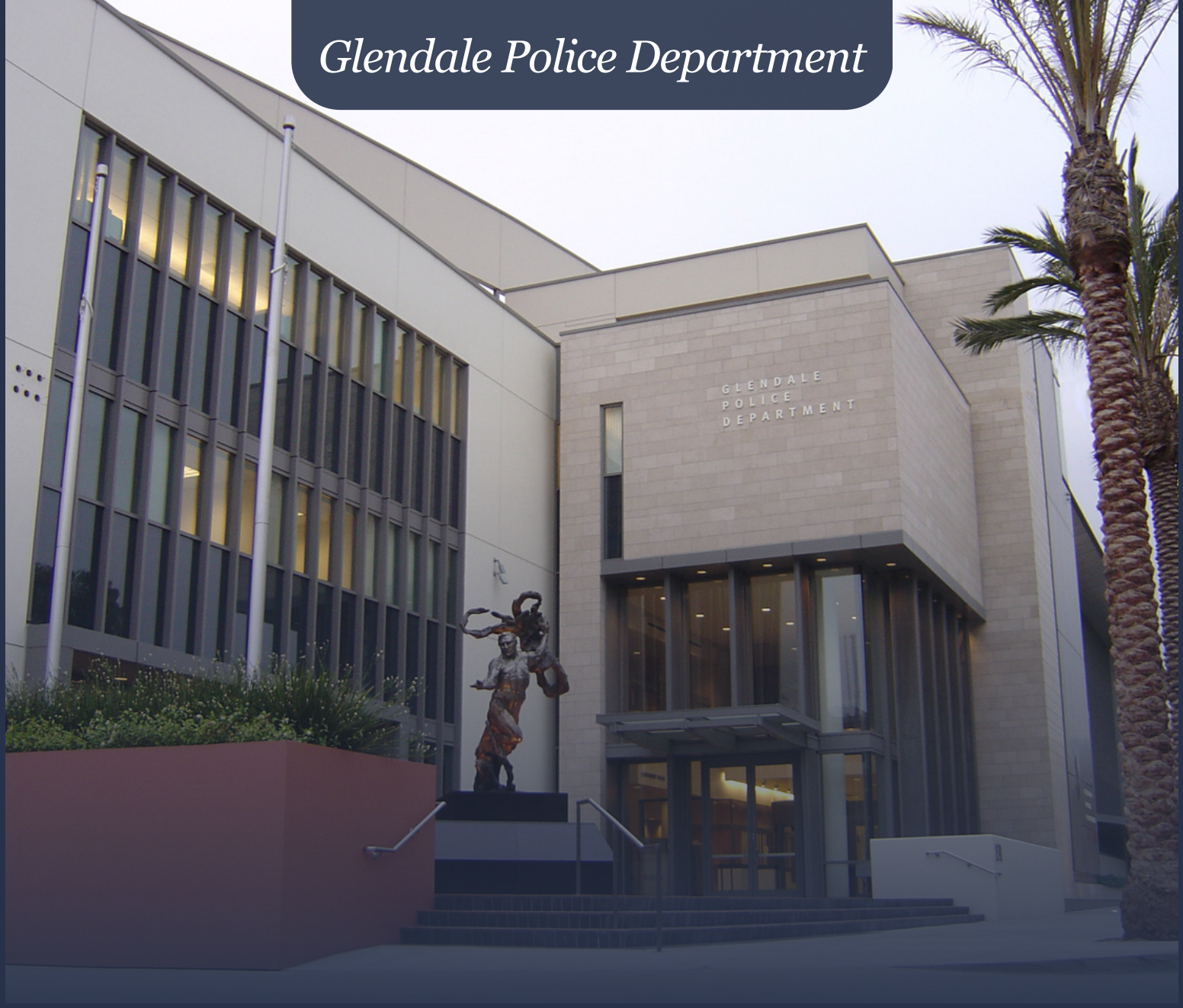
Glendale Police Department



2023
ANNUAL REPORT

joingpd.com glendalepolicedept GlendalePD GlendalePD

TABLE OF CONTENTS

2023 Annual Report
01

Police Chief Manuel Cid
02

Deputy Chief Andrew Jenks
03

Command Staff
04

Mission, Vision, and Values
06

Organizational Chart
07

Glendale Police Department Personnel Data and Demographics
08

New in 2023 and Coming in 2024
09

Patrol Bureau
10

Investigative Services Division
13

Traffic Bureau
16

Community Outreach Resources and Engagement Bureau
20

Specialized Services Bureau
24

TABLE OF CONTENTS

Special Weapons and Tactics (SWAT)
27

Crisis Negotiation Team (CNT)
28

Custody Bureau
29

Communications Bureau
30

Records Bureau
32

Professional Standards Bureau
33

Transparency, Audits, and Accountability Bureau
35

Training Bureau
36

Verdugo Regional Crime Laboratory
40

Property Bureau
42

Wireless Communications Bureau
43

Budget and Finance Bureau
44

Appendix
45

2023 ANNUAL REPORT

Thank you for taking the time to read the 2023 Annual Report for the Glendale Police Department. Transparency is one of the core principles upon which we operate. It is so central to our work as a police department that we inaugurated a new bureau in 2023 dedicated to transparency, called the Transparency, Audits, and Accountability Bureau, or TAAB for short.

As a law enforcement agency for one of the safest cities in the United States, we hold ourselves to the highest standard as we strive to be at the forefront of law enforcement and to work toward becoming a world-class organization, focused on providing the highest quality of professional policing services to our community.

This annual report simultaneously showcases our department's accomplishments and challenges in 2023, as well as our continued commitment to providing the highest-level public safety services through proactive policing, professionalism, and community partnerships today and tomorrow.

In 2024, we've been building on last year's accomplishments and persisting to rise to the many challenges facing law enforcement. This annual report is a testament to the skills and spirit of the Glendale Police family. The resilience and humility of the women and men of the Glendale Police Department, coupled with the unwavering support of the Glendale community, is the motivation that propels us toward a safer Glendale.

The Transparency, Audits, and Accountability Bureau, located in the Office of the Chief, prepared this annual report with the aid of fellow Glendale Police colleagues. We'd like to give a special thanks to Narineh Kasparian for her creativity and coordination in designing and assembling the 2023 Glendale Police Department Annual Report. Thank you as well to Kevork Kurdoghlian for the photography in this report.

For questions or concerns regarding the 2023 Annual Report, contact the Transparency, Audits, and Accountability Bureau at (818) 548-3140 or GPDTAAB@GlendaleCA.gov.

POLICE CHIEF MANUEL CID

Chief Cid was appointed as Glendale's 20th Police Chief on January 16th, 2023.

As Glendale's Police Chief and a law enforcement leader, Chief Cid brings a collaborative leadership style to leading an organization, a proactive approach to community-centric policing, an unwavering commitment to professionalism, and a focus on fostering and preserving partnerships.

Prior to joining the Glendale Police Department, Chief Cid served the Culver City community for nearly 20 years as a member of their police department, including as their Chief of Police from 2020-2022.

Throughout his two-decade law enforcement career, Manny has had the opportunity to serve in a vast array of assignments and leadership roles. Manny's law enforcement career includes extensive experience in the areas of field operations, investigations, administration and professional standards, as well as standards, as well as emergency management. Manny has also had the opportunity to work on multiple local, state, and federal taskforces, impacting public safety on a regional level.

Chief Cid holds law enforcement executive leadership positions at the local, county, and state levels, including currently serving as the Vice President of the LA County Police Chief's Association, as well as Chair of the Executive Board for the LA IMPACT Taskforce. In addition, Chief Cid also currently serves on the Community Board for the Glendale Memorial Hospital.

Manny possesses his Bachelor of Arts degree in Political Science from Whittier College, as well as his Master's degree in Public Administration and Organizational Leadership from National University. In addition to his formal education, Manny is a graduate of the Sherman Block Supervisory Leadership Institute, the West Point Leadership Program, California's POST Executive Development Course, and the FBI's National Academy in Quantico, Virginia.

During his career, Manny has been the recipient of several law enforcement awards and honors, including the Sustained Superiority Award, the Distinguished Service Medal, and the Career Achievement Award. In 2024, the Glendale Latino Association honored Chief Cid with their "Man of the Year" award.

Chief Cid is a first-generation Cuban-American, who has spent most his life living and working in the greater Los Angeles area. Manny is an avid sports fan, and in his free time enjoys spending time with his family, staying active, and traveling.

DEPUTY CHIEF ANDREW JENKS

Deputy Chief Andrew Jenks has served in law enforcement for over 22 years and the City of Glendale since 2002. Andrew holds Bachelor's degree in English from California State University, Northridge, and a Master's degree in Social Work from California State University, Long Beach.

Andrew began his law enforcement career with the Los Angeles County Sheriff's Department, first as a reserve deputy working Search and Rescue and later as a full-time deputy.

In 2002, Andrew lateraled to the Glendale Police Department and began his career in Patrol. His dedication to duty and hard work allowed him the opportunity to transfer to the Detective Bureau, where he worked the Assaults and Robbery/Homicide Units.

Andrew has been an operator on the Department's SWAT team and is a long-time Baker to Vegas running team member.

In 2012, he was promoted to Sergeant and returned to Patrol. In 2015, he was assigned to the Internal Affairs Unit and was a team leader on the Crisis Negotiation Team.

Andrew was promoted to Lieutenant in 2016. He worked assignments in Patrol, the Specialized Services Bureau, the Professional Standards Bureau, and served as a SWAT Lieutenant.

In 2020, he was promoted to the rank of Captain. He has served as Field Services Division commander and Support Services Division commander.

In April 2023, Andrew was promoted to the rank of Deputy Chief. He oversees the Professional Standards Bureau, the Transparency, Audits, and Accountability Bureau (TAAB), and Training Bureau, and assists the Chief in the day-to-day operations of the police department.

Andrew is a devoted husband, father, and long-time Glendale resident. In his spare time, he enjoys running, skiing, traveling, and spending time with his wife and family.

COMMAND STAFF

Captain Robert William

Support Services Division

Captain Robert William has served the Glendale Police Department for over 20 years. Robert began his career as a Police Cadet and was later hired as a Police Officer after graduating from the Rio Hondo Police Academy in 2003.

Throughout his law enforcement career, Robert has worked in various assignments and rose through the ranks to become the first Armenian-American Police Captain in the history of the department.

His law enforcement experience includes assignments in Patrol, Special Enforcement Detail, Detective Bureau and the SWAT team. In his previous ranks as a Sergeant and Lieutenant, he has supervised and managed patrol operations and specialized assignments such as the K9 Unit, Crisis Negotiations Team, Chief's Public Information Office, Vice/ Narcotics Unit and the Eurasian Organized Crime Taskforce.

Robert possesses his Bachelor of Arts degree in Criminal Justice Management from Union University and a Master's degree in Public Administration from California State University, Northridge. In addition to his formal education, Robert is a graduate of the Sherman Block Supervisory Leadership Institute, California's POST Management Development Course and the Senior Management Institute for Police from the Police Executive Research Forum.

At a young age, Robert immigrated with his family from Armenia and settled in Glendale, CA where he grew up and continues to live today. Both in his professional capacity and as a resident of the city, Robert stays engaged and active in the community by working with youth organizations, schools, hospitals and various local service clubs.

Most of all, he enjoys spending time with his wife and kids and playing ice hockey.

Captain Toby Darby

Investigative Services Division

Captain Toby Darby was born in North Hollywood and raised in the San Fernando Valley. Toby began his law enforcement career at the young age of 14 as an LAPD Explorer assigned to the Devonshire Division.

In 1993, Toby enlisted in the United States Air Force as a "Law Enforcement Specialist" (also known as military police) stationed at Vandenberg Air Force Base and Hickam Air Force Base in Hawaii.

In 1998, Toby began his career with the Glendale Police Department, graduating as the Honor Recruit and Class President at the Rio Hondo Police Academy.

Toby has worked a variety of assignments including patrol, community policing, detective in Glendale's Vice/Narcotics Unit, task force officer with LA IMPACT, task force officer with DEA LA HIDTA, and as a supervisor with the US Marshals Fugitive Apprehension Unit. Toby also served on the SWAT team for 19 years as an operator, sniper, team leader, and commander.

Toby has a Bachelors of Science degree in Criminal Justice Management, is a graduate of the Sherman Block Supervisory Leadership Institute, and a graduate of the California Association of Tactical Officers Strategic Leadership Program. Toby is a board member with the California Association of Tactical Officers, he facilitates a leadership class, and is a POST approved instructor. He is the recipient of multiple marksmanship awards, SWAT competition awards, the Medal of Heroism, and the California Narcotic Officers Association Region 3 Narcotic Officer of the Year.

In his spare time, Toby enjoys spending time with his family, various activities at his church, rooting for the Los Angeles Dodgers, working out, and camping.

COMMAND STAFF

Captain Rafael Quintero

Field Services Division

Captain Rafael Quintero was born and raised in the San Fernando Valley. Rafael attended North Hollywood High School, received a Bachelor of Arts (Legal Studies) from the University of California Berkeley, and later received his Master of Public Administration from Syracuse University - Maxwell School.

After graduating from UC Berkeley, he was hired as a San Jose Police Officer in 1999. In 2001, Rafael lateralled to the Glendale Police Department, where he worked a variety of assignments. As an officer, he worked assignments in Patrol, Gang Investigations, and SWAT.

In 2012, he was promoted to the rank of Police Sergeant and supervised patrol teams and the Traffic Bureau. In 2017, Rafael was promoted to the rank of Police Lieutenant, where he served as a Traffic Bureau Commander and later as a Patrol Watch Commander. In 2022 Rafael was responsible for overseeing the Professional Standards Bureau responsible for hiring, recruiting, and internal affairs.

Rafael has been the recipient of several distinguished service awards. Rafael is a proud member of the Glendale Sunrise Rotary Club and a Glendale Youth Alliance board member. Rafael is also a devoted husband, with two daughters, ages 13 and 18. Rafael enjoys travelling as much as possible with his family experiencing different environments and cultures.

Commander Sheryl Davis-Moore

Administrative Services Division

Commander Sheryl Davis-Moore was born in Burbank, California, and raised in Glendale.

