



VERDUGO FIRE COMMUNICATIONS CENTER

Task Force Meeting Minutes
 Tuesday, October 10th, 2023

Agency	Present	Primary	Secondary
Alhambra - ALH			
Arcadia - ARC	x	BC Devlin (In person)	
Burbank - BRK	x	DEP Hatch (In person)	
Bob Hope Airport - HBA			
Glendale - GLN	x	BC Richey (In person)	
Monrovia - MRV	x	DC Huson (In person)	
Montebello - MTB	x	BC Jimenez	
Monterey Park - MPK	x	BC Weddell (In person)	
Pasadena - PAS	x	DC Tim Sell	DC Anthony James
San Gabriel - SGB	x	BC Davis (In Person)	
San Marino - SNM			
Sierra Madre - SMD			
South Pasadena	x	DC Zanteson (In person)	Engineer Corroa (In person)
Verdugo Fire Comm.	x	BC Phil Ambrose (in person) Jason Pfau (in person) Crystal Bartl (in person) Jason Garrett (in person) Oscar Barrera	
Other	x	DR. Loza & Marianne Newby	

1.Center Update/Ongoing Business:

- a. BC update – EIT Group update – Apple visited Verdugo with GLN IT in attendance to discuss how they can assist our agencies. The discussion focused on device management and how we rely on iPads for ePCR, Tablet Command, Maps etc. Also discussed was how most IT device management does not work well with app updates. The engineer offered assistance and has already set another date – BC Ambrose will send out information on another meeting in Newport with Apple. The CAL Chiefs/FIRESCOPE Fire Operations Technology Summit at ESRI will be January 23-25, 2024, this is a good event for both FIRE and your IT to attend.
 - i. Visit to ESRI for 2024 – BC Ambrose is setting up a day for GLN



VERDUGO FIRE COMMUNICATIONS CENTER

Task Force Meeting Minutes

Tuesday, October 10th, 2023

command staff to visit ESRI and spend the day learning about applications which can benefit our operations. We will be planning a local tech day to look at technology strategic planning for Verdugo. If there are more spots for attendance the group will be informed.

- ii. LAAFCA/Grants – LA County Tablet Command will be funded by UASI, this will also include radio interface for 12 channels.
 - iii. VFCC additional agency inquiry – An Area E City is interested in Verdugo
 - iv. CityGate update – Verdugo has engaged with a contractor to conduct an assessment and strategic plan for Verdugo. This is now in the contract phase with the Glendale City Attorney.
- b. Center Manager update – Garrett
- i. FCO backgrounds moving along, the process is slow but thorough
 - ii. Working with Tablet command to have more information visible to field units and to add type codes, the current deployment does not include all of the notes put into CAD. It will be beneficial to field units to have more information.
 - iii. Server upgrade successful – almost no impact on field units other than no use of MDT's.
 - iv. Now officially on CAL OES – Added STEN and REMS ENGB fields. Issues/concerns please let Jason Garrett know.
 - v. Great Shake Out October 19 – poll for who is participating? Many agencies have schedule conflicts and will be participating at different levels.
- c. Technology Update:
- i. New Hardware Environment – 31 CAD servers were successfully moved to a new hardware environment on Monday, 9/18/23. This move included upgrades to backend databases and the paging system.
 - ii. Managed Services – Some changes will be coming to Managed Services with Presidio taking a lead role. Changes will be coming to notifications and how MDTs are managed.
 - iii. MDT Data Network – We are planning to move away from the Verizon Mobile Private Network (MPN) to a Direct Internet Access (DIA) model, allowing 2 data carriers.
 - iv. Mobility Upgrade – The Mobility software on the MDTs will soon be upgraded. It requires several other software upgrades to run properly. With many software upgrades coming to the MDTs, it is important to keep them connected to the network. There are 41 MDTs that have been off the network for over 10 days, 9 for over 6 months.
- d. Finance/Data/Power BI
- i. Access issues resolved - Pfau
 - ii. Finance Directors meeting - Ambrose
2. Old Business
- a. Tablet Command
- i. Two way Status – Ambrose: We are promised a quote from Peraton by the end of the year for two way (use as MDT) for TC.
 - ii. Tablet Command Training Group – Hatch: Currently have 695 TC accounts set up.



