VERDUGO FIRE COMMUNICATIONS CENTER
Task Force Meeting Minutes - October 11, 2022

Agency	Present	Primary	Secondary
Alhambra - ALH		Mike Brown	
Arcadia - ARC		Chen Suen	Tom Devlin
Burbank - BRK	x	Hatch Mark	
Bob Hope Airport - HBA		Lou Pianka	
Glendale - GLN	x	Brian Julian	
Monrovia - MRV	x	Brian Patrick (in person)	
Montebello - MTB	x		Craig Barker
Monterey Park - MPK			
Pasadena - PAS	x		Anthony James
San Gabriel - SGB	x	Steve Wallace (in person)	
San Marino - SNM			
Sierra Madre - SMD			
South Pasadena	x	Eric Zanteson	
Verdugo Fire Comm.	x	Phil Ambrose (in person) Jason Pfau (in person) Oscar Barrera (in person) Gor Galstyan (in person)	
Other		Dr. Loza	

Absent: SNM, SMD, ALH, HBA, MPK

VFCC updates:

- Ambrose and Galstyan will attend the IAFC Tech Conference next week in Texas.
- CAD/Operations: We are currently behind on version updates, and the latest version is in our regression tests. Our previous regression tests found critical performance issues, including an issue with the Tablet Command interface. Peraton has given mid-November as the release date for the updated version, which will again require testing. In the interim, we are moving forward with the Table Command onboarding.
- Staffing: Two are still in backgrounds for FCO recruit. Cheryl Mendez has accepted the Center Manager position at BRK PD. We are sad to see her go, but the good news is that she will be close by and may still work shifts on a PT basis. We will be working on new recruitment to finish filling vacancies.
- Tech:
  - Paging – As reported at the last task force and in the AM report, we had experienced problems with the paging system. The vendor-related issues have mostly been fixed, although if you are experiencing an isolated case, please report it to Verdugo. You will notice changes to how the pages are delivered, which is out of our control.
  - Upcoming Tech Committee meeting, several agenda items which include: hardware upgrade/migration, DR site, cloud-based 911 phone lines, connectivity proof of concept, and version testing/tablet command.

Finance/Data: Gor reported that six cities will be up for contract renewal in 2023 and one in 2024. The amendment process has been streamlined, and Gor will reach out at the beginning of next year. Gor also gave a presentation on the dashboards and an update on connecting ePCR data with the CAD data.

GIS: Please submit any maps/pre-plans you would like to have available on Tablet Command. Oscar has been working with Peraton on two major GIS issues with the CAD. VFCC will be meeting this week for our bi-weekly call with PHX, SAC, and Escondido to compare progress on CAD issues.

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Workgroups: (request for volunteers, contact any workgroup member)

1. **Communications Plan** – The radio group confirmed changes to the talk groups. However, this change will also require new equipment in Verdugo. We have investigated the changes needed in our recording service and budgeting for the latest equipment. Another meeting is planned with members of PAS to discuss the Operations changes in the current plan. The plan would launch the com plan at the greater alarm and, with the talk group changes, ensure repeated frequencies.
2. **Mayday/RIC** – Chief Brown could not attend but reported that the RTG had made some final recommendations. We will be meeting to incorporate changes to add to the VFCC SOG.
3. **QI** – Gor presented the recent data (attached). Based on the review, the removal of transport on initial dispatch for DOWN, TC, and ASLT has been successful. Gor has reported detailed numbers to Chief Sell and Chief Hansen for PAS review. Verdugo will produce an opt-in document for each agency to participate in ePCR/CAD data sharing. This will allow comprehensive QI/QA for VFCC and help our agencies better deploy resources.
4. **Emerging Tech** – Ambrose reports that Tablet Command onboarding is in process. Chief Suen and Chief Ambrose have been attending the Firescope EIT work group meetings. They will have an update after the December in-person meeting. The group has been working on dismounted firefighter tracking and tech interoperability. CA OES will give a presentation/update on SCOUT at the IAFC conference.