In 2007, Sheryl began her career at the Glendale Police Department as a police communications operator. In 2010, she was promoted to Communications Shift Supervisor. In 2014, Sheryl was promoted to the position of communications and technology administrator. As the bureau manager, she was responsible for the oversight and operation of the communications and technology bureaus. As the Public Safety Answering Point (PSAPS) manager, Sheryl was actively involved with the Los Angeles County area PSAPS. She worked on numerous 9-1-1 and technology related improvements for our department, including next-gen Regional Integrated Next Generation 9-1-1, Emergency Services IP network, text to 9-1-1 and countless software and hardware upgrades.

In 2017, Sheryl was appointed as Glendale's representative for the Interagency Communications Interoperability (ICI) system Governance Board. Shortly after her appointment, Sheryl was elected and currently holds the position of vice chair on the ICI System governance board. She is also Glendale's representative and the chair of the ICI System operations committee. Most recently, Sheryl serves on the California Governor's Office of Emergency Services NG9-1-1 task force as a Los Angeles County Agency representative.

MISSION, VISION, AND VALUES

Mission Statement

The Glendale Police Department is committed to providing the highest level of public safety services through proactive policing, professionalism, and community partnerships.

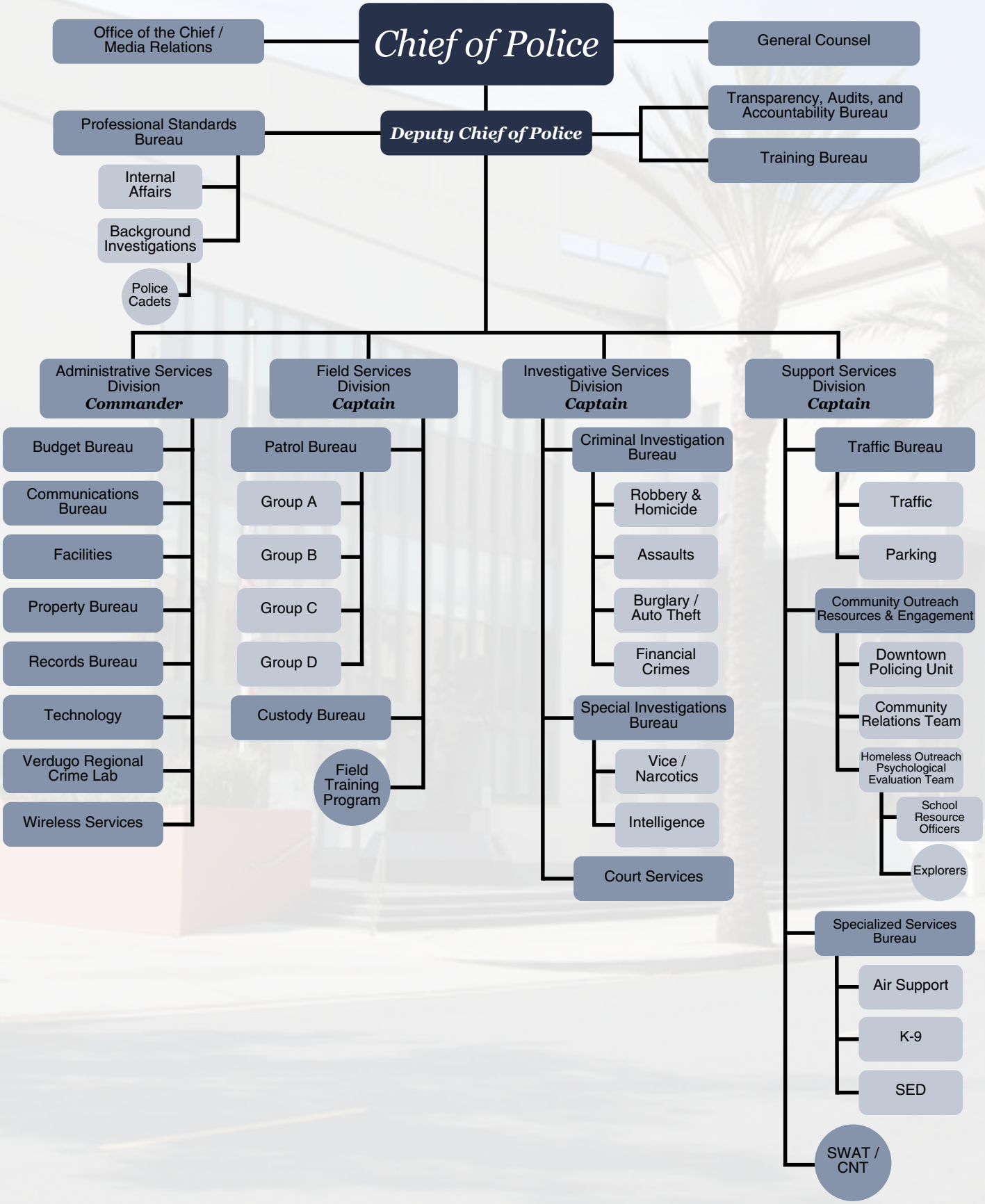
Department Vision

To be a world-class organization, focused on providing the highest quality of professional policing services to our community, while striving to be at the forefront of law enforcement.

Organizational Values

- Employee Wellness and Development
- Professionalism
- Proactive Policing
- Community Partnerships
- Innovation

ORGANIZATIONAL CHART



GLENDALE POLICE DEPARTMENT PERSONNEL DATA AND DEMOGRAPHICS

SWORN	Officer	Sergeant	Lieutenant	Captain	Deputy Chief	Chief	Total
Male	151	33	12	3	1	1	**201**
Female	22	3	0	0	0	0	**25**
TOTAL	**173**	**36**	**12**	**3**	**1**	**1**	**229**

NON-SWORN	Part-Time	Staff	Supervisor	Manager	Commander	Total
Male	7	25	4	2	0	**38**
Female	13	53	7	3	1	**77**
TOTAL	**20**	**78**	**11**	**5**	**1**	**115**

GLENDALE POLICE DEPARTMENT PERSONNEL

	Armenian / Middle Eastern	Asian / Pacific Islander	Black	Hispanic	White	Total %
Male	35	19	7	75	103	**70.09%**
Female	20	10	3	39	30	**29.91%**
TOTAL %	**16.13%**	**8.50%**	**2.93%**	**33.43%**	**39.00%**	**100.00%**

2023-2024 BUDGETED PERSONNEL

SWORN	Officer	Sergeant	Lieutenant	Captain	Deputy Chief	Chief	Total
Number of Positions	195	36	12	3	1	1	**248**

NON-SWORN	Part-Time	Staff	Supervisor	Manager	Commander	Total
Number of Positions	40	90	11	6	1	**148**

NEW IN 2023 AND COMING IN 2024

In 2023, the Glendale Police Department...

- Took an innovative step by launching the Transparency, Audits, and Accountability Bureau, which is dedicated to transparency and accountability.
- Prioritized the public's safety by reallocating resources to the Traffic Bureau to ensure traffic safety.
- Hired a Licensed Clinical Social Worker with the Department of Mental Health to partner with Glendale HOPE Team Officers in responding to calls involving mental health-related issues.
- Implemented the eBike program to increase visibility and allow for a faster response in Montrose, Kenneth Village, and the downtown business district.
- Collaborated with public safety partners at the Glendale Fire Department by utilizing joint training in preparation for an active shooter emergency and other critical events.
- Engaged with the community and reached new heights through numerous public events and an increased social media presence.

In 2024, the Glendale Police Department...

- Will continue the commitment to providing the highest level of public safety services through proactive policing, professionalism, and community partnerships.
- Will use active recruitment and retention incentives to build on diverse hirings and promotions to tackle ongoing staffing challenges.
- Will leverage technology to bolster our ability to fight crime, including additional license plate readers, an expanded drone program, and the establishment of a new Real Time Intelligence Center.

PATROL BUREAU

Lt. Danny Fernandez

Lt. Mark Hess

Lt. Pete Robinson

Lt. Christopher Spencer

The Patrol Bureau is the cornerstone of law enforcement efforts, serving as the visible and accessible face of public safety in the community 24/7. In 2023, patrol officers continued to exemplify dedication and professionalism, embodying the commitment to being highly visible, proactive, and serving and protecting the City of Glendale community. This Bureau is also responsible for overseeing the field training officer program and the training of new officers.

116,227
Responses to 911 Calls

5,322
Arrests Made

114
Guns Taken Off The Streets

Emergency Response Times

05:13
Call to Scene

02:58
Dispatch to Scene

Non-Emergency Response Times

11:34
Call to Scene

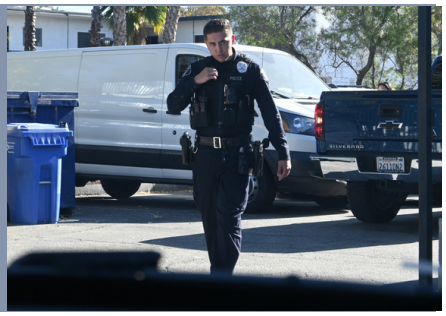
04:19
Dispatch to Scene

Routine Patrols

Conducting regular patrols across the city to maintain a visible law enforcement presence, deter crime, and provide a sense of security to residents and businesses.

Emergency Response

Serving as first responders to emergency calls, including crimes in progress, traffic accidents, and public safety threats, ensuring swift and decisive action to protect life and property.



Law Enforcement

Enforcing local, state, and federal laws, including traffic regulations, and responding to various calls for service, ranging from minor disturbances to serious criminal incidents.

Community Interaction

Engaging with the community through various outreach efforts, fostering trust and building relationships with citizens, local businesses, and community groups.

Incident Reporting and Investigation

Documenting incidents and conducting preliminary investigations, gathering evidence, and preparing reports that are essential for further investigative and legal processes.

NARCAN ADMINISTERED

195 *Dual Response from GPD and GFD for Overdose*

43 *Suspicion of Opioid Overdose*

12 *GPD Administered NARCAN*

INVESTIGATIVE SERVICES DIVISION

Lt. Sean Riley

Lt. Josh Wofford

The Investigative Services (ISD) is comprised of the Vice/Narcotics Unit, the Pacific Southwest Regional Fugitive Task Force, Court Services, the Financial Crimes Unit, the Burglary/Auto Theft Unit, the Assaults Unit, and the Robbery-Homicide Unit. This Bureau is also responsible for all criminal investigations, from initial follow-up, case filing, and eventual criminal court proceedings.

908
cases

ROBBERY-HOMICIDE UNIT

The Robbery-Homicide Unit (RHD) is a specialized division that focuses on investigating and solving serious crimes, particularly cases involving robberies, homicides, serious assaults causing great bodily injury, and criminal threats.

2,179
cases

ASSAULTS UNIT

The Assaults Units work closely with victims of violent crimes such as domestic violence, child abuse, and sex crimes. Detectives in this unit are also a part of the Internet Crimes Against Children (ICAC) Task Force, which mainly investigates internet crimes and child pornography.

4,547
cases

BURGLARY/AUTO THEFT UNIT

The Burglary/Auto Theft Unit specializes in investigating and addressing burglary-related crimes, including commercial/residential burglaries, grand thefts, automobile thefts, vandalism, and arsons.

1,251
cases

FINANCIAL CRIMES UNIT

The Financial Crimes Unit focuses on investigating identity theft, fraud, real estate crimes, complex financial investigations, education/prevention, and regularly collaborates with law enforcement agencies and financial institutions.

FUGITIVE TASK FORCE UNIT

379 *fugitives apprehended*

The Pacific Southwest Regional Fugitive Task Force is a multi-agency task force with the U.S. Marshal Service whose primary task is to locate, apprehend, and transport wanted criminals and fugitives. Task Force officers are responsible for high-risk apprehensions, arrest warrant execution, and extradition. In 2023, Task Force officers seized 60 guns.

COURT SERVICES UNIT

1,844 *cases*

The Court Services Unit is comprised of professional staff specially trained in various functions related to the court systems. Personnel in this unit file criminal cases with the District Attorney's Office and assist detectives with completing discovery requests for the court process.

VICE/NARCOTICS UNIT

651 *cases*

The Vice/Narcotics Unit's primary goal is to disrupt and dismantle drug trafficking organizations, reduce drug-related crime, and improve public safety. These units play a crucial role in combating the illegal drug trade and addressing the social and health consequences associated with drug abuse and addiction.

