Dear Valued City of Glendale Solid Waste Customer,

We are writing to inform you about an important change to your solid waste rates. It has been over 12 years since the last solid waste rate increase. Due to rising costs of providing solid waste services in Glendale, the City is proposing a rate restructure and increase to ensure the continuity of municipal integrated waste management operations.

NOTICE IS HEREBY GIVEN that the City Council of the City of Glendale ("City") will hold a public hearing at the date, time, and location specified below to consider the proposed adjustment of and increases to the rates for the collection and handling of trash, recycling, and organic waste services ("solid waste collection") for City's single-family and multi-family residences with fewer than five (5) units.

DATE: June 6, 2023 TIME: 6:00 p.m.

LOCATION: City of Glendale Council Chambers 613 E. Broadway, 2nd Floor, Glendale, CA 91206

The public hearing will be conducted in accordance with California Constitution Article XIII D, Section 6 (also known as Proposition 218). This Notice is being sent to the record owner of each identified parcel of record and customers responsible for paying for solid waste collection services from the City of Glendale. You are receiving this notice because you are the record owner of real property and/or you receive solid waste collection services from the City of Glendale. This notice explains the proposed solid waste rate restructure and rate adjustments which will be recommended to the Glendale City Council at the Public Hearing.

WHY IS THERE A NEED FOR A SOLID WASTE RATE INCREASE?

The collection, processing, and disposal of solid waste generated by Glendale's single family residential customers and multi-family customers with fewer than five (5) units is performed by the City's integrated waste management operation. The City also fulfills several other responsibilities such as oversight of the Glendale Recycling Center, customer outreach and education, CalRecycle regulatory compliance, and maintenance of the closed Brand Park Landfill.

It has been more than 12 years (2010) since the City last adopted a solid waste rate increase. Since that time, the cost of service to collect, convey and process the solid waste in the City has increased substantially. The proposed rates will ensure that the City's integrated waste management operation collects sufficient revenue to cover operating and capital expenses, maintain sufficient cash reserve to provide reliable service and run solid waste operations efficiently, consistent with industry standards. Primary factors driving the increased costs of providing service are:

- Sustaining the current level of service to customers
- Implementing California State law SB 1383 for the mandatory collection of organics waste, processing of recyclables, and ensuring that edible food is recovered
- Responding to recycling market disruptions that continue to create increases to the City's operating costs
- Increased refuse diversion costs associated with the imminent closure of the Scholl Canyon Landfill
- Supporting operations and maintenance to ensure safe and reliable solid waste services for our community

The proposed rates are based on the need to meet the revenue requirement, cost of service, and rate structuring requirements of the City's solid waste operations. The proposed solid waste rates were calculated based upon cost-based collection rates designed for each level of service to achieve the City's revenue requirement.

HOW DOES THIS AFFECT MY SOLID WASTE BILL?

As an example, in the proposed first year increase, a single-family residential (SFR) customer in Glendale will see the monthly flat fee increase from \$18.34 to \$32.34 for weekly collection of their 96-gallon refuse, recycling and organics containers. As shown in the following table, solid waste rate increase is proposed to meet the identified solid waste costs in each year of the 5-year period:

RATE ADJUSTMENT TABLE

Description	Current Rate	Proposed Rate Effective July 1, 2023	Proposed Rate Effective July 1, 2024	Proposed Rate Effective July 1, 2025	Proposed Rate Effective July 1, 2026	Proposed Rate Effective July 1, 2027
Automated Cart Service - Single Family						
Monthly Rate Standard 64 gallon cart	\$11.72	\$28.78	\$41.73	\$52.16	\$57.38	\$63.12
Adjustment Amount		\$17.06	\$12.95	\$10.43	\$5.22	\$5.74
Adjustment Percent		146%	45%	25%	10%	10%
Monthly Rate - Standard 96-gallon cart	\$18.34	\$32.34	\$46.90	\$58.63	\$64.49	\$70.94
Adjustment Amount		\$14.00	\$14.56	\$11.73	\$5.86	\$6.45
Adjustment Percent		76%	45%	25%	10%	10%
Automated Cart Service – Multi-						
family residential (MFR) 2-4 units	\$14.82	\$28.78	\$41.73	\$52.16	\$57.38	\$62.42
Monthly Rate - Standard 64-gallon cart Adjustment Amount	\$14.02	\$26.76 \$13.96	\$12.95	\$10.43	\$5.22	\$63.12 \$5.74
Adjustment Percent		94%	45%	25%	45.22 10%	10%
Adjustment i ercent		94 70	43 /0	25 /0	10 70	10 /0
Monthly Rate - Standard 96-gallon cart	\$18.34	\$32.34	\$46.90	\$58.63	\$64.49	\$70.94
Adjustment Amount		\$14.00	\$14.56	\$11.73	\$5.86	\$6.45
Adjustment Percent		76%	45%	25%	10%	10%
Monthly Rate - Additional 64-gallon cart	\$11.72	\$28.78	\$41.73	\$52.16	\$57.38	\$63.12
Adjustment Amount		\$17.06	\$12.95	\$10.43	\$5.22	\$5.74
Adjustment Percent		146%	45%	25%	10%	10%
Front Loading Bin Service –						
MFR 2-4 units Monthly Rate - One cubic yard bin			•			
1/week	\$33.00	\$87.45	\$126.80	\$158.50	\$174.35	\$191.79
Adjustment Amount		\$54.45	\$39.35	\$31.70	\$15.85	\$17.44
Adjustment Percent		165%	45%	25%	10%	10%
Monthly Rate - Two cubic yard bin 1/week	\$45.35	\$109.95	\$159.42	\$199.28	\$219.21	\$241.13
Adjustment Amount		\$64.60	\$49.47	\$39.86	\$19.93	\$21.92
Adjustment Percent		142%	45%	25%	10%	10%
Monthly Rate - Three cubic yard bin 1/week	\$58.15	\$132.44	\$192.04	\$240.05	\$264.06	\$290.47
Adjustment Amount		\$74.29	\$59.60	\$48.01	\$24.01	\$26.41
Adjustment Percent		128%	45%	25%	10%	10%
Front Loading Bin Service –						
MFR 2-4 units - Additional Pickups Monthly Rate - One cubic yard bin	\$22.63	\$87.45	\$10£ 00	¢150 50	¢17/1 25	\$191.79
1/week	φ∠∠.03		\$126.80	\$158.50	\$174.35	
Adjustment Amount Adjustment Percent		\$64.82 286%	\$39.35 45%	\$31.70 25%	\$15.85 10%	\$17.44 10%
Monthly Rate - Two cubic yard bin 1/week	\$22.63	\$109.95	\$159.42	\$199.28	\$219.21	\$241.13
Adjustment Amount		\$87.32	\$49.47	\$39.86	\$19.93	\$21.92
Adjustment Percent		386%	45%	25%	10%	10%
Monthly Rate - Three cubic yard bin 1/week	\$22.63	\$132.44	\$192.04	\$240.05	\$264.06	\$290.47
Adjustment Amount		\$109.81	\$59.60	\$48.01	\$24.01	\$26.41
Adjustment Percent		485%	45%	25%	10%	10%

