



VERDUGO FIRE COMMUNICATIONS CENTER

Task Force Meeting Minutes
 Tuesday, March 12th, 2024

| Agency | Present | Primary | Secondary |
|------------------------|---------|--|------------|
| Alhambra - ALH | | BC Brown | FC Ragusa |
| Arcadia - ARC | | DEP Cerwin | |
| Burbank - BRK | | DEP Hatch | |
| Bob Hope Airport - HBA | | | |
| Glendale - GLN | | Dep Stavros | BC Gano |
| Monrovia - MRV | | DC Patrick | |
| Montebello - MTB | | | |
| Monterey Park - MPK | | BC Weddle* | |
| Pasadena - PAS | | DEP Sell* | DEP James* |
| San Gabriel - SGB | | FC Wallace | |
| San Marino - SNM | | FC Rueda* | |
| Sierra Madre - SMD | | | |
| South Pasadena - SPS | | DC Zanteson* | |
| West Covina- WCV | | AC Browne | |
| Verdugo Fire Comm. | | BC Ambrose, Jason Pfau, Jason Garrett | |
| Other | | Gordon Arnold, Dr. Loza*, Heather Calka*, VFITF Inv Sifuentes MTB and Inv Bennet WCV | |

New Business Item – Pulse Point Verified Responder intro – presentation by Pulse Point. New feature which enables detailed response information intended for fire



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personnel (similar to TC), Police, Emergency personnel etc. with the goal of improving CA survival. Verdugo also added a layer to our maps which includes the verified AED locations, the user generated locations needs to be approved by each agency. Updated information will be provided.

Center Update/Ongoing Business:

BC Update - Ambrose

- Noda, Ortiz, Felix in training, Bess start date was yesterday 4/8
- PBSC opened for additional week, testing will be May 24
- Anastasia extended FMLA to end of April
- Budget finalized and will be presented to Tri-City CMs on 4/17, 0% increase to contract cities. Contact BC Ambrose for any budget details.
- FF Tracking Summit at OCFA next week.

Center Manager update – Garrett

- In the process of testing newest update for CAD.
- Training ongoing for new FCOS
- Hosted quarterly PSAP meeting

Technology Update:

- FirstWatch – Interface is currently on our TEST system. Waiting to test with FirstWatch, Integration Engineer is currently assigned another project.
- Mobility – New version currently in testing.
- CommandPoint and ViewPoint – New versions currently in testing, will be downtime to go LIVE, date to be determined.
- Cradlepoints – Please assure that your Cradlepoints are subscribed to NetCloud. Initially purchased Subscriptions are now expiring.
- MDTs – There are over 50 MDTs that have not connected to the system in over 10 days.
- Network Outage – We experienced a network outage from Thursday, April 4th, 11:00 PM PDT to Friday, April 5th, 7:30 AM PDT. A planned update to our Palo Alto firewalls intended to improve security (PANOS update) resulted in an unintended outage. Our network is now fully operational.
- RevCord, the audio recording system, had a failure and has been rebuilt. Most audio is saved but the team is still working on access to the files. Jason will give a weekly update on the progress.

EMS Update – nothing to report

Old Business:

- Tablet Command
 - Two-way Status - Peraton team is scheduled to be on site while we are also looking at other options to remove delays. Ambrose will be looking at Santa Monica's TC and First Due interface in a few weeks with Captain Wise of WCV.



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- Tablet Command Training Group – Hatch. **Each department will need to identify a lead/admin for Tablet Command.** The TC group showed several templates and checklists designed for various incident types that have been developed by the team. Thanks to Chief Hatch for all of his work on this project.
- Tablet Command Radio – Red 1-4 are now active, Red 5-8 will be completed when radio team is finished with other projects.
- Smart Dispatch – Sell/Ambrose – Tours of VNC and LFD Metro, Corti AI demo, Good Sam (an app which enables video call with 911 callers). CityGate and MCP will be conducting an evaluation of Verdugo to include differential dispatch.
- Area C BC training update – Rueda. Looking at dates.
- MCI Alarm – Zanteson/Hatch - currently in edit.
- STEN Refresher - 4/29, 5/2, and 5/3 (0900-1200) Sign up using the form on the morning report email.

New Business

- Zonehaven/Genasys – we will have an update from the DMAC at May Task Force.
- Verdugo Arson Task Force – Members of the VFITF gave a presentation on their team, the capabilities, and their plan to formalize a budget. The team is looking to Foothill Chiefs to allow use of EIN and provide nominal budget support similar to South Bay Arson Task Force.
- Pulse Point Verified Responder Demo – covered above.
- DAW – Dispatcher appreciation is the week of April 14-20

Significant Incidents: Add Allen IC, GLN for May TF

Round Table

AC Browne (WCV) – deployment of First Due in process with several modules, new Quint put in to service and a new Engine is in due, 5 new ambulances will be rotated in to the fleet.

DEP Hatch (BRK) – interviews for future FF academy of 12-14, 2 laterals currently working out great.

FC Rueda (SNM) – no report

AC Pianka HBA – no report

BC Barker (MTB) –

SMD – no report

DC Zanteson (SPS) – First Due implementation with staffing and NFIRS modules, currently examining home unit responses in the City. The discussion will go to the Foot Hill Chiefs and a presentation by BC Ambrose

FC Wallace (SGB) - First two rounds of budget and have been approved to hire a FT emergency manager.

DC Morton (MRV) – Engineer exam next week. FFPM open test upcoming and one FF returning from PTI.



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DEP Sell (PAS) - Two Pierce engines being outfitted, 3 new RA's due in August and one in September to rotate in to the fleet. **DEP James (PAS)** - currently hiring lateral FF's with 5 going to backgrounds. Open FF recruitment brought 650 applicants and PAS will be interviewing over 350 for an October academy. 2 Engineers will be promoted from the recent exam.

BC Weddle (MPK) - Status quo. Nothing new to report.

DEP Cerwin (ARC) – Captains exam on April 7th, need one more BC for exam (WCV AC Browne volunteered)

DEP Stavros (GLN) – 6 currently in FF academy, new ladder truck in fabrication, will be going to civil service for a Deputy Chief and Engineer bulletin. Squad 21 with limited transport abilities will be deployed this week for specific call types. The goal is to reduce the call load on downtown engines. SQ21 will be a 24 hour unit staffed if there are personnel signed up (no force hires). The plan is to fully staff once the academy recruits hit the line in July.

BC Brown (ALH) - 5 probationary FFs, Cadet will be starting PM school (paid weekly, similar to PAS model), finished the 6-City MCI drill, New T71 on track, new BC rig delayed by vendor.

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Next Task Force Meeting: May 14, 2024