NARCOTICS SEIZURED *(Estimated)*

43 POUNDS	**13 POUNDS**	**125 POUNDS**	**94 POUNDS**
Cocaine	*Heroin*	*Methamphetamine*	*Marijuana*
88,200 PILLS	**3 POUNDS**	**$568,857.00**	**8**
Fentanyl	*Fentanyl Powder*	*Money Seized*	*Guns Seized*

ORGANIZED CRIME TASK FORCE

The multi-agency FBI Organized Crime Task Force is responsible for disrupting and dismantling organized crime. Investigators work with the U.S. Attorney's office to federally prosecute cases throughout southern California. In addition, local violent crime cases are prosecuted federally when state prosecution is not feasible. In 2023, numerous state cases resulted in federal indictments.

over

11,000

Investigations Conducted

TRAFFIC BUREAU

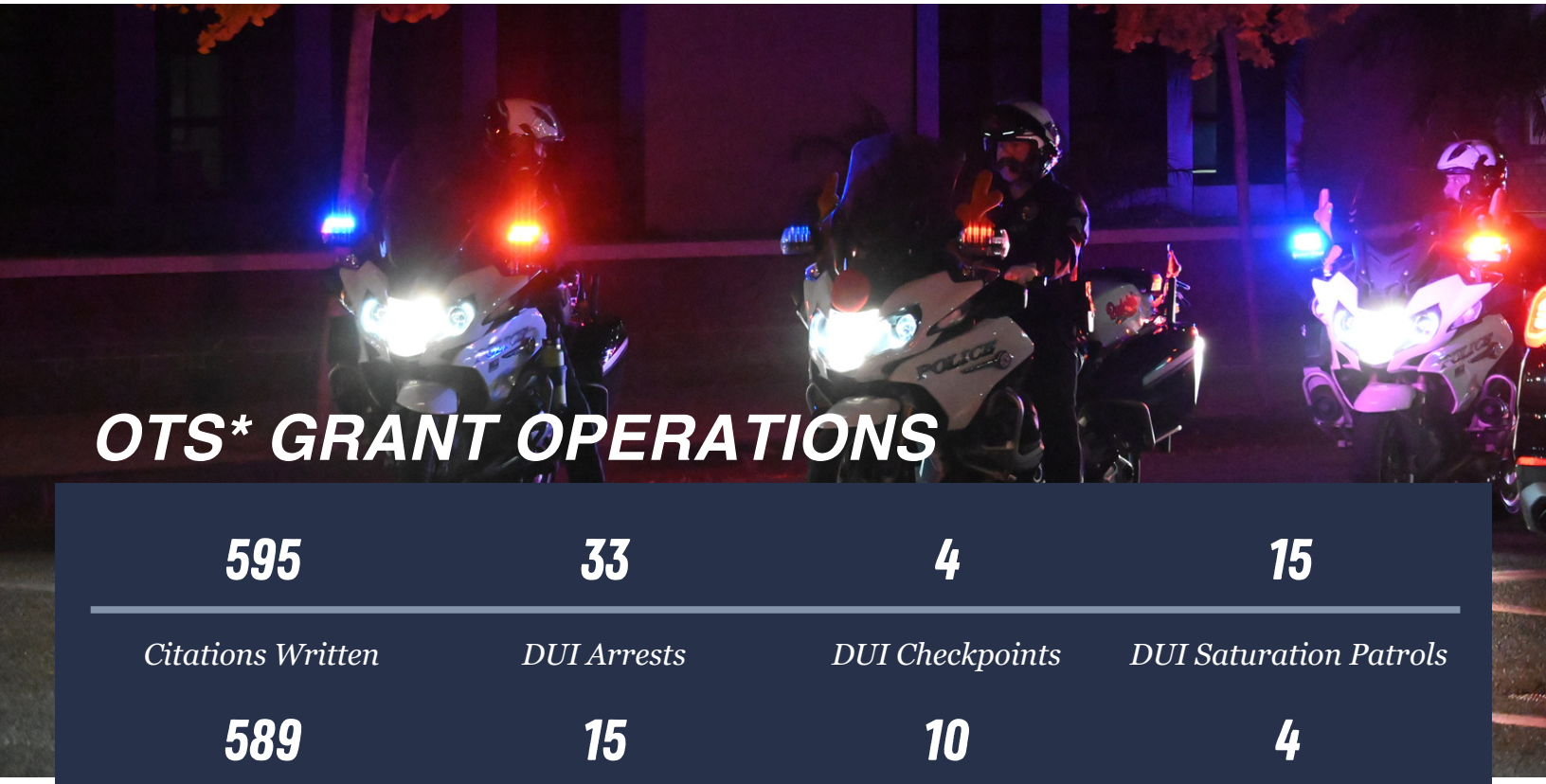
Lt. Tigran Topadzhikyan

The Traffic Bureau is responsible for traffic enforcement and education, investigation of traffic collisions and traffic-related offenses, and community outreach with a combination of officers on motorcycles, patrol vehicles, and police services officers. Additionally, this Bureau handles specialized DUI enforcement, parking enforcement, front desk operations, safety education, special event permitting and planning, Office of Traffic Safety (OTS) grant management and operations, vehicle impound releases, and tow operator contract management.

20,244
Citations Written

3,095
Traffic Collisions Investigated

355
DUI Arrests



OTS* GRANT OPERATIONS

595	**33**	**4**	**15**
Citations Written	*DUI Arrests*	*DUI Checkpoints*	*DUI Saturation Patrols*
589	**15**	**10**	**4**
Speed Citations Issued	*Primary Collision Factor / Speed Enforcement*	*Community Education Campaigns*	*Start Smart Teen Driving Safety Courses*

**The Glendale Police Department was awarded a $314,000 grant from the California Office of Traffic Safety (OTS). The grant will support ongoing enforcement and education programs to help reduce the number of serious injuries and deaths on our roads.*

DUI CHECKPOINTS & SATURATIONS

2,607
Total Drivers Contacted at Checkpoints

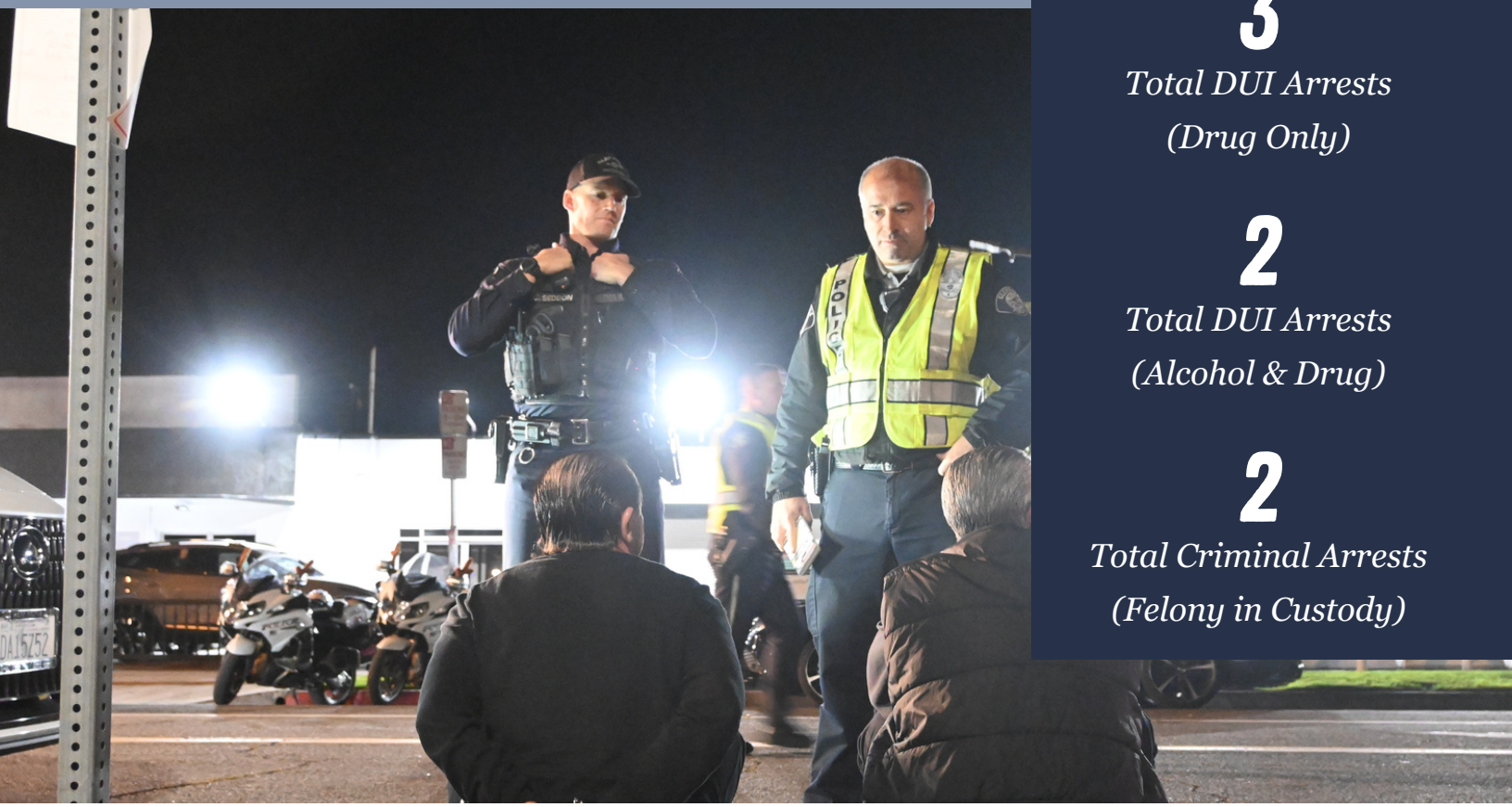
134
Total Field Sobriety Tests Administered

28
Total DUI Arrests (Alcohol Only)

3
Total DUI Arrests (Drug Only)

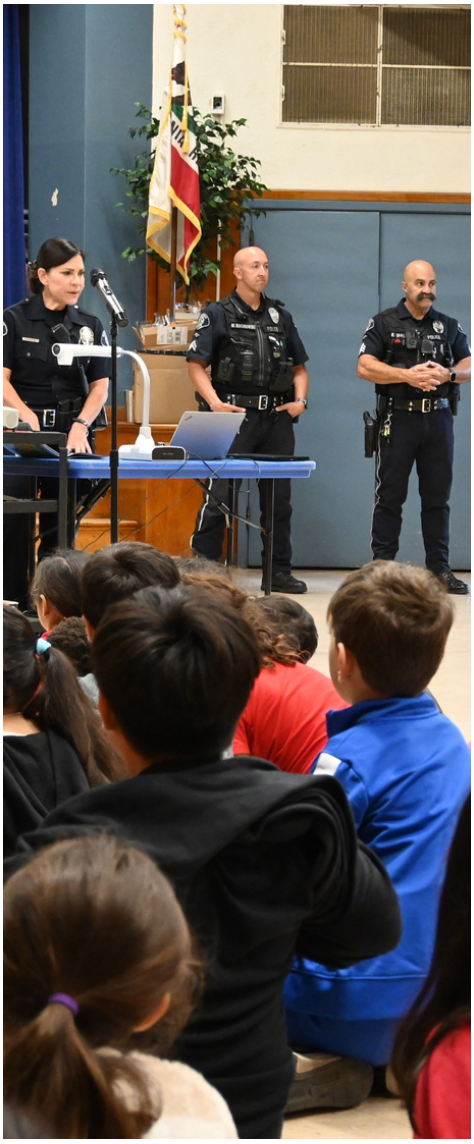
2
Total DUI Arrests (Alcohol & Drug)

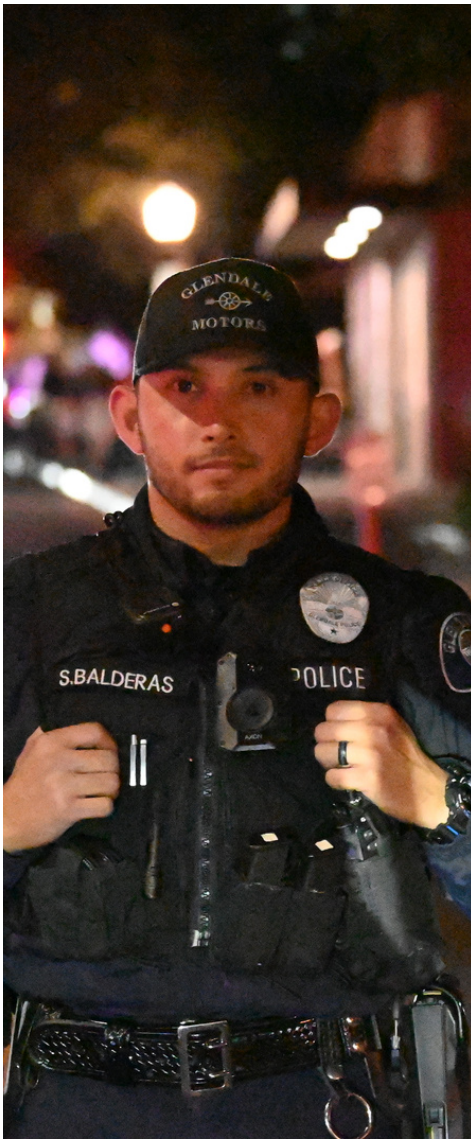
2
Total Criminal Arrests (Felony in Custody)



TRAFFIC SAFETY COMMUNITY ENGAGEMENT

- Montrose Christmas Parade
- Glendale Cruise Night
- Oktoberfest
- National Night Out
- Vardavar Water Festival
- Cars for Cops & Kids Car Show
- National Walk To School Day
- Santa's Jingle Bell Ride
- Shop With A Cop
- Touch-A-Truck
- Breast Cancer Awareness Month
- Delivering Gifts to College View School
- Reading to GUSD Students
- DRE School Presentations For Fentanyl Recognition
- Citizens Academy
- Traffic Education School Presentations
- CHP Start Smart Presentations

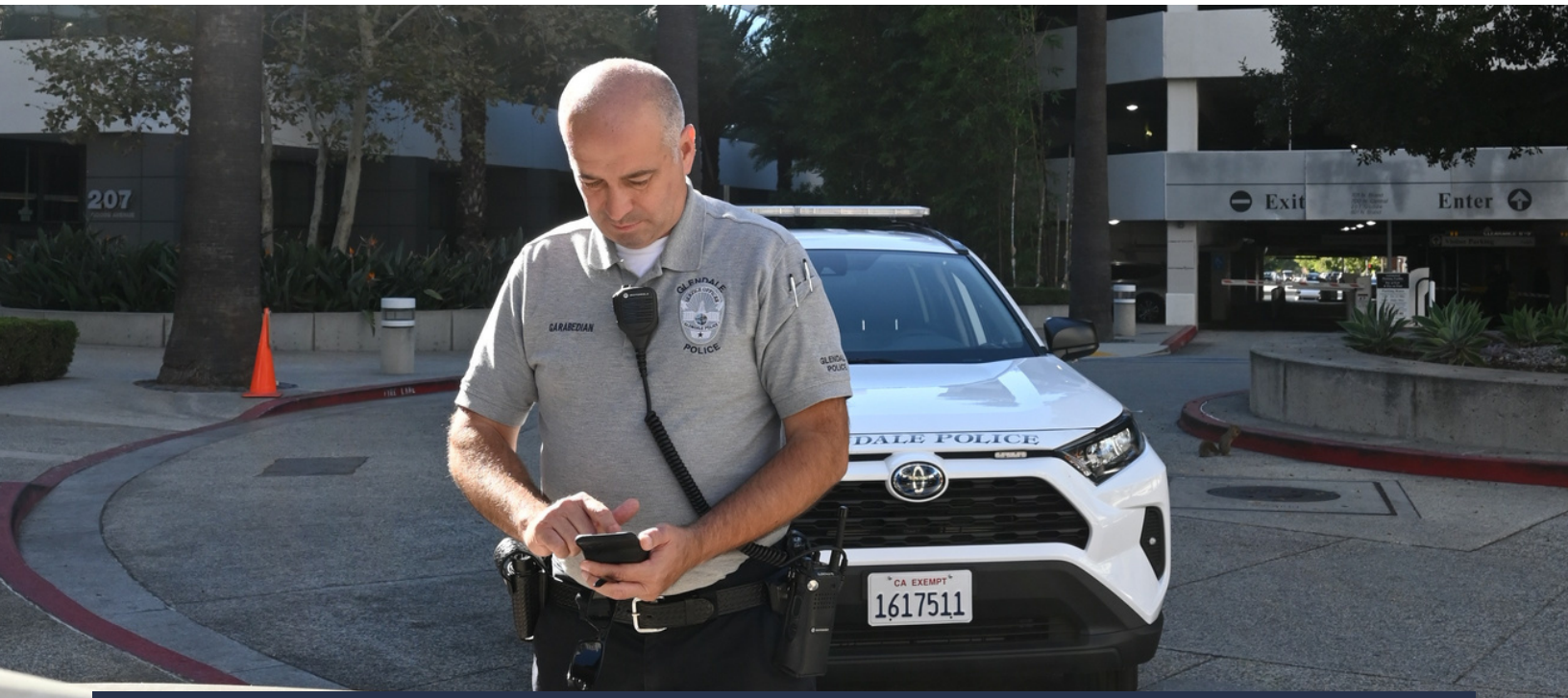




PARKING ENFORCEMENT

Parking Enforcement's Police Services Officers' responsibilities include but are not limited to report writing, school traffic enforcement, marking time zones when received as a complaint, conducting oversized vehicle enforcement, traffic control, responding to calls for service, enforcing the abandoned vehicle municipal code, approving and enforcing temporary no parking signs, towing vehicles for Scofflaw (5 or more unpaid parking violations), and front desk duties.