Old Business:

- Standards of Command training – Ambrose reports that 3rd quarter training was a success thanks to Chief Inman and Chief Rueda. Over 15 persons registered each day, with more who attended 'off roster .' The feedback from attendees was very positive. 4th quarter training on 'Standards of Command' will be sometime in November. We will also need to conduct Tablet Command training. SNM will be reaching out to BRK, standby for dates.
- Tablet Command Onboarding, as mentioned in the VFCC report, is ongoing. Please answer any emails related to collecting information on your tablets etc.
- VFCC continues to explore two-way tablet command and plans to keep it on our roadmap as an option in place of MDT's.
- Advanced (Tiered) Dispatch – Dr. Loza reported on her meeting with Chief Augustin and Chief Ambrose on EMD, tiered dispatch, taking a deeper look at type codes, training, and the RN educator for VFCC. GFD is currently looking at UCLA to provide an RN educator for which VFCC would obtain a portion of those services for training, QA/QI. Dr. Loza explained the BLS responses set up for GLN and that she would be happy to discuss any changes desired by other cities.

New Business:

- PSAP meetings. Please encourage your PSAPs to attend the monthly PSAP meeting with VFCC on the 4th Tuesday of the month at 10 AM. The meetings are a way for our primary PSAPs to check in with VFCC, address issues, and discuss staffing and any concerns.
- Power BI/NFIRS/ePCR – Gor Galstyan gave a presentation on the current data and continues to assist those who need help getting up to speed with Power BI. There is one remaining City using mySidewalk – this data is pulled monthly from CAD by Jason Pfau.
- Discussion on SOG change to update the wording to add USAR on initial dispatch for a vehicle on a person. Feedback from the group included having the Captain or BC add the USAR rather than the delays in initial dispatch. OPS committee will review the SOG for changes. Expect that USAR would 'not' be added on initial unless the circumstances involve a large vehicle. First in and BC should be adding specialty resources where expected.
- Great American Shake Out, 10/20/22 at 1020AM. Verdugo will be participating; it will be up to individual agencies on the extent of their involvement. Information will be sent with the AM report for the days before the shake-out.
- Chief Hatch suggested we revisit the command worksheets, and we will add this to the November agenda. Additionally, with the TC roll out we will need to select the TC digital command sheets.

Significant Event Review:

Three 3A fires (one with fatality) since last task force meeting.
Wheeler IC ARC, Olympic IC MTB, and Garfield IC, MPK. No IC's were present so all were generally reviewed, including lessons learned from the VFCC generated 'major incident report' review.

Roundtable:

GLN: New fire chief, Tim Ernst, started 4 weeks ago. Many areas being looked at and we anticipate good changes ahead for the GFD. We have an academy graduation on 10/20 with 11 recruits.

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PAS: FF Trainee academy graduating next Thursday with 15 recruits. We are knocking out driver operator 1A and they will complete their FF2 testing before they hit the floor.

MTB: Short staffed but looking to test in all ranks.

SGB: Seven recruits to the floor 2 ½ weeks ago. Captains exam coming up in November, Engineer in January. SGFF just received a new contract.

ALH: No report

MPK: No report

SMD: No report

MRV: Just hired one firefighter. We also have two paramedics that will be hitting the floor soon.

SPS: Staffing continues to be an issue with long term vacancies. AU81 is often not staffed which impacts AU28/Area C.

SNM: Chief Zanteson reported that Chief Rueda is now acting City Manager. There are a couple of rookie FF's although staffing may preclude strike team participation.

