



VERDUGO FIRE COMMUNICATIONS CENTER

Task Force Meeting Minutes
 Tuesday, May 14, 2024

Agency	Present	Primary	Secondary
Alhambra - ALH		BC Brown	
Arcadia - ARC		DEP Cerwin	
Burbank - BRK		DEP Hatch	BC Burke*
Bob Hope Airport - HBA		AC Pianka*	
Glendale - GLN		BC Brooks	BC Gano*
Monrovia - MRV		DC Huson*	
Montebello - MTB		BC Jimenez*	
Monterey Park - MPK		BC Weddle*	
Pasadena - PAS		DEP Sell*	DEP James*
San Gabriel - SGB			
San Marino - SNM		FC Rueda*	
Sierra Madre - SMD		CAP Gacad*	
South Pasadena - SPS		ENG Corrao*	
West Covina- WCV		AC Browne*	
Verdugo Fire Comm.		BC Ambrose, Jason Pfau, Jason Garrett	
Other		Gordon Arnold, Oscar Barrera, Jason Miller	

Update/Ongoing Business:

BC Update - Ambrose

- Update on FCO staffing.
- PBSC exam will include a written exercise, date TBD. We will be asking for raters.
- Rate letters will be going out very soon, contact BC Ambrose with any questions
- CAD to CAD and EIT FIRESCOPE work groups meeting this week.
- Update on GLN IT and CAD/Tech updates planned for 24/25.

Center Manager update – Garrett

- Down to two in training, one has completed training and one has resigned
- Will be going to VNC for learning day on their CAD, TECH, and GIS



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Technology Update:

- FirstWatch – Interface is currently on our TEST system. Waiting to test with FirstWatch, Integration Engineer is currently assigned another project. FW is the EMS Agency Project which will allow real-time view of ambulances.
- Mobility – New version currently in testing, ready to test live after CAD update.
- MDT Names – Please adhere to the **VFC Naming standard** or use the assigned CADName. Several MDTs have been named without even a city code.
- Updates – All 30+ servers are being updated this week; brief outages may occur. Thursday night we will be adding an additional ISP and there will be a brief internet outage as well.
- CommandPoint and ViewPoint – 3.10 regression testing failed. Vendor to provide new update.
- Cradlepoints – Please assure that your Cradlepoints are subscribed to NetCloud. Initially purchased Subscriptions are now expiring.
- MDTs – There are **over 50 MDTs** that have not connected to the system in over 10 days.
- Ivanti Upgrade – Complete on available MDTs. MDTs not connecting will be dropped from support.
- RMS
 - ALH - APS
 - ARC – Emergency Reporting
 - BRK - FirstDue
 - GLN - APS
 - HBA - APS
 - MPK - APS
 - MRV - ESO
 - MTB - APS
 - PAS - FirstDue
 - SGB - FirstDue
 - SMD - APS
 - SNM – First Due
 - SPS - FirstDue
 - WCV - FirstDue
- Working on re-establishing AVL CAD once the ESRI GeoServer
 - licensing issue has been resolved GeoServer license is updated to expire on 09/24/2025. **AVL Feeds for Incidents and Units were updated and available in a Webmap for viewing.**
- Upgrade to ArcGIS 11.1 on hold until ESRI issues a security patch for recently found software vulnerability.
- Intterra – Met with Intterra to show availability of data from CAD system. They are reviewing options. This is a project via LAAFCA funded by a grant. The project will get all fire PSAPs in the county on one COP.

EMS Update – Per RN Calka: Please have your nurse educators remind the medics to report on TCPR on their EPCR forms, this seems to be declining.

- Total Verdugo workable CANTS in April: 77
- 38 were greater than or over 75 years old (49%)
- 31 times the medics reported yes or no on TCPR (40% compliance)
- Only 10 cases were documented as ROSC in the field (8%, this was requested by one of the Chiefs at a previous meeting)



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- Dispatchers did 73 total google self-report forms but 45 of those reports were not found in the CANT data (This could be other forms of arrest such as traumatic arrests or dead- 814 criteria or the pt was not a cardiac arrest)
- 28 forms were used to determine if TCPR was performed with the 31 medic reports.