The City of Glendale's contracted parking enforcement agency, SP Plus, assists Parking Enforcement Police Service Officers with street sweeping enforcement, time zone/permit enforcement, and issuing citations for expired meters citywide.



3,691	**117,420**	**2,393**	**1,980**
Parking Citations Issued	*SP Plus Parking Citations Issued*	*Abandoned Vehicle Requests*	*Temporary No Parking Signs Checked*
517	**252**	**518**	**92**
Vehicles Towed	*Reports Written*	*Impound Releases*	*Impound Hearings*

COMMUNITY OUTREACH RESOURCES AND ENGAGEMENT BUREAU

Lt. Steve Corrigan

The Community Outreach Resources and Engagement (CORE) Bureau is comprised of the Downtown Policing Unit (DPU), Community Relations Team (CRT), and Homeless Outreach and Psychological Evaluation Team (HOPE). This Bureau strives to serve as a premier community-oriented policing and problem-solving unit by developing meaningful and sustainable relationships throughout our community. This Bureau provides support through community engagement, school resource officers, mental health and homeless outreach services, and directed retail enforcement in the downtown Glendale Business District.

DOWNTOWN POLICING UNIT

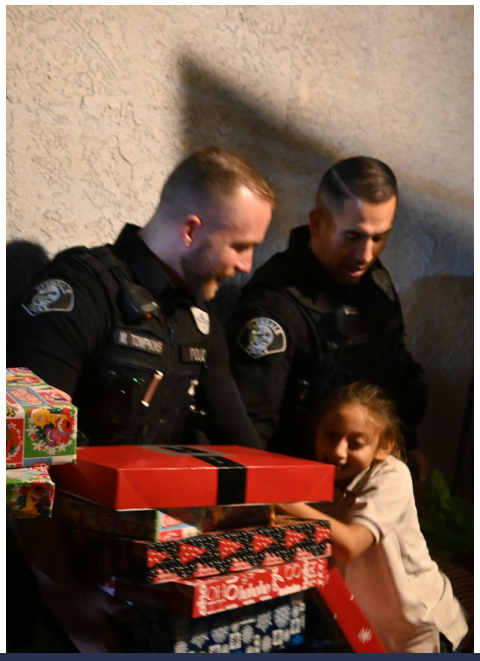
The Downtown Policing Unit collaborates with Glendale's downtown business district, including the Americana at Brand and Glendale Galleria, on crime prevention, public safety, and building positive community relationships.

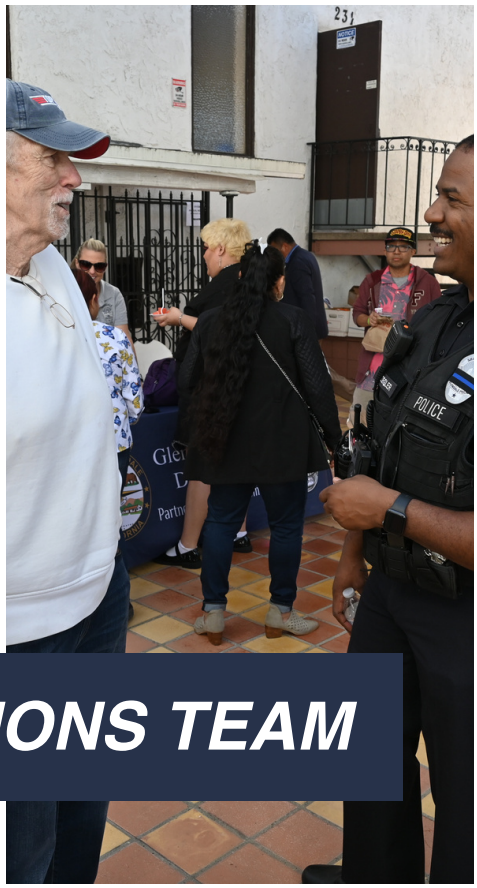
In August 2023, electronic bikes (e-bikes) were introduced for Downtown Policing Unit officers to use in their daily patrol routines. These bikes offer environmental friendliness, cost savings, improved mobility, and enhanced community engagement.

over
2,500
Calls for Service

over
1,000
Reports Taken

over
540
Retail Theft Arrests





COMMUNITY RELATIONS TEAM

The Community Relations Team focuses on community engagement to enhance city safety and quality of life. Community Relations Team officers actively build relationships with organizations, neighborhood watch groups, businesses, and citizens to address local challenges collaboratively.

The Community Relations Team participated in City events, including, but not limited to:

- National Night Out
- Touch-A-Truck
- Faith and Blue
- Fall Community Academy
- Gun Buyback
- Street Vendor Enforcement Operations
- Start Smart Teen Driving Safety Course
- Neighborhood Watch Meetings
- Code Enforcement
- Crime Prevention Meetings
- Ascencia Christmas Donations

HOMELESS OUTREACH AND PSYCHOLOGICAL EVALUATION TEAM (HOPE)

The HOPE Team has demonstrated remarkable success in its mission to transition homeless individuals into permanent housing. The Glendale Police Department continues to utilize grant funding to provide essential services to the homeless community in Glendale during evening and weekend hours. In 2023, Police Officers with the HOPE Team worked over 740 grant-funded, off-duty hours serving the homeless population in Glendale.

29 *Newly Signed Up for Services*

47 *Already Receiving Services*

119 *Refused Services*

370 *Proactive Outreach to Offer Services*

30 *Encampments Cleaned Up*

MENTAL HEALTH LIAISON OFFICERS

38 *Referrals Made To Persons With Mental Health Issues*

328 *Mental Health Cases Followed Up and Closed*

148 *Adult Psychiatric Holds Placed*

24 *Minor Psychiatric Holds Placed*

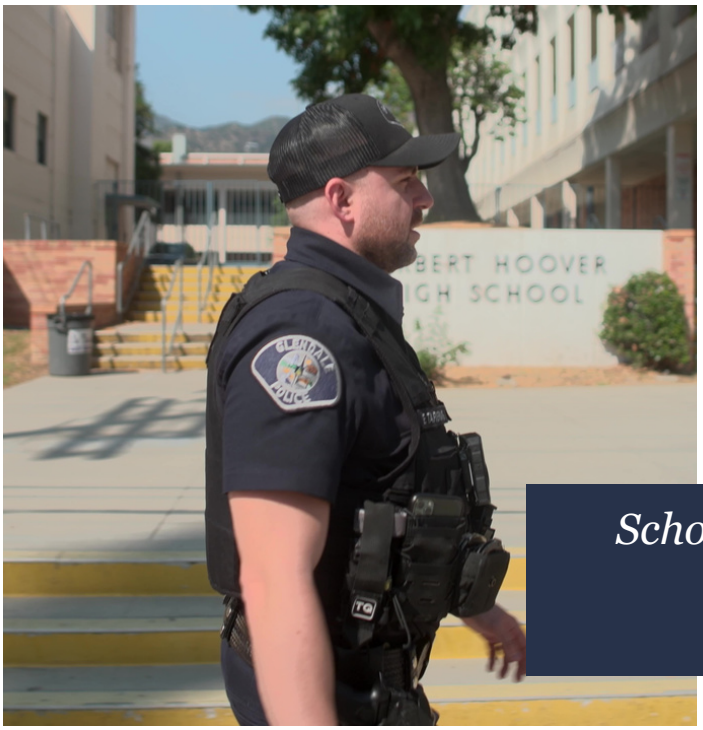
MENTAL HEALTH TRAINING HOURS

Glendale Police Department Officers participated in mental health training hours to assist in improving their ability to handle sensitive situations involving mental health with compassion and effectiveness, ultimately promoting safer outcomes for both Officers and individuals in crisis.

SUBSTANCE ABUSE & WELLNESS RESOURCE PROGRAM

The Glendale Police Department was awarded a $1 million grant for creating an innovative mental health and drug intervention program. A portion of this funding has already been utilized to hire a Clinical Program Director for a Substance Abuse and Wellness Resource Program, proactively engaging with those experiencing addiction and linking them with vital resources.

SCHOOL RESOURCE OFFICERS



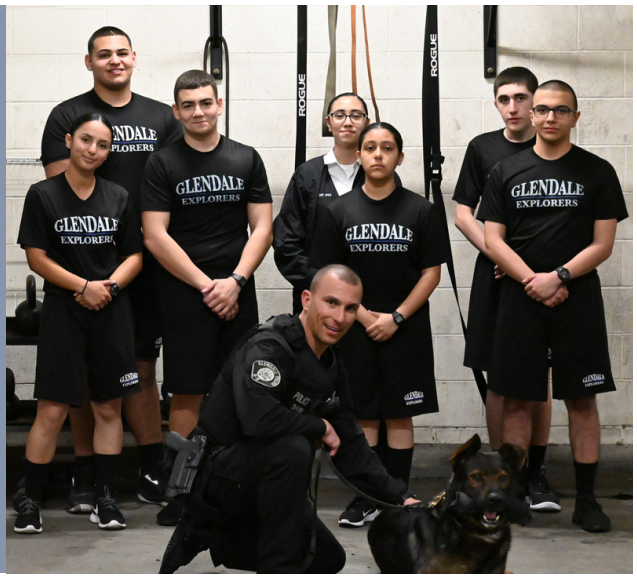
The Glendale Police Department has assigned 2 School Resource Officers to work closely with the Glendale Unified School District, which serves 34 schools. The School Resource Officers also run the Explorer program, Students Training as Role Models (STAR) Program, Teens and Police Partnership (TAPP) Program, and School Attendance Review Board.

School Resource Officers Responded to

711 *Calls for Service*

EXPLORER PROGRAM

The Explorer Program is for students 15-21 years old who have an interest in law enforcement. Explorers attend weekly meetings where they learn basic law enforcement practices and principles, complete an Explorer Academy, and participate in community events. In 2023, meeting topics for Explorers included financial crimes, traffic stop procedures, drug and human trafficking dangers, K-9 contraband searches, domestic violence, and youth social media issues.



TEEN ACADEMY

The Teen Academy is a 5-week summer program designed for 16-18 year olds. It offers an engaging and interactive way for teens to learn about police work by interacting with various police units such as the Detective Bureau, Traffic Bureau, SWAT, crisis negotiations, forensics, and the K-9 program. They also participate in practical demonstrations and have simulator experiences. This program aims to enhance understanding of police operations while fostering communication between youth and the Glendale Police Department.

SPECIALIZED SERVICES BUREAU

Lt. Manny Fernandez

The Specialized Services Bureau is comprised of the Special Enforcement Detail (SED), K-9 Detail, and Air Support Unit. This Bureau is responsible for proactive enforcement while also applying its unique skillsets in apprehending criminal elements, safeguarding the citizens of Glendale, and building relationships in our community.

SPECIAL ENFORCEMENT DETAIL

The Special Enforcement Detail (SED) is dedicated to proactive street enforcement, ensuring parole and probation compliance, and tackling special problems within our community. SED stands ready to assist investigative units by conducting surveillance, executing search/arrest warrants, and aiding investigations. As the proactive arm of the department, SED strives to ensure high productivity in safeguarding our streets and addressing critical law enforcement challenges.

905
Arrests

842
Reports Generated

375
Narcotic Related Arrests

50
Probation/Parole Compliance Checks

35
Days of Burglary Suppression During Holiday Season

21
Illegally Possessed Guns Seized

K-9 DETAIL

Jeff *Coda* *Dante* *Petey*

The Canine (K-9) Program was established to augment police services to the community. Highly skilled and trained teams of handlers and canines have evolved from the program and are used to supplement police operations to de-escalate critical incidents, locate individuals and contraband, and apprehend violent criminal offenders. The K-9 Program also plays an integral role in the community by attending special events to better connect the police department with the people we serve.

