VERDUGO FIRE COMMUNICATIONS CENTER
Task Force Meeting Minutes
Tuesday, February 13th, 2024

Agency	Present	Primary	Secondary
Alhambra - ALH		BC Brown	
Arcadia - ARC		DEP Cerwin	
Burbank - BRK		DEP Hatch	
Bob Hope Airport - HBA			
Glendale - GLN		BC Gano	
Monrovia - MRV		DC Huson*	
Montebello - MTB			
Monterey Park - MPK			
Pasadena - PAS		DEP Sell*	DEP James*
San Gabriel - SGB		FC Wallace*	
San Marino - SNM			
Sierra Madre - SMD			
South Pasadena		DIV Zanteson*	
Verdugo Fire Comm.		BC Ambrose, Jason Pfau, Jason Garrett	
Other		Gordan Arnold, Thelma Sayala, Dr. Loza*, Heather Calka*, AC Browne WCV, Capt. Hambel WCV, Capt. Wise WCV	

*Virtual

Presentation: **Life Priority, The Addition of the Fourth Engine Company** by Captain Justin Pagliuso/Pasadena Fire Department

'Why are we sending the same that we send to a residential structure fire to a high-rise fire.' PAS augmented their response model for a high-rise fire to add 5 engines and an additional BC and then started looking at their residential model based of off life priority and reinforce the search component of the operation mindset. In doing that, they decided that a 4th engine was warranted on their initial responses and have been collecting data to support the decision.

He also discussed the following:
- Search & Rescue is the Priority
- Expectations
- Survivability vs Searchability – time versus survival percentage
- Fire Service Culture
- YTD Civilian Fire Deaths
- Time vs Survival Percentage graph illustration- a search SOG reinforces that search needs to be completed within10 minutes.
- Truck Company Responsibilities

Contact Captain Pags for further info.

1. Center Update/Ongoing Business:

    i. BC update –we welcome WCV Fire to Verdugo! Since this was an immediate need, things have moved quickly, and we would like members of TF to assist with operational onboarding/training so there are no safety issues. (**post meeting edit** – Go-Live was 2/16/24, WCV will remain on their previous e-trigger until proper training expected in the next month)
    ii. We welcome FCO recruit Marissa Ortiz!

    b. Center Manager update – Garrett
        i. We have a new Communication Operator Marisa, who started training this week.
        ii. Lauren is in the dispatch floor and is performing great.
        iii. Miguel working with Lissette on training.
        iv. Continuing training for current personnel
    c. Technology Update:
        i. Server OS Updates – Happening this week. There will be brief intermittent outages of all services during this week.
        ii. Allied Alert Thresholds – Allied generates major alerts once a certain percentage of MDTs are offline. Jason Pfau is raising these alert thresholds significantly to lower unnecessary major alerts.
    d. Finance/Data/Power BI
        i. Gor is still working PT on Fridays and has updated the Power BI.
        ii. BC Ambrose shared that he will be meeting with Tri-City Finance Directors. The Contract cities can be raised up to 5% each year, he will update everyone when he has better projections.
        iii. He added that there has not been a lot of issues, except a few

captains putting themselves not available for certain calls, but available for other calls which were dealt with by the agency OPS Chiefs.
   e. GIS
      i. Working on re-stablishing AVL CAD once the ESRI GeoServer licensing issue has been resolved GeoServer license is updated to expire on 09/24/2025.
      ii. Upgrade to ArcGIS 11.1 on hold until ESRI issue a security patch for recently found software vulnerability.
      iii. Completed project with City of Pasadena to integrate its AVL tracks into the Tablet Command application.

2. Old Business
   a. Tablet Command
      i. Two-way Status – still pending CAD vendor quote. The Verdugo IT team found issues with the quote which is being revised by Peraton.
      ii. Tablet Command Training Group – Hatch. Meetings scheduled and the group is open to members and will also meet quarterly with regional partners.
      iii. Tablet Command Radio – The radios now appear on TC mobile and are still in test. Gordon Arnold reports that they are gradually getting all the equipment but were delayed with the TICP update. First impressions of the interface are very good and should be online soon.
   b. Smart Dispatch – Sell/Ambrose – meeting scheduled with San Diego, Long Beach, and MetroNet. (delayed due to WCV onboarding)
   c. Area C BC training update – Rueda. No Report
   d. Comm Plan/LARICS – Ambrose. No major issues reported.
   e. MCI Alarm – Zanteson – the MCI work group has finished the draft and will get the final version for approval to Task Force prior to the March meeting for vote.

3. New Business
   a. PAS presentation on adding 4th Engine.
   b. WCV onboarding and training. OPS members will meet after Task Force to discuss training WCV members.

4. Significant Incidents:

5. Round Table

DEP Hatch (BRK) – Engineers test, laterals, Fall Academy, NFIRS First Due goes live this week.
FC Rueda (SNM) - No report.
HBA – No report.
MTB – No report.

DC Zanteson (South Pasadena) – Standards of cover, First Due implementation, working on a new AU build out, currently down staff for various reasons.

FC Wallace (SGB): Attended virtually while on a flight, no report.

DC Huson (MRV) – Engineers Exam April, FFPM recruitment in March, Narc Logs going digital on APS.

DEP Sell (PAS): Lateral academy expected in June, July is DEP rotation, OPS BC's go to ADMIN assignments. Girls camp March 9th. SCBA's going to bid, looking at Scott. Engineers exam in March, will be looking for raters.

BC Weddle (MPK) - No report.

DEP Cerwin (ARC) – Lateral FFPM, AO's to start March 3rd, hiring 9 AO's, Captain Exam

BC Gano (GLN) – Had to step out for a response. GLN is starting an academy.

BC Brown (ALH) - Academy of 5 FFPM will commence March 14th. Will be meeting with Jason Garrett to discuss truck response changes.

□□□□□
Next Task Force Meeting: March 12th, 2024