BRK: Completed BC exam with three outstanding individuals on the list. Engineers test next week. We will have three PM interns, our own personnel, and four in PM school to keep up with PM staffing. Would like to set up a meeting with VFCC to move to hi-rise response similar to PAS. Chief Hatch also requested the command sheets (added to next agenda also).
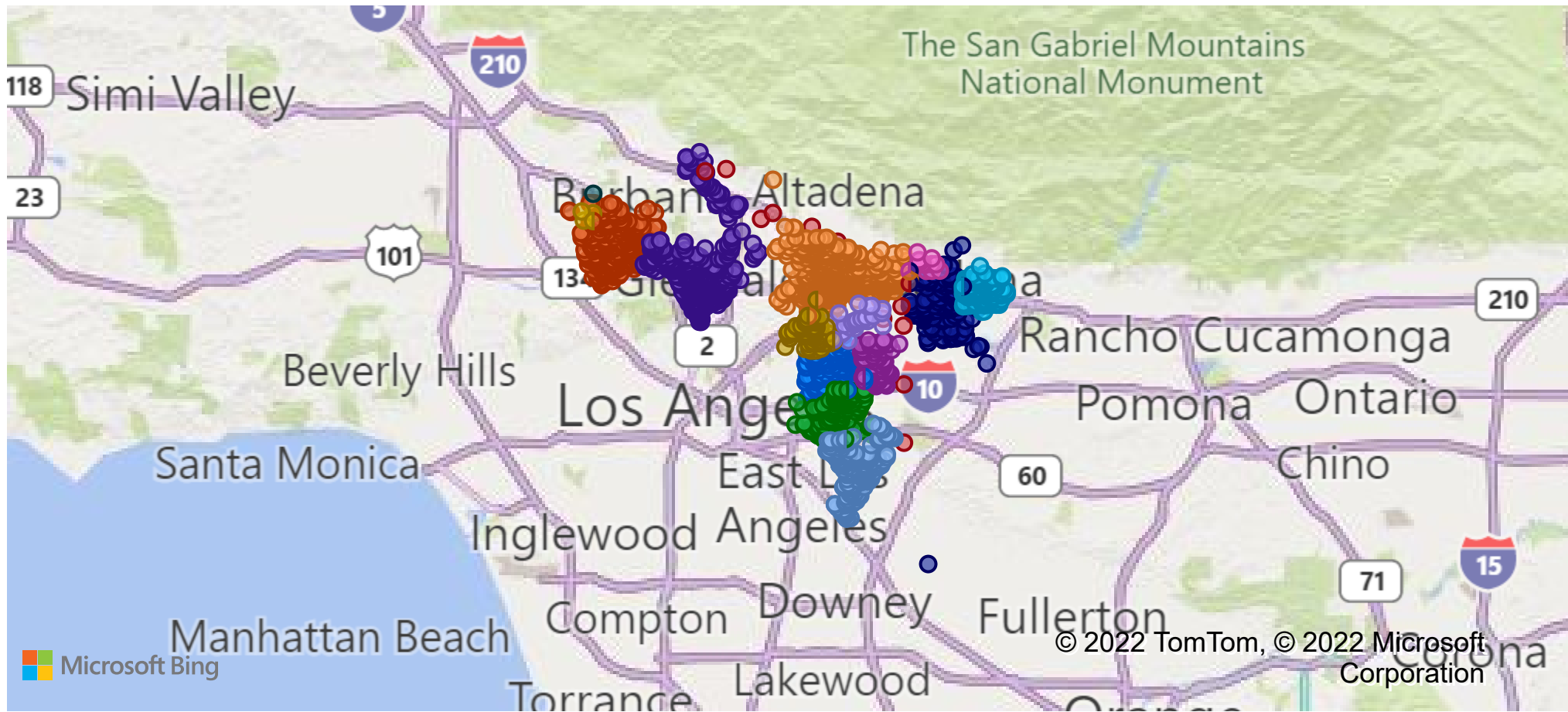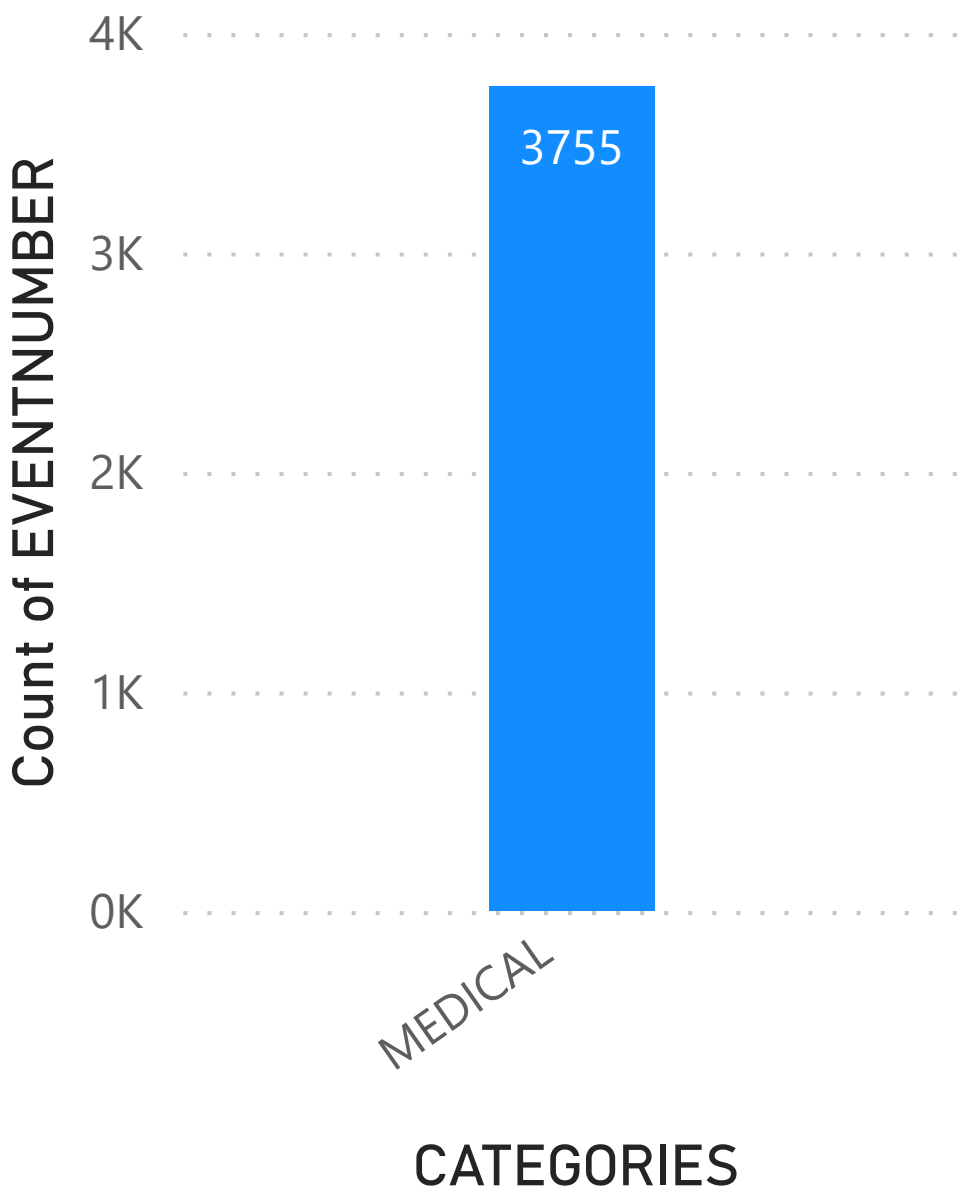
ARC: No report

