

You may have seen different crews in your neighborhood lately. Glendale Water & Power's electrical crews and our certified contractors are inspecting electrical equipment such as power poles, power lines, electrical vaults, replacing or upgrading power poles, and inspecting power poles for building the new fiber optic broadband network. It's all part of our ongoing investments in maintenance, modernization, safety and repair to ensure that we continue to deliver reliable electric service and prepare to deliver high speed communication services.

## Electrical Crews in Your Neighborhood What You Need to Know

GWP has contracted with the following approved contractors to perform some of our maintenance, assessments, and modernization work. Our contractors will carry picture badges with their company name. Depending on the location of power poles, at times it is required for GWP contractors to access the power poles that are located in backyards, behind multi-family buildings, and commercial properties.



HHS Construction: This contractor will install fiber optic cables and equipment to build the
new fiber optic broadband network. To access power poles in backyards, they will knock on
the door, present their badge, and let you know that they are here to perform work on the
power pole in your backyard. If there is no answer at the door, they will leave a door hanger
with their contact information and check back again.



HotLine Construction Inc: This contractor will inspect and perform the power pole upgrade
work also known as the 4kV/12kV upgrade. These upgrades allow for more power to flow
through the system increasing our reliability. This contractor will schedule the work ahead of
time and let the homeowner know that they will need access to backyards during the
duration of the upgrade.







• Innovative Consulting Concepts (ICC), ENTRUST Solutions Group, and Firmatek: These contractors will be inspecting all electrical equipment for preventative maintenance. These include power poles, electrical vaults, and transformer rooms. They will also need access to backyards depending on the location of the power poles. At times they will conduct aerial inspections using drones to look at equipment at the top of power poles and power lines. They will knock on the door, state that they are here to inspect power equipment. If there is no answer, they will leave a door hanger and check back again.



Visit www.GlendaleWaterAndPower.com or scan the QR code for more information on these projects. Customers can always call to verify certified contractors with our Customer Service Department at (855) 550-4497.