VERDUGO FIRE COMMUNICATIONS CENTER

Task Force Meeting Minutes

Tuesday, October 10th, 2023

- iii. Tablet Command Radio – adding this feature to TC mobile. Currently need Radio shop to assist with connection.
 - b. Smart Dispatch – Sell/Ambrose
 - i. Alarm Response Data Update – Sell
 - ii. Type Code – Smart Dispatch Update - Ambrose
 - iii. Transport Update – Ambrose/Sell
 - c. Area C BC training update - Rueda
 - d. Comm Plan Update – Meeting with Radio Shop to establish new talk groups and move forward with deployment. Goal is to have designated comm plans deployed upon dispatch.
3. New Business
 - a. Language Barrier Grant – Loza/Garrett – participating in a study to improve language barrier issues.
 - b. TAC channel for HBA incidents – discussion of adding a Tactical channel to certain ARF dispatches which do not currently receive an extra frequency. When ARF responds there are four separate resources. Jason Garrett will work on SOG changes and Burbank will assist with the communication to their members.
 - c. Caller Location to iPads – looking at technology to give caller location to field ipads. There are a few vendors who offer this service. For example, when a caller location shows for a mountain rescue, the field units would be able to see the same plot location in real time as the dispatch floor.
 - d. MCI Alarm Levels – establish a work Group to revisit MCI alarm levels. We had this option which was removed by a former Chief. Group would need to look at area centers for the best deployment and create a training plan to integrate in to our operations in the field.
4. Significant Incidents: Marengo IC for PAS The call came in as fire on the 3rd floor. Chief 3 was on his way to the rose bowl, took IC and Battalion 3 was named OPS, also made request for tactical channels.
5. Huntington IC for SPS- red tagged the building, no major issues. Used resources well, there was a confusion on who was assigned where (SPS will be working on an AAR), there was a high amount of radio traffic.
6. Round Table:

DEP Hatch (BRK) - New FC, Chief Alvarez. Interviewing clerks and admin, inspectors, and lateral FF's.

DC Zanteson (SNM) - Captains exam; part one is complete, part two will be done on October 16. Staffing is still partial.

DC Zanteson (South Pasadena) - Full staffed on Medics. In the process of hiring Engineers. One Captain out on injury for 4-6 months.



VERDUGO FIRE COMMUNICATIONS CENTER

Task Force Meeting Minutes

Tuesday, October 10th, 2023

DC Huson (MRV) - 3 new Probational Firefighter that are 3 months in. Had the Green cell out to assist with training.

(SMD)- no report

BC Weddle (MPK) - BC Weddle moved to a 40 hr. Admin BC spot . BC Robbie Blake will move to full duty for B shift. Oct. 1 Battalion 6 will be moved to FS 62, 4 retirements, over hire 4 Firefighters to fill the spots for those going to medic school in November. New management analyst started last Monday.

BC Davis (SGB) - One short on staffing, working recruitment. 2 guys start PTI, over hire to backfill the positions. City Council approved moving forward with special tax for public safety. If granted the funds will go toward building a Station 53 as well as ladder truck and additional personnel. Acting FC Davis will be going back to B shift.

BC Devlin (ARC) - Pushed 2 Firefighters in backgrounds, one vacancy. AO list. Next year promo exams asking for support. New engine. Large events at Santa Anita will be utilizing MA comms. BC Ambrose to assist.

BC Jimenez (MTB) - Hired 10, looking to hire another 7 by the end of October maybe early November. Hired two inspectors. Beverly Hospital was closed, and property was sold to Adventist White Memorial. As of October 5 they will officially reopen the hospital with some services. Approved for a Safer Grant for 5.6 million, moving on to hire and overhire some people, also to staff the delivery model as well.

DEP James (PAS) - FF recruit academy total of 16 started on October 9. In the works for the Paramedic intern program where 9 will be sent to Medic school at Daniel Freeman. Planning stages for the Rose parade 1st of the year. Early next year Feb 2024 new Engineer exam. In the process of evaluating a new SCBA. Prevention side getting a new emergency manager. Supervising plans examiner starting the 16th. Process of hiring 3 fire inspectors.

BC Richey (GLN) - Interviewing 14-16 Firefighters, hiring by February. CFFJAC 46 hires. Work with union to allow us to hire EMTs and send them to Medic school afterwards. October, November Captains exam, going to use Long Beach model instead of green cell. Working on making the RA in service no later than Feb. Brand new truck 21, 2 reserves for a while once we get the truck at 21s.

☆☆☆☆☆

Next Task Force Meeting: November 14th, 2023
Invite to LAC, LAF, ANF, WCV, LVN