, one of the key partners of the Glendale CoC, leads an annual “Stand Against Racism” campaign. In 2021, this campaign will serve as a bridge through which organizations that provide services to communities of color, but that have not participated in the Glendale CoC, will be able to inform and provide perspective on the provision of services by the YWCA of Glendale, and the larger CoC more broadly.
- In June 2020, the Coalition for an Anti-Racist Glendale was formed by community members, activists, educators, students, parents and faith leaders, to work towards a more just and equitable city by 2027 through systemic change in five areas: housing, employment, education, justice and health.
- One of the first efforts of the Coalition for an Anti-Racist Glendale was to urge the passage of a formal City resolution to acknowledge and apologize for the City of Glendale’s documented history for the majority of the 20th century as a “sundown town”. During that dark time, Black workers were asked to leave the City of Glendale by “sundown” or face violence by police or community members, were excluded from residing or purchasing property in Glendale through discriminatory language in property deeds and covenants, and were made to feel unsafe due to the presence of racist extreme groups who maintained active chapters and headquarters in Glendale.

In September 2020, the Glendale City Council voted unanimously to adopt a resolution affirming Glendale’s racist past, including acknowledging that it was a “Sundown Town,” apologizing for the pain caused by its past and vowed to move forward in an actively anti- racist, inclusionary direction. The City is the third former sundown town in the country to adopt a resolution and the first in California. As part of this resolution, the City has committed to review and revise its policies, procedures, ordinances, values, goals, and missions through an anti-racism stance.

4. A description of how the applicant will make progress in preventing exits to homelessness from institutional settings, including plans to leverage funding from mainstream systems for evidence-based housing and housing-based solutions to homelessness.

Note: Such mainstream systems could include:

- **Physical and behavioral health care systems and managed care plan organizations**
- **Public health system**
- **Criminal legal system and system for supporting re-entry from incarceration**
- **Child welfare system**
- **Affordable housing funders and providers**
- **Income support programs**
- **Workforce and employment systems**

- **Education system**
- **Other social services and human services systems**

The Glendale CoC has a strong collaboration with the Glendale Housing Authority (GHA) to ensure homeless persons are prioritized and placed in permanent housing, particularly victims of domestic violence, dating violence, sexual assault, human trafficking, or stalking. The GHA has established written policies and procedures regarding the referral process for housing placement through the Coordinated Entry System and GHA staff work continuously with the CoC CES lead agencies to verify homeless status and refer clients for services. Once the verification is completed, clients are quickly assessed and placed into the Housing Choice Voucher Program.

Also, the Glendale CoC and the GHA executed a Memorandum of Understanding (MOU) to jointly operate the Emergency Housing Voucher Program (EHV). A total of 225 vouchers have been designated to the Glendale CoC and GHA and since August 2021, a total of 107 vouchers have been issued of which 42 households have been placed to date using EHV. The majority of the vouchers have been committed and applicants are in the process of working with the housing navigators to locate a unit.

The GHA has actively funded and partnered with developers to provide housing for low income and special needs populations. There are several affordable housing units targeting extremely low income, developed by HOME, LMIHAF loaned developers. The CoC is currently working with the GHA to develop a strategy for participants who are able to move from PSH to Section 8 and other affordable senior subsidized housing programs and will continue to provide priority and opportunity to those in need. Despite these promising developments, the need for interim housing and the lack of emergency shelter beds, especially for homeless families, remains significant and is one of our City's and CoC's top priorities.

The percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX is only 2%. Our CoC is committed to successful placements in permanent housing and retention in those placements and coordinates with all the housing providers to ensure that participants do not return to homelessness. The CoC supports ongoing efforts to monitor returns to homelessness, evaluate trends in returns and provide capacity building and technical assistance to any service providers struggling to support their residents. For example, monthly HMIS reports are analyzed for the returns on homelessness.

The service providers within the Glendale CoC have access to Housing Case Managers, Employment Case Managers, and Housing Navigators that provide on-going services and case conferencing for all persons at-risk of returning to homelessness. This collaborative approach has proven to be effective in preventing returns to homelessness or when transferring a PSH resident to a more supportive environment that is better suited for his/her needs. As the lead coordinating agency, Ascencia who works closely with Verdugo Jobs Center to connect the housing navigators and the employment case managers collaborate to increase income, provide life skills and maintain housing for clients.

Furthermore, with funding through the Emergency Solutions Grant CARES Act (ESGCV) awarded by the Department of Housing and Urban Development (HUD), the CES lead agencies have hired housing navigators who work closely with landlords to establish ongoing relationships to quickly place clients in permanent housing. City has also allocated local funds to help support agencies with landlord incentive programs and funds for hotel/motel vouchers to help agencies place homeless clients in interim housing while the Housing Authority issues EHV vouchers.