NEXT REGULAR MEETING: November 8th, 2022

VFCC Live Data Is Published to the Dashboard Daily At 9 AM.
Live data is captured as of 05/12/2020. For older data, refer to VFCC

Incidents by Categories

Count of EVENTNUMBER — MEDICAL: 3755

CATEGORIES

AGENCY		Count of Type Code	Count of TRANSPORT
ALH		273	108
	ALS	60	24
	DOWN	60	24
	BLS	213	84
	ASLT	78	29
	TC	135	55
ARC		210	75
	ALS	38	18
	DOWN	37	18
	HANG	1	
	BLS	172	57
	ASLT	41	12
	TC	131	45
BRK		431	71
	ALS	139	21
	DOWN	139	21
	BLS	292	50
Total		3755	812

Map
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Microsoft Bing

AGENCY: ALH, ARC, BRK, GLN, HBA, LAC, LFD, MPK, MRV, MTB

EVENTNUMBER
22015453
22015461
22015462
22015504
22015505
22015560
22015571
22015580
22015601
22015602
22015605
22015617

Total Incidents
3755

Search for location
Search
- Select all
- 1 E UNION ST ,PAS
- 1 N SAN RAFAEL AVE ,PAS (...
- 1 W BAY STATE ST ,ALH
- 100 HOVEY AVE ,SGB
- 100 N GARFIELD AVE ,PAS (...
- 100 S BRAND BLVD ,GLN
- 100 W CALIFORNIA BLVD ,P...
- 100 W DUARTE RD ,ARC
- 100 W DUARTE RD ,MRV (J...
- 100 W GLENOAKS BLVD ,GL...
- 1000 EL CENTRO ST ,SPS
- 1000 N SAN FERNANDO BL...
- 1000 S FAIR OAKS AVE ,PAS
- 1000 S FLOWER ST ,BRK (C...
- 1000 S HIDALGO AVE ,ALH
- 1001 MISSION ST ,SPS
- 1001 N SAN FERNANDO BL...
- 1001 WINCHESTER AVE ,GLN

UNITAGENCY		Units	Transports	Incidents
ALH		589	168	308
	BC	2	0	2
	BC7	2	0	2
	ENGINE	285	137	272
	E71	76	36	76
	E72	74	43	72
	E73	63	34	62
	E74	72	30	71
	RA	285	151	272
	RA71	136	74	134
	RA74	149	83	148
	TRUCK	17	8	17
	T71	17	8	17
ARC		476	96	224
	BC	2	1	2
	BC105	2	1	2
	ENGINE	213	80	194
	E105	96	36	95
	E106	75	31	74
Total		6522	986	3755

Incidents by Agencies

UNITAGENCY	Count of EVENTNUMBER
PAS	1216
GLN	666
BRK	443
MTB	329
ALH	308
ARC	224
MPK	215
MRV	186
SGB	119
SPS	118
SNM	80
SMD	29
LAC	15