105 *Total Deployments*

34 *Suspect Searches*

58 *Arrests (K-9 On Scene)*

20 *Gun Related Searches*

22 *Narcotics Related Searches*

29 *Self-Surrenders (De-escalation)*

25 *Community Events Attended*

600 *Training Hours*

AIR SUPPORT UNIT

45
Calls for Robbery Flights

2,393
Calls for Burglary Flights

125
Calls for Theft Flights

605
Total Flight Hours

3,426
Infrastructure Security Checks

15
Surveillance Flight Hours

22
Pursuit / GTA Finds

80%
First on Scene

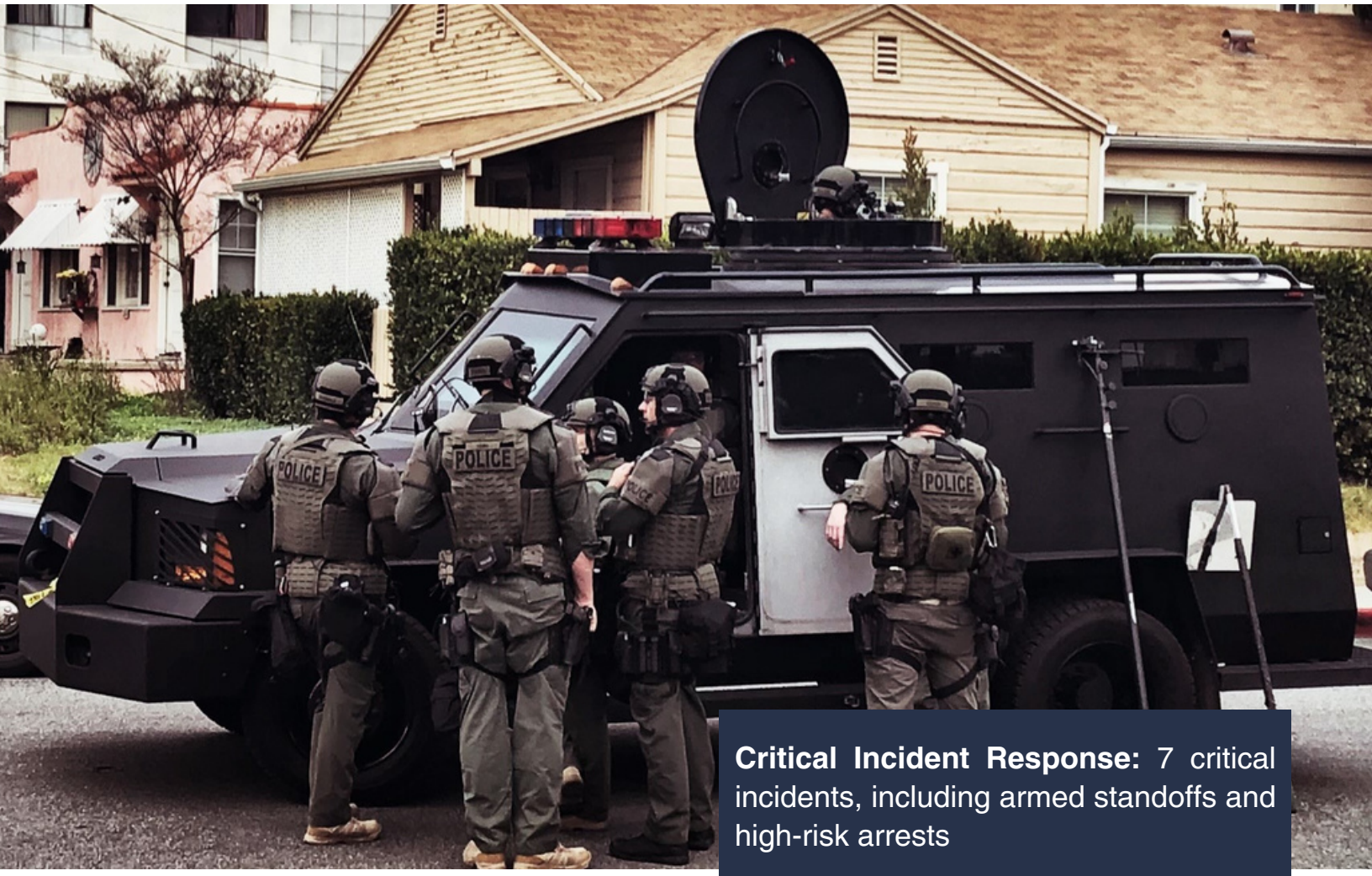
4
Lost / Injured Hikers Rescued

52
Drone Flights

23
Arrest Involvements Per Month

Since 2007, the cities of Glendale and Burbank have collaborated to provide airborne law enforcement services in support of other operational elements of the Glendale and Burbank Police Departments. Although the primary mission of the Joint Air Support Unit (JASU) is to provide an observation platform in support of patrol operations, the unit's flexibility permits support of specialized police investigative functions, police tactical operations, fire department operations, and emergency, security, and/or logistical support to other city divisions. The JASU operation maintains a team mindset in utilizing air assets to serve the city wherever possible.

SPECIAL WEAPONS AND TACTICS (SWAT)



The Glendale Police Department's SWAT (Special Weapons and Tactics) Team is a Tier 1 SWAT Team. The SWAT Team exhibits a commitment to excellence and professionalism in safeguarding victims and citizens during high-risk situations that may surpass the capabilities of patrol or investigative units. Additionally, the SWAT Team underwent substantial equipment upgrades, including advanced ballistic protection and communication devices, thereby enhancing their operational effectiveness.

Critical Incident Response: 7 critical incidents, including armed standoffs and high-risk arrests

SWAT Training: Over 200 hours of training and skill development, covering areas like marksmanship, critical incident management, and collaboration with external agencies on high-risk situations

Community Engagement: 15 outreach activities, including school visits, public demonstrations, and neighborhood meetings, aiming to foster trust and collaboration

CRISIS NEGOTIATION TEAM (CNT)

The Glendale Crisis Negotiation Team (CNT) is comprised of 1 Commander, 3 Sergeants, 12 negotiators, and 1 mental health professional. CNT responds to all SWAT operations to provide support by establishing communication, intelligence gathering, and defusing intense situations to accomplish optimal intervention strategies.

Critical Incident Response: 7 Critical Incidents along with SWAT and 1 additional CNT Callout to assist a neighboring agency with an individual threatening to jump

CNT Training: Over 100 hours, including attending annual CAHN, NTOA, and CATO conferences, and conducting joint training with Pasadena and Burbank Police Departments

Community Engagement: Outreach activities, including Citizens Academy, Touch-A-Truck, and National Night Out

CUSTODY BUREAU

Juan Lopez
Jail Administrator

The Custody Bureau operates the Glendale Police Department Custody Facility. The Glendale Police Department Custody Facility is a state-of-the-art, fully-automated, certified Type I jail facility and the third busiest municipal jail in the county of Los Angeles. The jail is 32,000 square feet and houses 48 cells and 96 beds.

3,106
Total Bookings

3,038
Adults Booked

68
Juveniles Booked

COMMUNICATIONS BUREAU

Mary Gonzalez
Police Communications Administrator

The Communications Bureau is the Public Safety Answering Point (PSAP) for the City of Glendale. This Bureau is the vital link between public safety and citizens needing assistance. Police Communications operators and supervisors answer emergency and non-emergency calls on a 24-hour basis and provide services and resources to assist those in need. This Bureau uses a Computer Aided Dispatch (CAD) system and over ten databases to improve emergency response and enhance overall efficiency.

99.48%
all calls were answered within 10 seconds

99.67%
*911 calls were answered within 10 seconds**

204,134
Total Calls Handled

**Cal OES requires 911 calls to be answered within 15 seconds 90% of the time.*

over

206 *Total Text Sessions*

over

1,058,527 *Radio Transmissions Handled by Dispatch*

RECORDS BUREAU

Gil Sandoval
Police Records Administrator

The Records Bureau maintains all crime and incident reports, providing various services to the public, other governmental agencies, and police personnel on a 24-hour basis. This Bureau is responsible for properly releasing police reports and local criminal history information within Federal, State, and local laws, policies, and procedures. It is also responsible for the timely and accurate data entry of information from these reports into Federal, State, and local computer information databases.

16,689 *Original Reports*

21,207 *Citations Processed*

5,000 *Supplemental Reports*

106,296 *Documents Scanned*

PROFESSIONAL STANDARDS BUREAU

Lt. Jason Ross

The Professional Standards Bureau is comprised of Hiring/Recruitment and the Internal Affairs Unit and maintains all personnel records for all department employees. This Bureau also conducts background investigations and facilitates testing and hiring for all positions within the Police Department. This Bureau coordinates department-related functions, such as retirement events and swearing-in ceremonies for new officers and promotions. This Bureau is also tasked with recruitment for all positions for the Police Department, including recruiting a diverse workforce that reflects the communities we serve.

In 2023, The Professional Standards Bureau...

- Debuted a Recruitment Video
- Held Dispatch Information Night
- Implemented Lateral Police Officer and Lateral Police Communications Operator Bonus

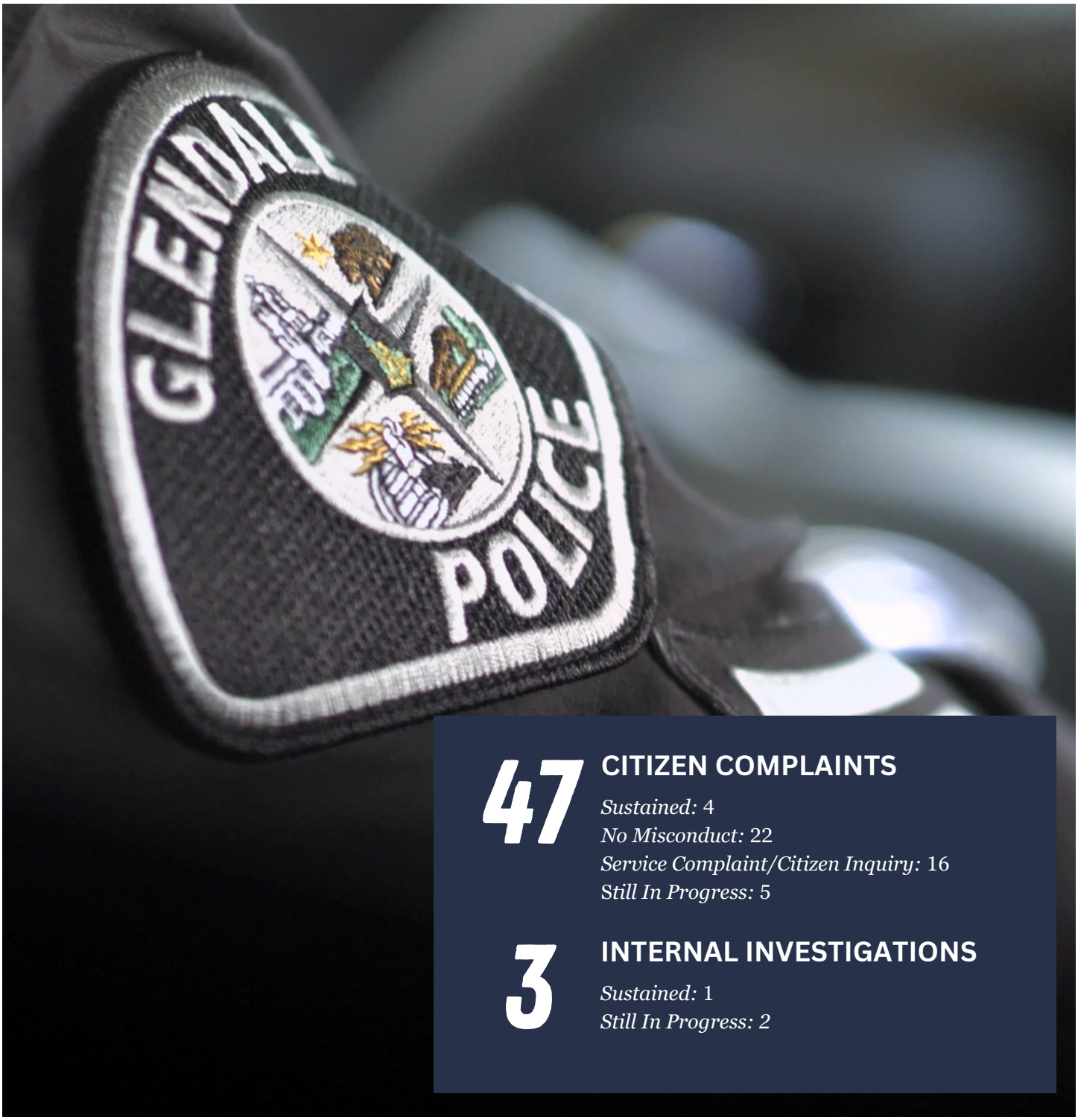
1,939
Applications Received

204
Backgrounds Conducted

24
Applicants Hired

INTERNAL AFFAIRS UNIT

The Internal Affairs Unit is responsible for investigating internal and external allegations of misconduct against department employees, addressing complaints from the public, retaining personnel records, and being the custodian of record for the Police Department.



47 **CITIZEN COMPLAINTS**

Sustained: 4
No Misconduct: 22
Service Complaint/Citizen Inquiry: 16
Still In Progress: 5

3 **INTERNAL INVESTIGATIONS**

Sustained: 1
Still In Progress: 2

TRANSPARENCY, AUDITS, AND ACCOUNTABILITY BUREAU

Lt. Alex Krikorian

The Transparency, Audits, and Accountability Bureau was established in 2023 to ensure transparency, accountability, and compliance within the Glendale Police Department. This Bureau performs regular public reporting and internal audits and ensures compliance with Federal and State legislative mandates like the Racial Identity Profiling Act (RIPA) and Assembly Bill 481.

ASSEMBLY BILL 481

Assembly Bill (AB) 481 increases transparency and accountability for the funding, acquisition, and use of specialized equipment, which is already commonly used police equipment. The Glendale Police Department's Specialized Use Equipment Policy and Annual Specialized Use Equipment Report are available for public viewing, and an annual community engagement meeting is held to allow for questions and discussion.

RACIAL IDENTIFICATION AND PROFILING ACT (RIPA)

In accordance with California Assembly Bill 953, the Glendale Police Department began collecting data regarding subject detentions. Among other things, the data collected includes the perceived race or ethnicity, gender, and approximate age of the person detained, the reason(s) for the detention, whether or not a search was conducted, and the result(s) of the detention. To learn more about RIPA and access the complete data portal, visit https://openjustice.doj.ca.gov/.

CARRY CONCEALED WEAPON (CCW) LICENSE

The Chief of Police is given the statutory discretion to issue a license to carry a firearm to residents within the community (Penal Code § 26150; Penal Code § 26155). The Glendale Police Department fairly and impartially considers all applications to carry firearms under applicable law and policy.