The Glendale CoC recently implemented diversion, prevention, and financial assistance through homeless prevention opportunities funded by ESG-CV-Phase I and 2, California Emergency Solutions and Housing (CESH), Emergency Solutions Grant (ESG), and HHAP programs. In addition, LA County Measure H program supports homeless prevention, rapid rehousing and outreach and coordinated entry systems while expanding the available beds in the current emergency shelter beds in the CoC from 10 to 16 in total. With the additional funding supported by ESG- CARES Act, the Glendale CoC was able to expand its existing rapid re-housing programs, and homeless prevention programs to help additional clients during the pandemic.

The City also intends to utilize HHAP Round 3 funds for ongoing intensive case management so that clients are provided with wrap-around services in order to maintain their housing and work towards self-sufficiency. The Glendale CoC collaborates with the Verdugo Job Center to offer employment services and training to all participants in the program in order to increase income from employment and offer opportunities for clients to increase overall household income. Trained employment case managers from CoC agencies work closely with established job developers such as Glendale Youth Alliance (GYA) and WIA programs to prepare clients for the workforce, including resume assistance and interviewing skills while WIA, Labor Ready, and Goodwill refer homeless clients to job opportunities.

During the pandemic, the VJC offered COVID- Assistance Program which helps with rent, utilities, transportation, child care and other expenses to help those who have been impacted by the pandemic. The CoC also partners with the GYA, which provides programs that are designed to build civic values in youth, provide a foundation to learn job skills and to become productive participants of the workforce. GYA operates five programs on a spectrum that provide mentored employment to youth and has provided first time employment and training to over 10,000 local youth. GYA programs make special efforts in assisting youth with further barriers to employment such as foster youth, youth with disabilities, parenting youth and youth who are on probation.

All participants are assessed for benefits and reassessed to ensure benefits are received. Participants are assigned to a case manager who works directly with the local, mainstream, non-cash benefit agencies to enroll participants in Covered California health care insurance, CalFresh, general relief, veterans' benefits, child care services and much more to ensure that the participant has adequate non employment benefits upon qualification. Strategies to increase access to non-employment cash sources include encouraging agencies to complete SOAR training which will increase client access to SSI/SSDI benefits.

The LA County Department of Public Social Services (DPSS) is also part of the Glendale CoC and responsible for the strategy of increasing non-cash income, which includes California Work Opportunity and Responsibility to Kids (CalWORKs) program, a time-limited program that provides financial assistance to eligible needy families with (or expecting) children to help pay for housing, food, utilities, clothing, medical care, and other necessary expenses; CalFresh (formerly known as food stamp); General Relief (GR), a County-funded program that provides financial assistance to indigent adults who are ineligible for federal or State programs; and WIC, the Women, Infants and Children Program, a nutrition program that helps pregnant women, mothers with infants, infants and young children eat well, be active, and stay healthy.

Glendale CoC works closely with youth education providers to ensure all homeless families with children and unaccompanied homeless youth have access to educational services including services through Head Start and Early Head Start programs, early intervention services, and other preschool programs administered by the District. The YWCA of Glendale and Pasadena (YWCA) also offers free onsite childcare of DV victims.

Glendale CoC and the Glendale Unified School District (GUSD), collaborate with Pacific Clinics to offer Head Start and Early Head Start Programs. Pacific Clinics offers educational programs, designated for all ages, which prepare children for school by raising awareness of professionals in mental health and early education that have a significant impact on homeless families, children and youth through the education program.

The Glendale CoC service providers including the GUSD, collaborate with Pacific Clinics, California Department of Education, a California State Preschool Program and the Child Care Resources Center (CCRC) which provide funds for low income families in addition to services that support the growth and development of each child. The Community Outreach Resources & Engagement (C.O.R.E) unit also collaborates with the school district to ensure direct outreach and services to homeless families.

Glendale CoC partners with GUSD's Student Wellness Services Department which offers programs for homeless and foster youth to break down barriers to school enrollment and create academic stability for the students. The District ensures immediate enrollment in the free & reduced lunch program, assists families with before and after school care programs, and facilitates communication and problem-solving between families.