Old Business:

- Tablet Command
 - Two-way Status - Ambrose visited Santa Monica with Captain Wise and Chief Browne from WCV to look at their two-way TC and interface with First Due.
 - Tablet Command Training Group – Hatch. **Each department will need to identify a lead/admin for Tablet Command.** The TC work group, with agency Admins, will be meeting next week.
- Smart Dispatch – Sell/Ambrose – CityGate project which includes differential dispatch has been launched. Several demos with Corti.ai and a look at Seattle Fire and EMS on how they conduct call triage.
- Area C BC training update – Rueda. Awaiting Chief Alvarez.
- MCI Alarm – Zanteson/Hatch - currently in edit.
- STEN Refresher – possible make up day with Area E
- Verified Responder – Ambrose, Contact if you need assistance with your admin log-in.

New Business

- Transition from terminology E-trigger/emergency trigger to MAB/mayday alert button – Weddle. Discussion: although a simple change in terminology this will require training. Ambrose to memo the OPS committee with details for review to Executive Chiefs.
- Naming of Foothill MTZ brush incidents – Garrett. It is required for aircraft reasons that an incident in the MTZ be named upon dispatch. Verdugo is responsible for naming Area C incidents. LAC uses a 'hurricane' list of predetermined names. Verdugo would like to use street name following current protocol (no 'City name', no 'Verdugo', no 'Freeway') and would not name an incident the same name as a currently active incident. Discussion by the group which included the pro's and con's of each naming convention. Ambrose to draft letter to OPS for review.
- Verdugo business phone lines – Direct to PD – Garrett. Your city may be able to save significant money by transitioning away from analog direct lines to VOIP lines. Jason Garrett is working with ATT for a solution.

Significant Incidents: Allen IC by BC Brooks – Presentation on 2A fire in GLN which initially was dispatched as a brush, which was a large home in the hills in 27s first in. Contact BC Brooks if you would like the AAR and incident audio.



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Round Table:

AC Browne (WCV) – Working on implementation of several First Due modules. Two new engines going in to service.

DEP Hatch (BRK) – Just completed Engineers test. Currently in budget season. Recently experienced catastrophic IT failure, discussed options for Telestaff (Weddle and Brown), Cerwin to BC and Burke to DC upon Hatch retirement in 6 weeks.

FC Rueda (SNM) – Nothing to report.

AC Pianka HBA – Crash phone (new) go-live this week.

BC Jimenez (MTB) – Going to have a lateral Engineer exam as well as an internal/external BC exam. Will be implementing a Squad in the south end of the City.

CAP Gacad (SMD) – Currently fully staffed.

ENG Corrao (SPS) – FC Riddle retires on 8/1, Capt exam on 6/12, Engineers test complete. Open recruitment for FF.

FC Wallace (SGB) – No report.

DC Huson (MRV) – Open FFPM recruitment with 27 applicants, 10 meeting criteria. Need one to fill a vacancy. May be looking for raters.

DEP Sell (PAS) – 12 vacancies, 5 laterals are in backgrounds with a 6/17 start date planned.

BC Weddle (MPK) - Thompson Interim FC. 12 vacancies due to IOD, 2 to LAC, 4 in PM school, 4 in backgrounds. Fire Service Day is this weekend. Relayed to the group that MPK has Cloud Telestaff and requires Kronos to export a roster 45 days out (daily) for back up plan.

DEP Cerwin (ARC) – Captains exam resulted in one on the list with a vacancy in October. AO Exam with 47 applicants with 2 days of testing. Arson Inv joined ATF Arson TF. Starting SWAT Medic program 7/1/24.

BC Brooks (GLN) – BC Gano reported 6 recruits finish in June, Lateral academy in the fall, Squad 21 currently staffed with OT only.

BC Brown (ALH) – Fire Prevention Specialist in backgrounds, New recruitment with Cadets planned for Sept/Oct. Conducted Engine OPS and burns for VFITF.

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Next Task Force Meeting: June 11, 2024