43

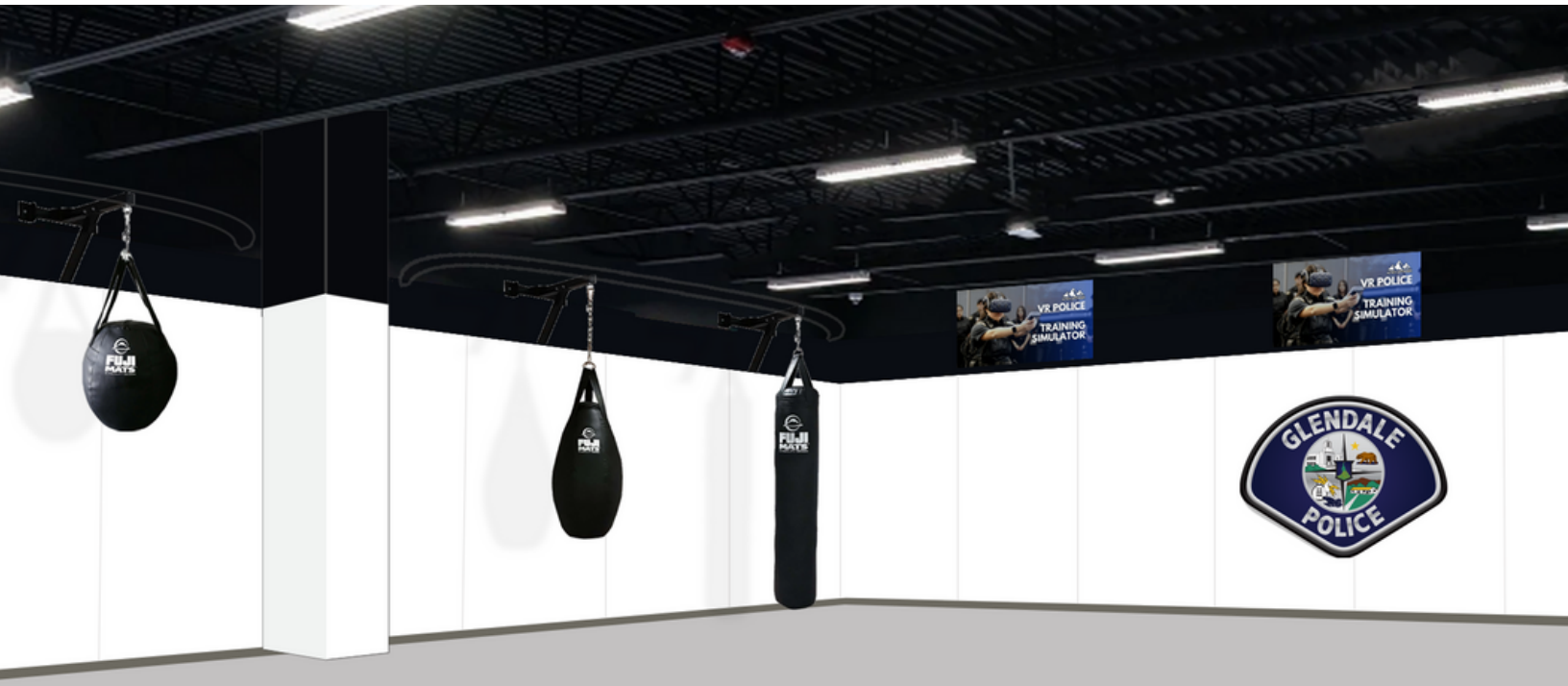
Licenses Issued

TRAINING BUREAU

Lt. Danny Carver

The Training Bureau oversees and facilitates all Department training ranging from local, state, and federal requirements and encompasses numerous subject matters including, but not limited to, De-Escalation, OSHA requirements, First-Aid/CPR, Firearms Qualification, Use of Force, Emergency Vehicle Operations, Tactics, Arrest and Control Techniques, and Legal Updates. The Glendale Police Department relies on approximately 65 officers who are POST-certified instructors, making our department one of very few that is completely self-sustainable. In addition to facilitating state-mandated training, this Bureau regularly audits body-worn video and in-car video and reviews reports for every single use of force and vehicle pursuit. This Bureau also manages the Reserve Officer program, Police Chaplains, and Police Fleet Operations.

In October 2023, a large-scale active shooter training was conducted jointly with the Glendale Fire Department at Glendale Adventist Hospital. This allowed both departments to work on unified command and with each other in these very dynamic situations to provide the best possible outcome. Officers conducted a total of **1,070 hours** of department-wide active shooter training.



The Training Bureau broke ground on a new state-of-the-art training room within the station. This room will be a full-time defensive tactics mat room that will also double as a virtual reality training area where officers can practice de-escalation, tactics, movement, and simulated police functions under stress in a virtual world. The projected opening is early 2024.

The Training Bureau was responsible for 45 policies and related training, and were updated to remain in compliance with new laws, changing laws, or changes in best practices as suggested by legal or medical experts.

800	170	472	664	788
First Aid / CPR Training	*Domestic Violence Training*	*Defensive Tactical Training*	*Taser Update Training*	*Mobile Force Field Training*
752	**768**	**880**	**210**	**592**
Arrest Control Tactics Training	*Use of Force Training*	*Driving Training*	*Strategic Comm. Training*	*Firearms Training*

**Training is represented in department-wide hours*

USE OF FORCE

The Glendale Police Department is dedicated to conducting thorough reviews of every use-of-force incident, meticulously ensuring adherence to legal standards, policies, and training protocols. Each incident requires a timely and comprehensive evaluation at various levels to quickly identify and address concerns. Furthermore, a quarterly summary of use-of-force cases is presented to the Command Staff for comprehensive oversight.

The Glendale Police Department conducts a thorough, multi-tiered review of eight (8) categories of use-of-force incidents: strikes, injury/complaint of injury by suspect, takedowns, tools, Hobble application, blood draw, K9 apprehension, and compelled fingerprinting.

116,227
Calls for Service

139
Use of Force Incidents

- **5** *Strike/Punch*
- **5** *Injury*
- **103** *Takedown*
- **11** *Tools**
- **7** *Hobble Application*
- **2** *K9 Apprehension*
- **4** *Others***

0.12%
Calls for Service Resulting In Use of Force

**Tools:*
- *Two (2) incidents involved OC spray*
- *One (1) incident involved baton*
- *One (1) incident involved vehicle intervention (vehicle vs. vehicle)*
- *Seven (7) incidents involved Taser*

***Others:*
- *One (1) incident involved ground control*
- *One (1) incident involved standing control holds*
- *Two (2) incidents involved a warrant issued to draw blood for a DUI investigation*

over

7,160

Department Training Hours

VERDUGO REGIONAL CRIME LABORATORY

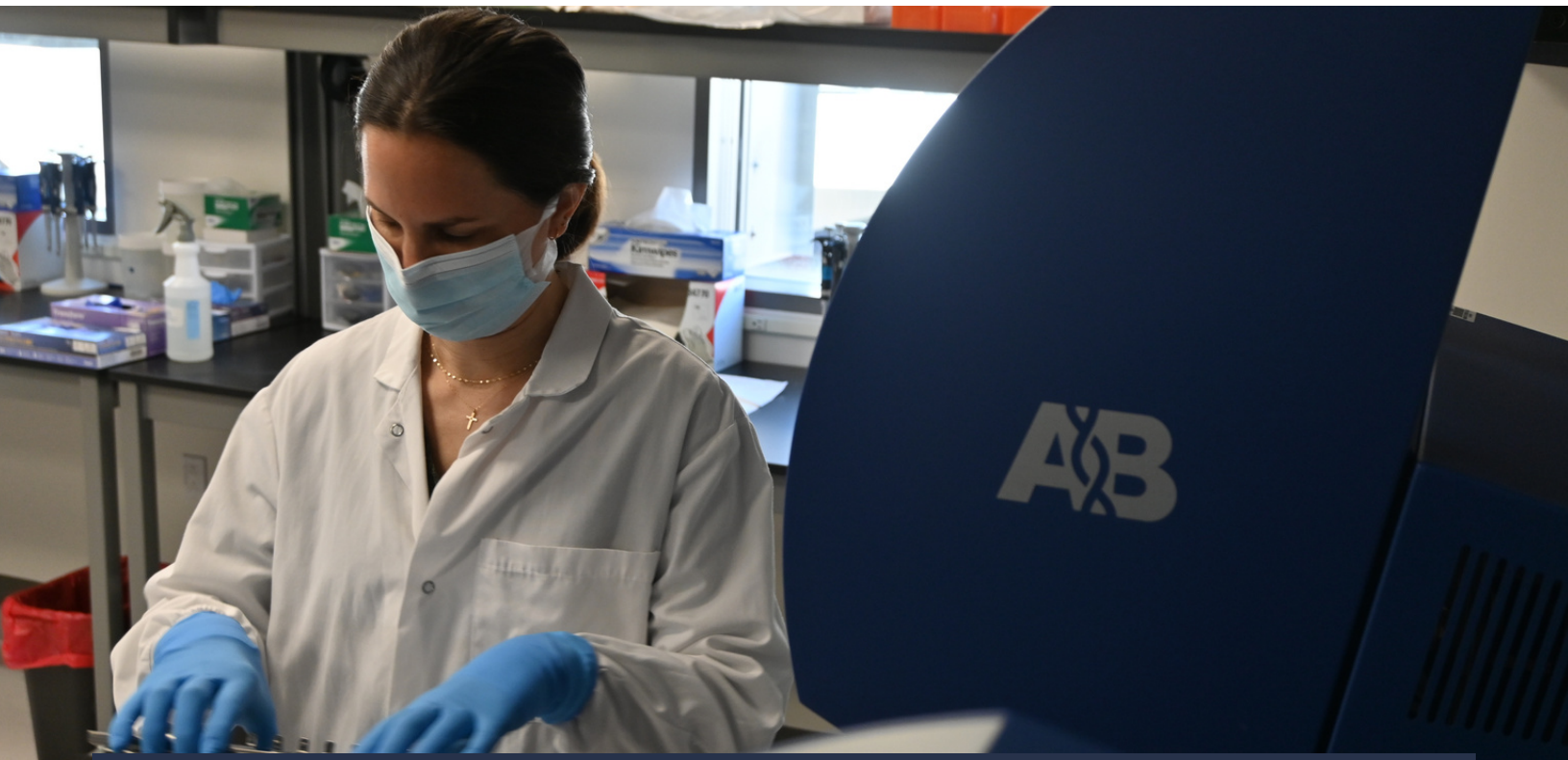
Dr. Catherine Nguyen
Lab Director

The Verdugo Regional Crime Laboratory is comprised of the Forensic Biology Unit, Computer Forensics Unit, and Forensic Services Unit. Technology has changed law enforcement over the last twenty years, from advances in DNA testing to the availability of technology as an integral component of an investigation. As changes are rapidly occurring, it is incumbent upon laboratories to stay abreast of developments within the field of forensic science to be of service to the community. Housed within the Glendale Police Department, the Verdugo Regional Crime Laboratory (VRCL) provides services to local, regional, and federal law enforcement agencies in the areas of DNA testing, latent print processing and evaluation, NIBIN entry, and digital evidence examination.

FORENSIC BIOLOGY UNIT

The Forensic Biology Unit performs body fluid and DNA testing on evidence items from crime scenes.

416	*Cases Submitted*
28	*External Agencies Assisted*
203	*Profiles Entered Into CODIS*
132	*CODIS Offender Hits*
105	*CODIS Case-To-Case Hits*



FORENSIC SERVICES UNIT

The Forensic Services Unit is responsible for crime scene investigations, fingerprint processing and comparison, and entry of firearms evidence into the National Integrated Ballistics Information Network (NIBIN).

156	97	106
Crime Scene Investigation	*Latent Print Processing/Comparison*	*NIBIN Entry*

COMPUTER FORENSICS UNIT

The Computer Forensics Lab is a full-service digital forensics laboratory devoted entirely to examining digital evidence in support of criminal investigations.

32	34	13	104
Attempted Homicide / Homicide	*Burglary & Robbery*	*Child Molestation / Sexual Abuse*	*Other Crimes*

PROPERTY BUREAU

Heather Howison
Police Property Supervisor

The Property Bureau receives, stores, and ensures the security of all items of property booked in as evidence, found, or safekeeping. This Bureau maintains an accurate chain of custody for each item and facilitates the disposition and/or release of all items in accordance with department policy and all applicable laws. This Bureau's facilities include a large warehouse for general property, three specialized vaults for guns, money, and narcotic evidence, a separate hazmat storage room, and several outdoor cages for bicycles and other bulky/heavy/dirty items.