The Glendale CoC and the Coordinated Entry System policies and procedures explain the process for which service providers need to connect with the GUSD Liaison through the district's Wellness Center in order to ensure services are offered and participants are enrolled into the program for which they are eligible. The District Liaison attends CoC meetings and provides the agencies with the most up-to-date information regarding the various services that are available to the Glendale CoC participants. The CoC Service Providers and the District office staff communicate on a daily basis to ensure families and their children are provided with the services they need in order to thrive in our Community. Regular school mailings and handouts are sent to the families and the Glendale CoC and ESG program participants. More specifically, they assure families will receive a letter verifying eligibility for services, ensure transportation

(bused to their school of origin is possible); formally review educational rights with parents; post Educational Rights at program site; provide mutual advocacy when education rights are violated; have access to academic tutoring and counseling; and incorporate education in exit planning with clients. When necessary, the programs ensure families and youth have access to shelters and transitional housing programs closest to the school where they are enrolled in. Also, when necessary, the programs work together to help enroll children escaping DV in a school of their choice within the district and establish procedures to protect their safety and rights.

YWCA, lead DV Agency in Glendale, provides safety planning and training twice a year for the CoC. All staff advocates and volunteers working with DV survivors and their children are required to complete a 40-hour DV Counselor training before beginning service. Training consists of several modules covering a range of topics including: working with women who have experienced DV; cross-sector coordination; risk identification and safety planning; and safety planning with children and youth. In addition to the training provided by the YWCA, the Glendale CoC will continuously participate in regional training opportunities for staff and volunteers that are offered by LAHSA in collaboration with Health and Human Services (HHS).

Glendale CoC CES staff trained at a minimum semi-annually to quickly identify and assess DV victims and ensure a safe transfer to the Glendale CoC's DV CES lead agency, YWCA of Glendale and Pasadena. Staff at each site are trained to ensure a warm-handoff and also informed of the importance of the clients' safety and privacy. Intake and assessments form are inclusive of specific questions related to domestic and sexual violence.

5. Specific and quantifiable systems improvements that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

The City of Glendale (City) in partnership with the Glendale CoC will leverage HHAP funds along with EHV vouchers, ESG and ESG-CV funds to implement the following specific and quantifiable improvements to the delivery of housing services:

Interim Housing & Affordable Housing

- Hotel/Motel Vouchers
- Innovative interim housing programs.
- Increase capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.
- Basic Needs Assistance

Streamlining CES and clarifying roles/responsibilities

- Strengthen coordinated entry systems to eliminate racial bias
- Create a youth-specific coordinated entry system or youth-specific coordinated entry access points
- Improve assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.
- Improving identifying people at-risk of homelessness

Intensive case management (including EHV)

- Access to employment and career services
- Access to institutional healthcare facilities (mental and substance abuse health included)
- Aftercare follow-up

Capacity building and workforce development for service providers

- Flexible funds for operations
- Removing barriers to contracting with culturally specific service providers
- Build the capacity of providers to administer culturally specific services.

Improving homeless point-in-time counts.

- Improve HMIS data quality & data collection.
- Improve identifying people at-risk of homelessness

Expand Existing Outreach Efforts (Only applies to unsheltered homeless individuals)**Homeless Prevention & Diversion**

- Access to employment and career services
- Hotel/Motel Vouchers
- Rental Assistance (short term-long term)
- Basic Needs Assistance
- Improving identification of at-risk of homelessness

Rapid Rehousing

- Rental Assistance (short term and long term)
- Basic Needs Assistance

6. Evidence of connection with the local homeless Coordinated Entry System.

The Glendale Homeless Continuum of Care (CoC) is one of the thirteen CoCs officially recognized by the U.S. Department of Housing and Urban Development (HUD) for our participation in local and regional efforts to prevent and end homelessness in Southern California. We understand the diversity of individuals and families who are homeless and their unique problems and needs require highly complex services systems. For this reason, the Glendale CoC has established a Coordinated Entry System (CES) to streamline homeless services and quick re-housing of the homeless population. The CES allows the Glendale CoC to conduct a centralized intake and assessment for homeless families and individuals to avoid delays in supportive services and housing placement.

CoC has also established a CoC Board, CoC Committee and a CES Sub-Committee that involve various groups and organizations as part of the planning process for homeless programs and services. These groups consist of local nonprofit organizations (including faith-based), Glendale Housing Authority, local law enforcement, mental health agencies, school

systems, hospitals and persons who were formerly homeless. These groups have been successful in developing strategies and putting programs in place to fill gaps in the Glendale CoC that will successfully move homeless persons through the different points in the Continuum and onto self-sufficiency.

On an annual basis, approximately 2,500 unduplicated persons are served through Glendale CoC. Ascencia, a local nonprofit agency in Glendale, serves as the “lead Agency” for the Glendale CES and conducts robust outreach and intake of homeless individuals. Family Promise of the Verdugos serves as the “lead Agency” for homeless families who are seeking services and housing placement. These two agencies provide services within the Glendale CoC to quickly assess and house the homeless population in Glendale.