Filter Pane

Custom Date	Hours
3/1/2022	0
9/30/2022	24

Advised/NonAdvised
NotAdvised

Alarm Level
All

City Incident Occurred
All

Responding Agency & Unit
All

Response Area
All

ALS-BLS
All

Categories
All

Fire Sub-Categories
All

Type Code
Multiple selections

Transport Staus
All
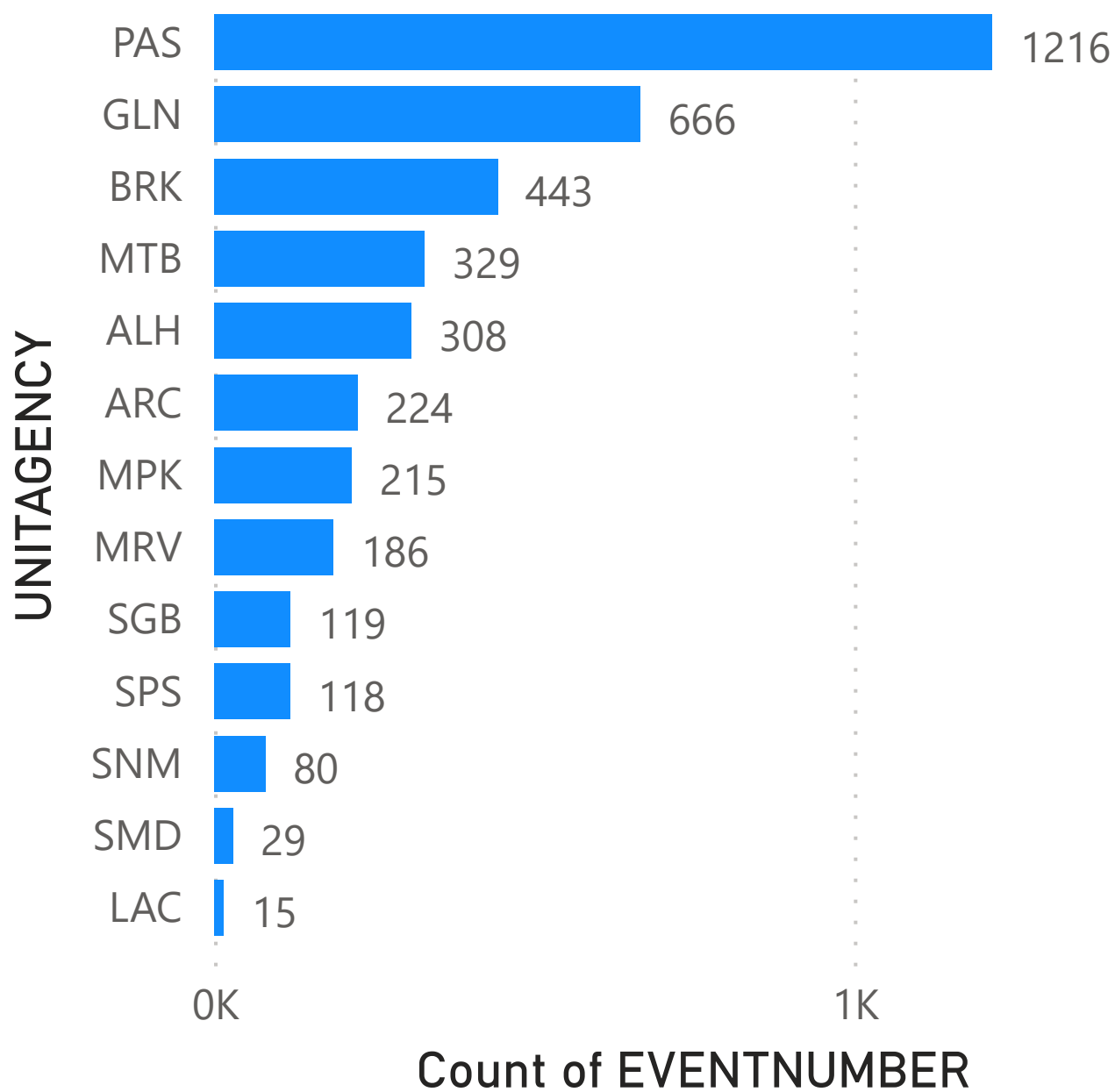
ASLT, DOWN, HANG, TC 03.01.22-09.30.22