9,691
Total Items Received

254
Guns Booked

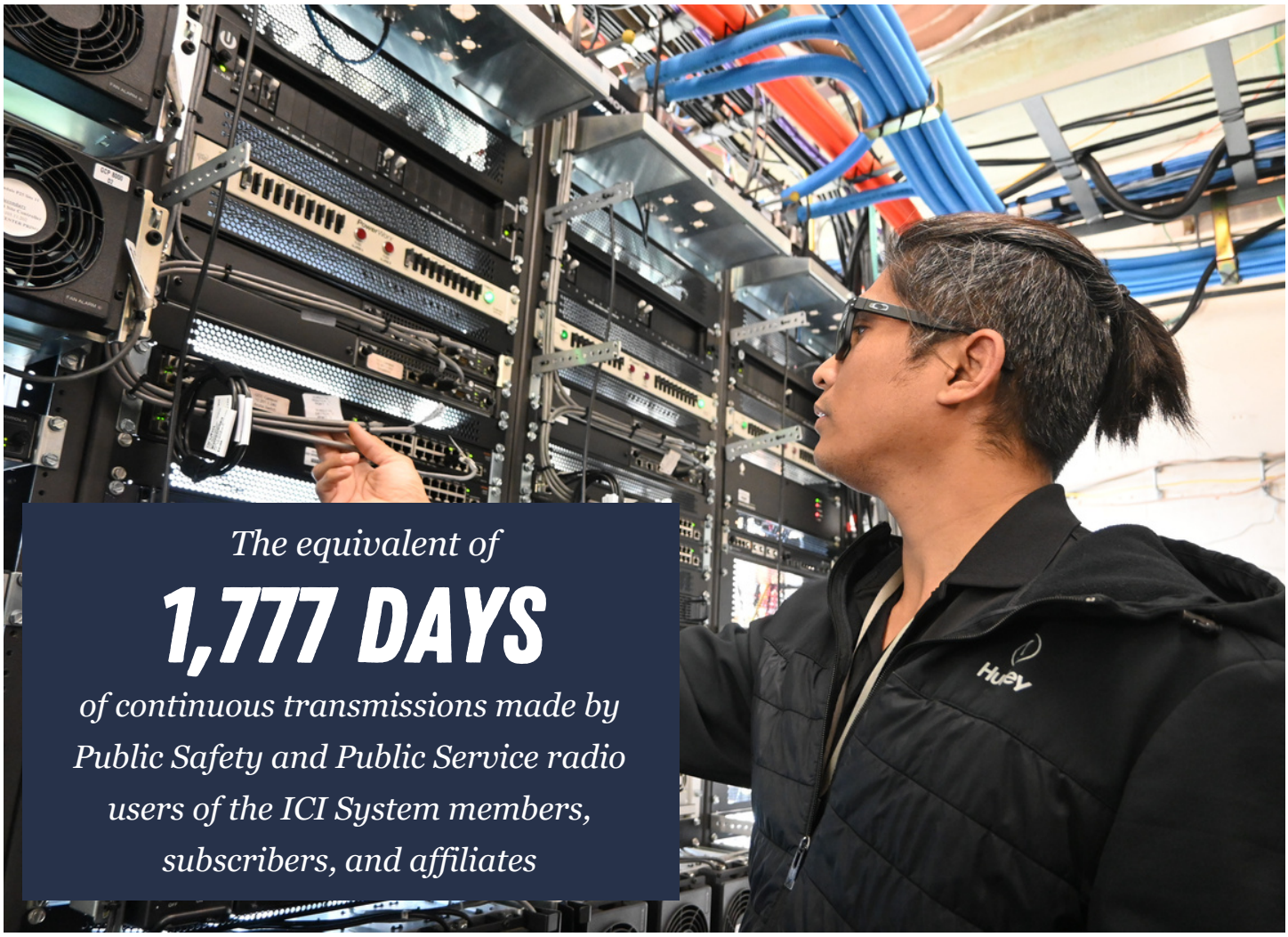
1,548
Drug Items Received

Property received by the Property Bureau can include guns, cash, drugs, and more general items, including cell phones, paperwork, rocks, clothing, or anything other than living creatures or perishable items.

WIRELESS COMMUNICATIONS BUREAU

Gordon Arnold
Wireless Systems Manager

The Wireless Communications Bureau is comprised of the Radio Shop, which operates and maintains 5 mountaintop radio sites to provide wide-area radio coverage and 3 low-level neighborhood sites to provide strong signals in challenging areas like Chevy Chase Canyon. This Bureau also maintains an inventory of almost 1,700 radios, ensuring City users can continuously communicate when necessary. In addition, Glendale serves as the lead agency and manages the core of the ICI System Joint Powers Authority. Founded in 2003, the ICI System is a municipal entity uniting radio infrastructure from 22 cities to pool local resources into a radio network that provides coverage throughout Los Angeles County and beyond for only a little more than the cost of our own local system.



The equivalent of

1,777 DAYS

of continuous transmissions made by Public Safety and Public Service radio users of the ICI System members, subscribers, and affiliates

BUDGET AND FINANCE BUREAU

Alison Finch
Public Safety Business Administrator

The Budget and Finance Bureau administratively manages the fiscal responsibility of the department, which includes preparing and managing the budget, entering and monitoring requisitions, purchase orders and contracts, and processing payroll. This Bureau also performs Federal, State, and Local grant management, alarm program oversight, task force operations billing, DNA Lab invoicing, and processes deposits of revenue collected from those sources.

$133,184,809

Fiscal Year 2023-2024

Annual Police Budget

90

Fiscal Year 2023-2024

Purchase Orders

74

Fiscal Year 2023-2024

Contracts

30

Fiscal Year 2023-2024

Grants

APPENDIX

Patrol Bureau
46

Traffic Bureau
55

Community Outreach Resources & Engagement Bureau
59

Custody Bureau
60

Communications Bureau
61

Professional Standards Bureau
62

Training Bureau
63

Verdugo Regional Crime Laboratory
64

APPENDIX: PATROL BUREAU

Arrests: Community & Police Initiated (2023)

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	TOTAL
Community Initiated	674	589	697	704	**2,664**
Police Initiated	546	618	812	552	**2,528**
(Blank)	60	26	22	22	**130**
TOTAL	**1,280**	**1,233**	**1,531**	**1,278**	**5,322**

Arrests: Residency of Arrestee (2023)

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	TOTAL
Resident	491	491	638	506	**2,126**
Non-Resident	597	570	672	633	**2,472**
Unknown	191	171	221	139	**722**
TOTAL	**1,279**	**1,232**	**1,531**	**1,278**	**5,320**

Crimes: Offenses Against Persons, Property, or Society (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Crimes Against Persons	101	115	88	102	82	85	93	121	94	138	115	101	**1,235**
Crimes Against Property	655	613	552	527	579	641	537	714	621	647	648	614	**7,348**
Crimes Against Society	77	70	60	71	82	60	67	79	110	83	53	55	**867**
TOTAL	**833**	**798**	**700**	**700**	**743**	**786**	**697**	**914**	**825**	**868**	**816**	**770**	**9,450**

Police Reports (2021-2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2023	1,725	1,763	1,785	1,752	1,800	1,822	1,783	2,018	1,923	1,995	1,771	1,552	**21,689**
2022	1,876	1,899	1,890	1,795	1,947	2,014	1,840	2,090	2,787	1,403	1,192	1,392	**22,125**
2021	1,956	1,873	2,187	2,048	1,889	1,963	2,103	2,171	2,013	1,973	1,900	1,913	**23,989**

APPENDIX: PATROL BUREAU

Shooting Investigations (2021-2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2023	5	1	0	2	1	1	1	0	0	1	1	2	**15**
2022	1	1	2	0	1	1	0	0	2	2	0	0	**10**
2021	0	1	0	1	1	1	1	0	0	0	0	0	**5**

Data is based on reports taken for shots fired calls for service.

APPENDIX: PATROL BUREAU

Arrests: By Race (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Am. Indian or Alaska Native	1	2	1	3	0	0	1	1	0	0	0	1	**10**
Asian	0	0	0	0	0	0	1	0	0	0	0	0	**1**
Asian Indian	0	0	1	1	1	0	1	0	0	1	0	0	**5**
Black or African American	49	38	50	37	34	38	42	69	60	59	46	51	**573**
Cambodian	0	0	0	0	0	0	0	1	1	0	0	0	**2**
Chinese	0	0	0	0	0	0	0	0	1	0	0	0	**1**
Filipino	1	4	2	5	2	2	5	4	3	4	0	3	**35**
Guamanian	0	0	0	0	0	1	0	0	0	1	0	0	**2**
Hispanic	163	173	167	157	146	158	163	214	197	191	158	146	**2,033**
Japanese	0	0	0	0	0	0	0	0	0	1	0	1	**2**
Korean	0	1	0	1	0	0	0	1	2	2	0	1	**8**
Native Hawaiian	0	0	0	0	0	0	0	1	0	0	0	0	**1**
Other	12	17	7	13	8	12	10	16	11	14	11	7	**138**
Other Asian	5	2	6	3	5	7	3	4	5	5	3	2	**50**
Pacific Islander	1	0	0	0	0	0	0	0	0	1	2	0	**4**
Samoan	0	0	0	0	0	0	0	0	0	1	0	0	**1**
Unknown	42	41	36	52	51	37	56	38	31	36	42	28	**490**
Vietnamese	0	0	0	0	0	0	0	1	0	0	1	0	**2**
White	165	144	149	160	171	128	158	203	227	161	162	136	**1,964**

APPENDIX: PATROL BUREAU

Crimes: Offenses - NIBRS Group A (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Murder	0	0	0	0	0	1	0	0	0	0	0	1	**2**
Negligent Manslaughter	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Justifiable Homicide	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Rape	0	2	2	2	3	1	1	2	3	1	0	3	**20**
Robbery	18	15	7	15	12	6	17	11	11	17	14	22	**165**
Aggravated Assault	22	18	15	15	18	21	18	27	24	34	25	25	**262**
Burglary	51	51	40	42	29	41	37	47	51	52	51	38	**530**
Larceny	265	285	239	201	249	268	219	273	219	259	284	256	**3,017**
Motor Vehicle Theft	45	29	36	24	30	51	33	58	31	42	49	42	**470**
Arson	1	4	6	1	2	1	3	3	4	5	3	1	**34**
Simple Assault	43	37	39	42	54	65	45	53	42	58	47	78	**603**
Intimidiation	5	11	20	18	14	3	7	21	6	31	16	12	**164**
Bribery	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Counterfeiting / Forgery	11	12	8	8	12	7	7	14	9	10	10	7	**115**
Vandalism	57	45	56	61	36	68	65	75	67	58	58	71	**717**
Drug/Narcotic Violations	82	76	69	74	83	67	68	109	113	84	86	54	**965**
Drug Equipment Violations	75	68	57	69	78	58	66	75	107	77	52	51	**833**
Embezzlement	1	1	0	0	0	2	0	1	2	3	1	0	**11**
Extortion/ Blackmail	1	0	1	3	2	0	0	0	0	2	1	2	**12**
Fraud	115	93	73	83	83	81	64	83	91	74	72	65	**977**
Gambling	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Kidnapping	1	1	3	1	3	0	1	3	0	3	0	4	**20**
Pornography	1	1	0	3	0	2	0	1	0	1	0	0	**9**
Prostitution	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Sodomy	0	0	0	0	1	0	0	0	1	0	0	0	**2**
Sexual Assault w/ Object	1	0	0	0	0	1	0	0	0	2	1	0	**5**

Continued...

Crimes: Offenses - NIBRS Group A (2023)

Continued...

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Fondling	3	7	2	1	7	5	4	4	2	11	2	6	**54**
Incest	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Statutory Rape	0	1	0	1	0	0	0	0	1	0	0	0	**3**
Stolen Property	22	27	17	20	17	26	27	35	20	23	31	20	**285**
Weapons Law Violation	13	14	10	15	10	12	15	19	21	21	13	13	**176**
Human Trafficking, Commercial Sex Acts	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Human Trafficking, Involuntary Servitude	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Animal Cruelty	0	0	0	1	0	0	0	0	0	0	0	0	**1**

APPENDIX: PATROL BUREAU

Crimes: Offenses Cleared (2023)

	Total Offenses	Total Cleared
Murder	2	0
Negligent Manslaughter	0	0
Justifiable Homicide	0	0
Rape	20	2
Robbery	165	46
Aggravated Assault	262	106
Burglary	530	32
Larceny	3017	558
Motor Vehicle Theft	470	43
Arson	34	13
Simple Assault	603	229
Intimidiation	164	61
Bribery	0	0
Counterfeiting / Forgery	115	50
Vandalism	717	99
Drug/Narcotic Violations	965	717
Drug Equipment Violations	833	700
Embezzlement	11	3
Extortion / Blackmail	12	0
Fraud	977	315
Gambling	0	33
Kidnapping	20	8
Pornography	9	3
Prostitution	0	0
Sodomy	2	0
Sexual Assault w/ Object	5	0
Fondling	54	13
Incest	0	0
Statutory Rape	3	1
Stolen Property	285	148
Weapons Law Violation	176	133
Human Trafficking, Commercial Sex Acts	0	0
Human Trafficking, Involuntary Servitude	0	0
Animal Cruelty	1	0

APPENDIX: PATROL BUREAU

Crimes: Arrests - NIBRS Group B (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Bad Checks	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Curfew / Vagrancy	0	0	0	0	1	0	0	0	1	2	0	0	**4**
Disorderly Conduct	47	33	30	36	44	21	68	68	46	38	40	35	**506**
DUI	23	27	26	21	22	21	34	34	23	31	22	28	**312**
Drunkenness	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Family Offenses-Nonviolent	1	0	0	0	0	0	0	0	2	0	1	0	**4**
Liquor Law Violations	0	0	0	0	0	0	0	0	0	0	0	3	**3**
Peeping Tom	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Runaways	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Trespass	5	8	7	1	10	9	3	3	7	6	7	6	**72**
All Other Offenses	62	41	32	46	49	47	62	62	54	56	37	45	**593**

APPENDIX: PATROL BUREAU

Crimes: Involving Guns (2021-2023)

	2023	2022	2021
All Other Felonies	8	4	1
All Other Misdemeanors	1	0	0
All Other Non Criminal	1	2	0
Assault	8	6	7
Assist Citizen	0	1	1
Assist Government Agency	1	0	2
Attempt Suicide	1	0	0
Assist Police	0	0	1
Brandishing Firearm	1	1	2
Burg Of Cabinet/Carport/Locker/Open Garage	0	0	1
Burglary	14	5	11
Burglary Of Automobile/Truck	1	2	3
Check	1	0	0
Courtesy Report	1	1	0
Crime Other	1	0	0
Domestic Violence Disturbance	9	0	1
Drugs Felony	7	6	19
DUI - Combo	1	0	0
DUI - Drug	0	1	2
Found Property	1	2	1
Fraud	2	1	0
Grand Theft	2	1	4
Identity Theft	0	0	1
Missing Adult	0	1	0
Murder	1	0	0
Murder Attempt	2	0	1
Person Dead	1	1	0

Continued...

Crimes: Involving Guns (2021-2023)

Continued...