Services

The Glendale CoC receives Local, County, State, and Federal funds to operate the following programs in Glendale: Homeless Prevention; Emergency Shelter (45 bed shelter) operated by the lead CES Agency Ascencia; (10 bed facility) operated by the YWCA of Glendale for victims of Domestic Violence; Transitional Housing, Permanent Supportive Housing, Rapid Re-Housing, Outreach and Case Management and Landlord Incentive programs to help identify units to place the homeless families and individuals.

Expanded Services During Covid-19

During the Covid-19 crisis, the Glendale CoC opened and operated Glendale Hotel Programs and Project Roomkey, mobile showers, washing stations, expanded homeless prevention/rental assistance programs and provided extensive outreach and case management on the streets to our most vulnerable chronically homeless persons. Between March 2020 to January 25, 2021, a total of 61 unsheltered chronically homeless single persons were placed in temporary hotels.

Outreach

Currently, the Glendale CoC Outreach team is based at Ascencia. The mobile street outreach team provides assessment and services to homeless persons on the streets of Glendale Monday thru Friday from 7 a.m. to 4 p.m. The outreach team provides resources pertaining to housing, counseling, employment, health & mental health issues. In addition to outreach services provided by Ascencia’s team, the Glendale Police Department’s (GPD) Community, Outreach, Resources, and Engagement Team (C.O.R.E) provides community support for mental illness and homelessness outreach services throughout the City. Furthermore, the GPD received funding from the Glendale CoC to provide outreach and assessment services to homeless persons in the evenings and on the weekends.

Additional Homeless Services funded by Measure S Fiscal year 2021-22

The Glendale City Council designated a total of \$250,000 in Measure S funds to the City and the Glendale CoC to increase Outreach Services, continue the Landlord Incentive Program and establish a Family Reunification Program.

Emergency Housing Vouchers (EHV Program)

The Emergency Housing Voucher (EHV) program is available through the American Rescue Plan Act (ARPA). Through EHV, HUD is providing 70,000 housing choice vouchers to local

Public Housing Authorities (PHAs) in order to assist individuals and families who are: Homeless, at risk of homelessness, fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking, or were recently homeless or have a high risk of housing instability. The City of Glendale Housing Authority (GHA) has received a total of 225 vouchers. The GHA, the Glendale CoC and the service providers are working together to refer and assign Emergency Vouchers to homeless individuals and families as quickly as possible. The CoC service providers work with each homeless person to complete the necessary paperwork for eligibility determination and also provide housing navigation and placement. In addition, the service providers have agreed to provide ongoing case management for up to 12 months for homeless clients who are placed in the EHV program. This program will be crucial in aiding our goal of ending chronic homelessness in the City of Glendale.

The Glendale CoC serves all persons who are experiencing homelessness. Based on our data, the majority of the clients utilizing the services are non-Glendale residents. In order to align with HUD's National Objectives, the City is committed to ending chronic homelessness by providing services to those who are newly homeless or are on the verge of becoming homeless. While being a small Continuum, we provide robust services to end homelessness. We are also committed to making improvements to ensure that the available services reach all populations and subpopulations. We also coordinate with mainstream service providers outside of Glendale including LAHSA and other County agencies to provide as many resources as possible for our clients. Local and regional coordination is key when addressing homelessness and the City values community feedback and encourages community members to attend the CoC meetings and offer feedback on how we can improve our existing homeless services programs.

COVID 19 Emergency Assistance Program

More recently, due to COVID-19, the VJC has been offering COVID-19 Emergency Assistance Program for workers who live in the Verdugo region of Glendale, Burbank, and La Canada Flintridge and have lost their job due to COVID-19. The program helps with rent, utilities, transportation, child care and other expenses to help those who have been impacted by the pandemic.

HMIS Collaborative

The Glendale CoC service providers continue to inform and strengthen the CES system by collaborating on a regional level to share data across Continuums. Glendale, LAHSA and Pasadena CoC's are currently members of the LA HMIS collaborative which provides access to regional data, supports the Continuums efforts to streamline services and quickly rehouse the unsheltered population. Data sharing also helps to avoid duplication of services and streamlines the CES entry process. For example, one of our CoC's top priorities is to improve the scoring/matching criteria for clients who enter our CES. Currently, we utilize the VI-SPDAT which does not capture the vulnerability of most clients. Glendale staff are working with the LA CoC to establish a new scoring system that is more inclusive and accurate in measuring the needs of our homeless population.