

Vegetation Management Program Fee FAQs

Why am I getting a bill?

Properties within the City's High Fire Hazard Area are at an increased risk for damage and destruction by a wildfire. To counter this danger, the Glendale Fire Department has a comprehensive wildfire prevention program, the Vegetation Management Program (VMP). Each year, through the VMP the Fire Department inspects more than 9,000 properties, produces and distributes wildfire prevention education materials, and performs weed and brush clearance on City owned open space properties. The VMP fee covers a portion of the cost to administer this program.

How is the bill calculated?

The current fee is \$15 per property per year. The fee is a one-time charge and it is not based on the result of the inspection. The current rate is listed as fee item #167 on page 141 of the city's fee schedule, accessible online at <https://www.glendaleca.gov/government/departments/finance/revenue/citywide-fee-schedule>. Each year fees are reviewed and are subject to change.

When did you start billing? I never received a bill in the past.

The City of Glendale began billing in 2018.

Why am I receiving more than one bill?

A VMP fee is charged for each property in the High Fire Hazard Area.

I didn't see any fire inspectors or firefighters on my property. How do I know this invoice is legitimate?

Inspections are typically not scheduled in advance with the property owner and are conducted by a Fire Department inspector from the street or public right-of-way.

Can I get a copy of the inspection report?

If hazardous vegetation is observed, a Notice to Abate is mailed to the mailing address of the owner of record. If no hazardous vegetation is observed, a Compliance letter can be generated for the property owner on request by emailing vmp@glendaleca.gov.

How can I pay the bill?

By phone: Call 1(800) 906-6552 PST - 8:00 am to 4:30 pm

By mail: Check made payable to the City of Glendale, mailed to Glendale Fire Department, Fire Prevention Bureau, PO Box 269110, Sacramento, CA 95826-9110. By internet: WWW.Webillems.com/Billing. The Fire Department uses a third party vendor to process billing and payments.

Please DO NOT pay in cash.

If I have questions, who can I contact?

Questions about the bill or payment should be directed to the Glendale Fire Department's billing vendor, Wittman Enterprises, LLC, at 1(800) 906-6552 PST - 8:00 am to 4:30 pm.