AGENCY	ALS-BLS	Type Codes	Count of Type Code	Count of TRANSPORT	%
ALH	**Total**		**273**	**108**	39.56%
	ALS	**Total**	**60**	**24**	40.00%
		DOWN	60	24	40.00%
	BLS	**Total**	**213**	**84**	39.44%
		ASLT	78	29	37.18%
		TC	135	55	40.74%
ARC	**Total**		**210**	**75**	35.71%
	ALS	**Total**	**38**	**18**	47.37%
		DOWN	37	18	48.65%
		HANG	1		0.00%
	BLS	**Total**	**172**	**57**	33.14%
		ASLT	41	12	29.27%
		TC	131	45	34.35%
BRK	**Total**		**431**	**71**	16.47%
	ALS	**Total**	**139**	**21**	15.11%
		DOWN	139	21	15.11%
	BLS	**Total**	**292**	**50**	17.12%
		ASLT	64	12	18.75%
		TC	228	38	16.67%
GLN	**Total**		**643**	**126**	19.60%
	ALS	**Total**	**205**	**38**	18.54%
		DOWN	202	37	18.32%
		HANG	3	1	33.33%
	BLS	**Total**	**438**	**88**	20.09%
		ASLT	110	25	22.73%
		TC	328	63	19.21%
HBA	**Total**		**7**	**3**	42.86%
	BLS	**Total**	**7**	**3**	42.86%
		ASLT	1	1	100.00%
		TC	6	2	33.33%
LAC	**Total**		**13**		0.00%
	ALS	**Total**	**3**		0.00%
		DOWN	3		0.00%
	BLS	**Total**	**10**		0.00%
		ASLT	2		0.00%
		TC	8		0.00%
LFD	**Total**		**2**		0.00%
	ALS	**Total**	**1**		0.00%
		DOWN	1		0.00%
	BLS	**Total**	**1**		0.00%
		TC	1		0.00%
MPK	**Total**		**201**	**76**	37.81%
	ALS	**Total**	**48**	**20**	41.67%
		DOWN	48	20	41.67%

	BLS	**Total**	**153**	**56**	36.60%
		ASLT	57	20	35.09%
		TC	96	36	37.50%
MRV	**Total**		**174**	**20**	11.49%
	ALS	**Total**	**28**	**4**	14.29%
		DOWN	28	4	14.29%
	BLS	**Total**	**146**	**16**	10.96%
		ASLT	49	4	8.16%
		TC	97	12	12.37%
MTB	**Total**		**329**	**52**	15.81%
	ALS	**Total**	**74**	**25**	33.78%
		DOWN	72	25	34.72%
		HANG	2		0.00%
	BLS	**Total**	**255**	**27**	10.59%
		ASLT	78	16	20.51%
		TC	177	11	6.21%
PAS	**Total**		**1207**	**217**	17.98%
	ALS	**Total**	**502**	**49**	9.76%
		DOWN	501	49	9.78%
		HANG	1		0.00%
	BLS	**Total**	**705**	**168**	23.83%
		ASLT	286	54	18.88%
		TC	419	114	27.21%
SFS	**Total**		**1**		0.00%
	BLS	**Total**	**1**		0.00%
		TC	1		0.00%
SGB	**Total**		**107**	**35**	32.71%
	ALS	**Total**	**13**	**4**	30.77%
		DOWN	13	4	30.77%
	BLS	**Total**	**94**	**31**	32.98%
		ASLT	30	9	30.00%
		TC	64	22	34.38%
SMD	**Total**		**18**	**5**	27.78%
	ALS	**Total**	**2**	**1**	50.00%
		DOWN	2	1	50.00%
	BLS	**Total**	**16**	**4**	25.00%
		ASLT	2	1	50.00%
		TC	14	3	21.43%
SNM	**Total**		**44**	**9**	20.45%
	ALS	**Total**	**2**		0.00%
		DOWN	2		0.00%
	BLS	**Total**	**42**	**9**	21.43%
		ASLT	8	1	12.50%
		TC	34	8	23.53%
SPS	**Total**		**95**	**15**	15.79%
	ALS	**Total**	**36**	**2**	5.56%
		DOWN	36	2	5.56%

BLS	**Total**	**59**	**13**	22.03%
	ASLT	20	6	30.00%
	TC	39	7	17.95%
Total		**3755**	**812**	21.62%

Applied filters:
Advised 1 is NotAdvised
FINTYPE is ASLT, DOWN, HANG, or TC
PDT_ENTRDATE is on or after 3/1/2022 00:00:00 and is before 10/1/2022 00:00:00
PDT_EnteredHour is less than or equal to 24
UNITAGENCY is not XAA
FINTYPE is not TEST, CADTST, DRILL, OOS, SPC, TOUR, FIRETR, or DEMO