HOW ARE THE SOLID WASTE RATES BEING RESTRUCTURED?

A cost of service analysis (COSA) was conducted to ensure that rates are adequate to fund costs and are being fairly charged to customers. The COSA assessed each of the specific collection activities for individual customers. The COSA's findings determined that City's current refuse collection rates do not accurately reflect the City's current cost of service. As a result, rate adjustments are necessary. In order to minimize the impacts on City customers, these rate adjustments have been spread out over a five-year period. The initial rate adjustment on July 1, 2023, will restructure the rate schedule to ensure that the rates more accurately reflect the City's actual cost of service for each service type. Not all City customers will receive the same initial rate adjustment. For example, single family residential customers with a 64-gallon container will initially receive a \$17.06 increase. However, single-family customers with a 96-gallon container will initially receive a \$14.00 increase. After the initial rate restructuring in July 2023, customer rates will be adjusted annually thereafter every July 1 through and including July 1, 2027, as reflected in the table above.

HOW TO FIND OUT MORE DETAILS:

You can get more detailed information by contacting the Public Works Department – Integrated Waste Management Division at **(818) 548-3916** or on our website: **www.glendaleca.gov/residential**

HOW TO PROTEST THE PROPOSED CHANGE:

Glendale City Council will consider the proposed solid waste rate increase, at a public hearing on Tuesday, June 6, 2023, at 6:00 p.m., at the City of Glendale Council Chambers, 613 E. Broadway, Second Floor, Glendale, California 91206.

If you are the owner of record of a parcel(s) subject to the proposed solid waste rates or customer of record of a parcel directly responsible for the payment of solid waste services provided by the City, you may submit a written protest against the proposed solid waste rate increase. If written protests are filed by a majority of the affected property owners, the proposed solid waste rate increase will not be imposed.

Any written protest must:

- 1. State that the parcel owner or customer of record of a parcel is in opposition to the proposed rate increases;
- 2. Provide the location of the identified parcel (by Assessor's Parcel Number (APN) or street address); and
- 3. Include the name and original signature of the parcel owner or customer of record submitting the protest. If the party signing the protest is not shown on the last equalized assessment roll of Los Angeles County as the owners of the parcel(s), the protest must contain, or be accompanied by, written evidence that such party is the owner, or customer of record, of the parcel(s).

Written protests regarding the proposed new solid waste rate increase may be mailed to: City of Glendale, City Clerk, 613 E. Broadway, Room 110, Glendale, California 91206. Written protests may also be personally delivered to the City Clerk at this address. To be valid, a protest must be in writing and received (not postmarked) by the City Clerk prior to the close of the Public Hearing on June 6, 2023. Oral, telephonic and e-mail protests will not be accepted. Because an original signature is required, emailed, faxed and photocopied protests will not be counted. Oral comments provided at the Public Hearing will not qualify as a formal protest unless accompanied by a written protest. Only one protest will be counted per parcel as provided by Government Code Section 53755(b).

This letter is available in its entirety in (English/Armenian/Spanish) on the City of Glendale's website: www.glendaleca.gov/residential.

For questions regarding this Notice of Public Hearing, please contact City of Glendale Public Works – Integrated Waste Management Division at (818) 548-3916.

This notice is being sent out to property owners in the City of Glendale listed in the Los Angeles County Assessor's database as well as to all individuals who are solid waste customer account holders. As a result, you may receive this notice in duplicate. We apologize for any inconvenience this may cause.



NOTICE OF PUBLIC HEARING NOTICE OF PROPOSED RATE RESTRUCTURING AND INCREASE OF SOLID WASTE RATES

June 6, 2023 6:00 p.m.

City of Glendale Council Chambers

613 E. Broadway, 2nd Floor, Glendale, CA 91206

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