	2023	2022	2021
Person Mentally Ill/Incapacitated	0	0	1
Petty Theft	1	0	2
Rape	4	0	1
Robbery	3	4	1
Shots Fired/Firearm Discharged	2	1	1
Stalking	1	0	0
Stolen Vehicle (Auto/Truck & Bus/MC/Other)	1	0	2
Suicide	9	5	2
Suspicious Circumstances	3	1	0
Traffic Collision DUI- Alcohol	1	0	2
Traffic Collision DUI - Drug	0	0	2
Threat Or Terrorist Threat	1	1	2
Traffic Collision City Property Involved	0	1	0
Traffic Collision Hit And Run	0	1	0
Traffic Stop	2	0	0
Vehicle Laws	1	0	0
Violation Of Court Order	0	1	0
Warrant Arrest - Local	0	0	1
Weapons Laws Misdemeanor	2	0	0
Weapons Laws	52	49	66
TOTAL	**148**	**99**	**141**

Includes reports where guns were evidence, found and kept as evidence, recovered, other, or blank. It does not include reports where weapons found were not evidence, weapons were reported lost, or where weapons were turned in for safekeeping.

APPENDIX: TRAFFIC BUREAU

Traffic Citations (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Moving Violations	1,277	1,105	920	981	1,415	1,017	1,151	1,332	1,175	1,108	1,132	736	***13,349***
Written Warnings	498	447	418	431	590	521	642	745	659	661	681	584	***6,877***
TOTAL	***1,775***	***1,555***	***1,339***	***1,412***	***2,007***	***1,539***	***1,794***	***2,077***	***1,837***	***1,774***	***1,814***	***1,321***	***20,244***

Traffic Citations (2021-2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2023	1,775	1,555	1,339	1,412	2,007	1,539	1,794	2,077	1,837	1,774	1,814	1,321	***20,244***
2022	1,056	1,313	1,497	1,309	1,334	1,672	938	1,794	1,269	1,400	1,744	1,249	***16,575***
2021	1,287	1,527	1,570	1,152	850	1,000	1,335	1,576	982	1,053	1,135	928	***14,395***

Parking Citations (2021-2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2023	11,347	10,440	11,662	10,328	9,713	9,541	9,504	9,669	9,560	9,973	8,537	10,210	***120,484***
2022	8,628	7,962	9,735	10,337	9,262	9,748	8,532	9,079	8,632	9,012	8,243	11,690	***110,860***
2021	2,111	4,239	7,299	7,041	7,172	7,147	7,991	7,845	7,900	8,650	8,146	8,909	***84,450***

Collisions: Total Report Counts (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Reports	284	260	222	275	267	224	234	286	241	309	252	251	***3,095***

Collisions: Hit and Run (2023)

	Felony Hit & Run	Misd. Hit & Run	Not Hit & Run	Unknown (Blank)	TOTAL
2023	31	438	1,150	1,476	***3,095***

APPENDIX: TRAFFIC BUREAU

Collisions: Pedestrian Involved (2023)

	Ped Not Involved	Ped Involved	Unknown (Blank)	TOTAL
2023	1,502	115	1,478	**3,095**

Collisions: Injuries (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Complaint of Pain	27	25	26	21	64	34	36	26	21	29	24	35	**368**
Fatal Injury	0	1	0	2	0	0	0	0	1	0	0	0	**4**
Other Visible Injury	14	10	18	13	21	10	24	29	22	29	22	20	**232**
Possible Injury	0	0	0	0	0	0	0	0	2	0	1	0	**3**
Severe Injury	2	1	0	1	1	2	2	4	1	5	1	0	**20**
Suspected Minor Injury	0	0	0	0	0	0	0	0	0	2	0	0	**2**
Suspected Serious Injury	0	0	0	0	0	0	0	0	0	0	1	0	**1**
TOTAL	**43**	**3**	**44**	**37**	**86**	**46**	**62**	**59**	**47**	**65**	**49**	**55**	**630**

APPENDIX: TRAFFIC BUREAU

OTS Grant Operations (2023)

	TOTAL
Seatbelt Citations Issued During Grant-Funded Enforcement	6
Impaired Driving Arrests Made During Grant-Funded Enforcemet	33
Speed Citations Issued During Grant-Funded Enforcement	589
Vehicles Through Checkpoints	3,293
Drivers Contacted At Checkpoints	2,607
Vehicle Stops or Contacts	1,277
Field Sobriety Tests Administered	134
DUI/DL Checkpoint Operation Completed	4
DUI Saturation Patrol Operations Completed	15
DUI Arrests (Alcohol Only)	28
DUI Arrests (Drug Only)	3
DUI Arrests (Alcohol and Drug Combination)	2
Drug Arrests (Possession, Transportation, Sales)	1
Criminal Arrests (Felony in Custody)	2
Recovered Stolen Vehicles	0
Suspended/Revoked Driver's Licenses	36
Persons Killed in Traffic Crashes	4
Persons Injured in Traffic Crashes	622
Pedestrians Killed in Traffic Crashes	1
Pedestrians Injured in Traffic Crashes	77
Bicyclists Killed in Traffic Crashes	0
Bicyclists Injured in Traffic Crashes	30
Persons Killed in Alcohol Involved Crashes	0
Persons Injured in Alcohol Involved Crashes	30
Persons Killed in Drug Involved Crashes	0
Persons Injured in Drug Involved Crashes	6
Persons Killed in Alcohol/Drug Combo Involved Crashes	0
Persons Injured in Alcohol/Drug Combo Involved Crashes	0
Motorcyclists Killed in Traffic Crashes	0
Motorcyclists Injured in Traffic Crashes	5
Hit and Run Fatal Crashes	0
Hit and Run Injury Crashes	42

Continued...

APPENDIX: TRAFFIC BUREAU

OTS Grant Operations (2023)

Continued...

	TOTAL
Nighttime (2100-0259) Fatal Crashes	0
Nighttime (2100-0259) Injury Crashes	50
Traffic Enforcement Operations Completed	11
Citations Issued	718
Hand-Held Cell Phone Citations Issued	36
Texting Citations Issued	98
Individuals Under the Age of 18 That Received A Citation	0
Vehicle Citations Issued	62
Pedestrian and/or Bicycle Enforcement Operations Completed	3
Bicycle Stops	3
Bicycle Citations Issued	1
Pedestrian Stops	62
Pedestrian Citations Issued	59
Motorcycle Safety Enforcement Operations Completed	1
Motorcycle Stops	26
Motorcycle Citations Issued	26
Field Sobriety Tests Administered to Motorcyclists	0
DUI Arrests (Alcohol Only) of Motorcyclists	0
DUI Arrests (Drug Only) of Motorcyclists	0
DUI Arrests (Alcohol and Drug Combination) of Motorcyclists	0
Drug Arrests (Possession, Transportation, Sales) of Motorcyclists	0
Recovered Stolen Motorcycles	0
Motorcycle License Endorsement Violations	0
Personnel Trained in Standardized Field Sobriety Testing	16
Personnel Trained in Advanced Roadside Impaired Driving Enforcement	16
Personnel Trained in Drug Recognition Evaluator	4
Personnel Recertified in Drug Recognition Evaluator	0
Traffic Safety Educational Presentations Completed	4
Pedestrian Safety Educational Presentations Completed	4
People Impacted From Pedestrian Safety Educational Presentations	496
"Know Your Limit" Campaigns Completed	2
People Impacted From "Know Your Limit" Campaigns Completed	91
Distracted Driving Enforcement Operations Completed	2

APPENDIX: COMMUNITY OUTREACH RESOURCES & ENGAGEMENT BUREAU

Calls for Service: Mental Health Related (2021-2023)

	Jan	*Feb*	*Mar*	*Apr*	*May*	*Jun*	*Jul*	*Aug*	*Sep*	*Oct*	*Nov*	*Dec*	*TOTAL*
2023	18	35	37	43	54	31	29	38	34	32	38	26	***415***
2022	29	34	21	26	21	42	22	38	28	29	29	31	***350***
2021	35	47	33	25	26	25	14	24	29	22	17	18	***315***

APPENDIX: CUSTODY BUREAU

Glendale Police Department Custody Facility: Bookings (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Bookings	248	223	240	234	227	232	263	288	297	298	274	282	**3,106**
Male Adults	210	186	194	180	189	182	212	228	231	249	234	232	**2,527**
Female Adults	34	37	41	49	36	40	47	44	57	47	35	44	**511**
Male Juveniles	4	0	5	5	2	6	4	9	8	2	3	4	**52**
Female Juveniles	0	0	0	0	0	4	0	7	1	0	2	2	**16**
Transfer to IRC*	15	5	4	18	13	9	14	11	5	22	12	8	**136**
Transfer to SBI**	3	2	0	5	0	5	1	3	0	1	2	0	**22**

**Transfer to Inmate Reception Center (LA County Jail)*
***Transfer to Century Regional Detention Center (Women's LA County Jail)*

Glendale Police Department Custody Facility: Pre-Arraignment Release Protocol (PARP)*

	Number of Incidents
Total Bookings	630
Reviewed by Magistrate	149
Given Conditional Release Order by Magistrate	4
Ordered To Be Held Until Arraignment	137

**The data in the report is limited to the period between 10/01/2023-02/28/2024, as the complete dataset for the entire year of 2023 was not available at the time of publication.*

The Glendale Police Department Custody Facility is a "Type I Facility". A Type I facility is a local detention facility used to detain persons for not more than 96 hours, excluding holidays after booking. Such a Type I facility may also detain persons on court order either for their own safekeeping or sentenced to a city jail as an inmate worker, and may house inmate workers sentenced to the county jail provided such placement in the facility is made voluntarily by the inmate. As used in this section, an inmate worker is defined as a person assigned to perform designated tasks outside his/her cell or dormitory, pursuant to the facility's written policy, for a minimum of four hours each day on a five-day scheduled work week.

APPENDIX: COMMUNICATIONS BUREAU

Response Times (2023)

	Priority 1	Priority 2	Priority 3
Call To Scene	05:13	09:37	15:43
Dispatch to Scene	02:58	03:43	05:51

Response Times: Call to Scene Annual Averages (2021-2023)*

	Priority E	Priority 1	Priority 2	Priority 3
2023	--	05:13	09:37	15:43
2022	05:27	04:37	12:21	38:31
2021	03:57	04:10	11:17	30:00

**2022 could not be calculated in the same way as previous years since Priority E was merged with Priority 1 calls in the latter part of the year.*

Calls for Service (2017-2023)

	2023	2022	2021	2020	2019	2018	2017
TOTAL	87,295	96,663	104,417	105,242	117,414	118,193	118,042

Calls for Service: Community and Police Initiated (2023)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Total	6,904	6,469	6,931	7,039	7,529	6,909	7,193	8,138	7,968	7,861	7,140	7,214	***87,295***
Community Initiated	4,430	3,943	4,171	4,183	4,242	4,089	4,344	4,550	4,434	4,713	4,212	4,335	***51,646***
Police Initiated	2,358	2,514	2,760	2,851	3,284	2,814	2,849	3,587	3,533	3,147	2,928	2,878	***35,503***

APPENDIX: PROFESSIONAL STANDARDS BUREAU

Personnel Data and Demographics: Sworn (2023)

	Armenian / Middle Eastern	Asian / Pacific Islander	Black	Hispanic	White
Male	28	16	5	63	89
Female	6	4	0	9	6
TOTAL	**34**	**20**	**5**	**72**	**95**
TOTAL %	**15.04%**	**8.85%**	**2.21%**	**31,86%**	**42.04%**

Personnel Data and Demographics: Non-Sworn (2023)

	Armenian / Middle Eastern	Asian / Pacific Islander	Black	Hispanic	White
Male	7	3	2	12	14
Female	14	6	3	30	24
TOTAL	**21**	**9**	**5**	**42**	**38**
TOTAL %	**18.26%**	**7.83%**	**4.35%**	**36.52%**	**33.04%**

Citizen Complaints (2021-2023)*

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2023	8	3	2	5	3	2	3	3	4	3	3	8	**47**
2022	0	3	4	3	5	6	2	4	3	5	4	8	**47**
2021	2	1	1	3	1	6	2	3	6	2	2	3	**32**

**Complaints do not include administrative investigations that were generated internally and only include complaints made by the public.*

Citizen Complaints & Internal Investigations (2023)

	Sustained	Unfounded	Exonerated	Frivolous	Not Sustained	Service Complaint	Citizen Inquiry	Still in Progress	TOTAL
Citizen Complaint	4	17	4	1	0	10	6	5	47
Internal Investigation	1	0	0	0	0	0	0	2	3

APPENDIX: TRAINING BUREAU

Use of Force (2023)

	Asian	Armenian	Black	Hispanic	White	Indian	Other	Unkown	Not Specified	TOTAL
2023	0	20	32	42	30	1	3	3	8	**139**

Use of Force (2021-2023)

	Asian	Armenian	Black	Hispanic	White	Indian	Other	Unkown	Not Specified	TOTAL
2023	0	20	32	42	30	1	3	3	8	**139**
2022	3	0	18	53	28	0	0	3	0	**105**
2021	1	0	9	29	30	0	0	2	0	**71**

APPENDIX: VERDUGO REGIONAL CRIME LABORATORY

Forensic Services Unit: Forensic Responses (2023)

	Number of Responses
Arson	2
Assault	11
Attempted Homicide / Homicide	6
Burglary	66
Hate Crime	2
Other Cases	17
Recovered Stolen Vehicle	6
Robbery	22
Shooting	5
Suicide	1
Theft	1
Traffic Related	17
TOTAL	156

Forensic Services Unit: Latent Print Comparisons (2023)

	Processed / Compared
Latents - Latent Prints Entered Into MBIS	62
Latents - Generated Leads From Entries	28
HIT Perentage	45%

Forensic Services Unit: NIBIN Processing Types (2023)

	Number of Processes
Cartridge Cases	156
Test Fired Firearms	68

26% of submitted NIBIN entries produced an investigative lead.

APPENDIX: VERDUGO REGIONAL CRIME LABORATORY

Forensic Biology Unit: Case Submissions (2023)

	Number of Cases
Murder	68
Robbery	66
Assault	26
Sexual Assault	9
Discharging Firearm	16
Other, Violent	8
Burglary	156
Theft	27
Vandalism	4
Other, Property	6
Gun Possession	17
Narcotics Possession	7
Other Cases	5
TOTAL	***415***

CITY OF GLE
POLICE
GLENDA
POLICE
GLENDALE
POLICE
GLENDALE
POLICE