



# VERDUGO FIRE COMMUNICATIONS CENTER

## Task Force Meeting Minutes – February 14, 2023

| Agency                 | Present | Primary   | Secondary          |
|------------------------|---------|---|--------------------|
| Alhambra - ALH         | x       | BC Mike Brown   | BC Erik Sarafian x |
| Arcadia - ARC          | x       | DC Cody Cerwin  |                    |
| Burbank - BRK          | x       | DC Hatch Mark (In person)   |                    |
| Bob Hope Airport - HBA |         | AC Lewis Pianka   |                    |
| Glendale - GLN         |         | BC Brian Richey   | BC Phil Ambrose x  |
| Monrovia - MRV         | x       | Div. Brian Patrick  |                    |
| Montebello - MTB       | x       | BC Darin Goltara  |                    |
| Monterey Park - MPK    | x       | BC Ryan Weddle (In Person)  |                    |
| Pasadena - PAS         | x       | DC Tim Sell   | Anthony James      |
| San Gabriel - SGB      | x       | FC Steve Wallace (In Person)  |                    |
| San Marino - SNM       | x       | Div. Mark Dondanville   | FC Mario Rueda x   |
| Sierra Madre - SMD     |         |   |                    |
| South Pasadena         | x       | Div. Eric Zanteson  |                    |
| Verdugo Fire Comm.     | x       | BC Phil Ambrose (in person)<br>Jason Pfau (in person)<br>Gor Galstyan (in person)<br>Oscar Barrera<br>Kadia Miranda (in Person) |                    |
| Other                  |         | Dr Loza   |                    |

**Absent:** HBA, SNM, SMD, Dr Loza,

**VFCC updates:**

- CAD Update to 3.4.100 this morning was successful. This included the AVL for Tablet Command.
- Tablet Command is working with full AVL for the county on the phone and tablet, Web version covers only Area C. Colors will be matched with CAD. Train the trainer will be scheduled mid March-April. Initial Ipad and phone access licenses will be covered by VFCC.
- Freeway Atom review- Freeway responses are set up manually and are under review for accuracy. Please assign someone from your department to contact Verdugo to assist in updating your freeway response plans.
- Over 100 applicants for the FCO position. Center Manager written test scheduled this week.
- Several sit alongs with FCO prospects, one is in backgrounds for an hourly position.
- Verdugo participates in a regional PSAP meeting; most current quarterly meeting was held at CHP. We participated in a salary survey coordinated by CHP, VFCC is the only Fire PSAP in the meetings which have proven helpful.
- MDT connectivity failure – Verizon and our managed service vendor are still under investigating. Currently we are on Verizon MPN, which restricts to Verizon only, the solution currently being tested will allow use of two carriers, with one being the preferred by each agency.
- Temporary GIS outage last week which was quickly fixed.

**New Business:**

- Westnet end point- GLN and MRV are looking at new WestNet screen option for station alerting. A server update is required by VFCC which will reduce Agency's cost. If you are a WestNet customer and interested in this upgrade contact BC Ambrose.



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- Redinet on IpadS-VFCC has 1000 accounts that are available for our agencies. PAS and MPK have added reddinet to their iPads with several others pending. Please contact Jason Pfau or BC Ambrose to receive your log in.
- LA County, LA City, and Downey border Atoms have been updated so the the dispatch floor will have more information (via IOI).
- Review Type Codes-tiered dispatch- Sell, Ambrose, Gor and Loza met yesterday and discussed tracking on other type codes to be diverted or have reduced response. The group is looking to identify type codes where we can spend more time in screening to determine if RA is needed: PSYCH and MEDALR (currently under review). PAS is looking for DIAB, MEDALR and PSYCH to be the same model as ASLT, DOWN. Please contact a member of this group if you are interested in participating.
- EPCR connection to CAD gives the ability to have a better picture of our response has been completed for GLN. More will be added by Gor working with ePCR vendor. The information will make it much easier to QA/QI our response profiles.
- Code 3 vs Code 2 Reponse for different type Codes. A letter was submitted by EMS agency and has been added to the Tiered dispatch review. Currently several low priority type codes are Code 2 as well as available at the Captains discretion.
- Review of ALARM response is ongoing. The possibility of not responding to a type code with given conditions; security on premises, business hours, etc. for ALARM code unless its confirmed to be a real fire. We are looking for volunteers for this group.

#### **Significant Event Review:**

MPK/VFCC AAR – A review was performed which included a meeting with three of the four crew members on shift that night and the GLN FC. Several follow ups and an update to the report are in process. Highlights include: activating the CISM process immediately and have a plan to relieve the crew; notifications, and alternate answer plans. VFCC was flooded by the media for the incident, please review/identify each agency point and make sure the contacts are updated with VFCC.

#### **Roundtable:**

**BRK:** Recruiting for Academy in March, looking to hire 21, one of the 3 crew engines will become 4, looking to eliminate the optional staffing in two weeks.

**ARC:** Nothing to report.

**HBA:** No report.

**SGB:** FF EMT and FFPM testing in progress, getting RA52 in service. Doing some facilities reconfiguration. Captain promotion next week.

**ALH:** getting ready for BC exam, recruit academy in April.

**MPK:** Area C BC training, setting a date and SOC.

**SPS:** Westnet call timer in the Stations and adding monitors, Digital EMS shared with VFCC.

**SNM:** nothing to report.

**PAS:** Will be sending an engine for Rancho Cucomonga FF funeral on 02/17/23.

**MTB:** Testing in progress for FFPM and Asst Chief.

**GLN:** Nothing to report.

**MRV:** Westnet call timer in the Stations.

**VFCC:** KM and few others from VFCC are ready to assist during the upcoming exams.

**NEXT REGULAR MEETING: March 14<sup>th</sup>, 2023**